# First Quarter of Fiscal 2023 Supplementary Material 

## POLA ORBIS HOLDINGS INC.

Corporate Officer
PR, IR, CSR and Sustainability
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- This report contains projections of performance and other projections based on information currently available and certain assumptions judged to be reasonable. Actual performance may differ materially from these projections resulting from changes in the economic environment and other risks and uncertainties.
- POLA ORBIS HOLDINGS INC. has applied Accounting Standard for Revenue Recognition (ASBJ Statement No. 29, March 31, 2020), etc. from fiscal 2022. The results for fiscal 2021 in this presentation have been calculated using the same accounting standards as those in fiscal 2022, and are shown as reference information (unaudited) for the purpose of comparison.

We will now begin the first quarter financial results briefing for the fiscal year ending December 31, 2023.

1. Highlights of Consolidated Performance
2. Segment Analysis
3. Forecasts for Fiscal 2023
4. Initiatives Going Forward \& Appendices

First, I will explain the consolidated financial highlights.

## Cosmetics Market

■ The scale of the Japanese cosmetics market (including exports) as a whole was in a recovery trend.

- In the Japanese market, except for inbound demand, with signs of an upturn in personal consumption due to factors such as an increase in opportunities to go out, in addition to a rebound of the quasi-emergency measures in place last year.
■ The market of mainland China experienced a moderate recovery trend due to changes in the zero-COVID policy.
Source: Ministry of Economy, Trade and Industry, Ministry of Internal Affairs and Communications, Japan Tourism Agency, Japan Department Stores Association, Intage SLI, and National Bureau of Statistics of China


## Our Group

■ Performance recovered both in Japan and overseas, with a double-digit rise in consolidated revenue and a substantial increase in operating income (consolidated net sales in Japan $+8 \%$, overseas net sales $+32 \%$ ).

- POLA's revenue increased across all sales channels with the reopening of the Japanese market, and overseas revenue increased significantly with the postpandemic market recovery.
■ ORBIS's customer numbers exceeded last year in its domestic businesses (mail-order + stores).
- Jurlique progressively recovered from the pandemic in Australia and Hong Kong.

| Medium-term Management Plan Indicators (FY2023 Q1) |  |
| :---: | :---: |
| Overseas sales ratio | $\begin{gathered} 17.9 \% \\ \left(+0.5 \mathrm{ppt}^{\star}\right) \end{gathered}$ |
| Domestic e-commerce sales ratio | $\begin{gathered} 27.5 \% \\ \left(+0.6 \mathrm{ppt}^{\star}\right) \end{gathered}$ |

■ Losses were ameliorated through a review of the brand portfolio, and the Company
vs Dec. 2022 decided to discontinue Amplitude and ITRIM in brands under development.

YoY Change in Consolidated Monthly Net Sales


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- In Japan, storefront activity became more vigorous with the continuation of the reopening trend from last year.
■ The fiscal year started smoothly, with double-digit monthly revenue growth from February onwards.

The domestic cosmetics market as a whole was on a recovery track as opportunities for going out and human flow were revitalized. Inbound tourism is returning, but it is expected to take some time to bring back tourists from China.
On the other hand, overseas markets, especially in China, have been gradually recovering since March, despite the impact on sales due to the spread of COVID-19 after the lifting of zero-COVID policy, and we can expect future growth.

Under these circumstances, our group's Q1 results were significantly higher than in the same period of the previous year. On a consolidated basis, operating income increased by plus 138\%, with double-digit revenue growth, domestic growth of plus $8 \%$ and overseas growth of plus $32 \%$.

POLA, which led the way, achieved an increase in sales in all channels and a significant increase in profit, more than doubling its sales. ORBIS has maintained continuous growth since Q4 of last year due to an increase in the number of customers. In other brands, we are working speedily to improve losses by reviewing our portfolio.

## POLA ORBIS Consolidated P\&L Changes Analysis <br> HOLDINGS <br> Net Sales to Operating Income

| FY2022 | FY2023 |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
| (mil. yen) | Q1 Results | Q1 Results | Amount | $\%$ |
| Consolidated net sales | 37,662 | 42,136 | 4,473 | $11.9 \%$ |
| Cost of sales | 6,816 | 7,748 | 931 | $13.7 \%$ |
| Gross profit | 30,845 | 34,387 | 3,542 | $11.5 \%$ |
| SG\&A expenses | 28,933 | 29,838 | 904 | $3.1 \%$ |
| Operating income | 1,912 | 4,549 | 2,637 | $137.9 \%$ |


| ■ Consol. net sales | Increased on a consolidated basis, as performance recovered both in Japan and overseas. |
| :---: | :---: |
| ■ Cost of sales | On a par with the level of previous year due to favorable sales of POLA's high price range products, despite a slight rise due to changes in business structure. <br> Cost of sales ratio 2022Q1: 18.1\% $\Rightarrow$ 2023Q1: 18.4\% |
| ■ SG\&A expenses | Labor expenses: down $¥ 5$ mil. YoY <br> Sales commissions: up $¥ 718$ mil. YoY <br> Sales related expenses: up $¥ 220$ mil. YoY <br> Administrative expenses, etc.: down $¥ 29$ mil. YoY |
| ■ Operating income | Operating margin 2022Q1: $5.1 \%$ 2023Q1: $10.8 \%$ |

Next, consolidated P\&L.
Consolidated net sales increased by double digits as explained earlier. The cost of sales ratio remained at the same level as the previous year, and we were able to maintain a high gross margin ratio.
SG\&A expenses were lower than expected in Q1 partly due to the postponement of mainly through POLA's sales promotion and advertising expenses to Q2. As a result, operating income increased by $138 \%$.

| - PE PLA ORBIS <br> HX HOLDINGS | Consolidated P\&L C Operating Income to | ges Analysis <br> fit Attributable | Owners |  |
| :---: | :---: | :---: | :---: | :---: |
|  | FY2022 | FY2023 | YoY |  |
| (mil. yen) | Q1 Results | Q1 Results | Amount | \% |
| Operating income | 1,912 | 4,549 | 2,637 | 137.9\% |
| Non-operating income | 2,314 | 385 | $(1,929)$ | (83.3\%) |
| Non-operating expenses | 86 | 103 | 16 | 19.3\% |
| Ordinary income | 4,140 | 4,832 | 691 | 16.7\% |
| Extraordinary income | - | - | - | - |
| Extraordinary losses | 231 | 620 | 389 | 168.3\% |
| Profit before income taxes | 3,908 | 4,211 | 302 | 7.7\% |
| Income taxes etc. | $(3,291)$ | 1,454 | 4,746 | - |
| Profit attributable to non-controlling interests | s 20 | 13 | (6) | (31.5\%) |
| Profit attributable to owners of parent | 7,180 | 2,743 | $(4,437)$ | (61.8\%) |
| Key Factors   <br> - Non-operating income: Decreased due to foreign exchange gain of $¥ 2,183$ mil. recorded in the same period last year.  <br> Extraordinary losses: Extraordinary losses due to discontinuation of Amplitude and ITRIM $¥ 399$ mil.  <br> - Income taxes etc.: Reduction in income taxes etc. - recorded in the same period last year due to liquidation of  <br>  H2O PLUS $¥ 4,443$ mil.  |  |  |  |  |

Next, I will explain operating income and below.
There are two factors contributing to the significant differences from the same period last year. First, in the same period of the previous year, foreign exchange gains due to the weak yen amounted to approximately JPY2.1 billion in non-operating income. Secondly, in the same period of the previous year, the liquidation of H 2 O PLUS was resolved. As a result, there is a decrease of approximately JPY4.4 billion in income taxes etc.
Both of these two factors pushed up net income for the same period of the previous year. Therefore, it is safe to say that net income for this fiscal year, excluding these special factors of the same period of the previous year, is on the same trend of increasing profits as operating income.


The change in net income attributable to owners of the parent.
As explained earlier, is due to foreign exchange gains and income taxes etc. for the same period of the previous year.

1. Highlights of Consolidated Performance
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Next, I would like to explain our business results by segment.

| (mil. yen) | FY2022 <br> Q1 Results | FY2023 Q1 Results | YoY Change |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% |
| Consolidated net sales | 37,662 | 42,136 | 4,473 | 11.9\% |
| Beauty care | 36,516 | 40,950 | 4,433 | 12.1\% |
| Real estate | 523 | 518 | (4) | (0.9\%) |
| Others | 622 | 666 | 44 | 7.1\% |
| Operating income | 1,912 | 4,549 | 2,637 | 137.9\% |
| Beauty care | 2,026 | 4,359 | 2,332 | 115.1\% |
| Real estate | 189 | 161 | (27) | (14.7\%) |
| Others | 0 | 2 | 1 | 113.5\% |
| Reconciliations | (305) | 26 | 331 | - |

- Segment Results Summary
- Beauty care Net sales increased YoY, primarily due to an increase in revenue from POLA and ORBIS, and operating income rose, mainly due to an increase in gross profit.

The beauty care business was the driving force behind the increases in sales and income.

| (mil. yen) | FY2022 <br> Q1 Results | FY2023 <br> Q1 Results | YoY Change |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% |
| Beauty care net sales | 36,516 | 40,950 | 4,433 | 12.1\% |
| POLA | 21,229 | 24,183 | 2,954 | 13.9\% |
| ORBIS | 9,340 | 9,977 | 637 | 6.8\% |
| Jurlique | 1,925 | 1,908 | (16) | (0.9\%) |
| Brands under development | 3,682 | 4,217 | 535 | 14.5\% |
| Beauty care operating income | 2,026 | 4,359 | 2,332 | 115.1\% |
| POLA | 1,611 | 3,501 | 1,890 | 117.3\% |
| ORBIS | 1,484 | 1,449 | (35) | (2.4\%) |
| Jurlique | (323) | (579) | (256) | - |
| Brands under development | (605) | (152) | 453 | - |

For the results by brands, sales increased for both the POLA and ORBIS brands. The status of each brand will be explained in detail on the following pages.

Brand Analysis (1)

Q1 Result

- For domestic, used stronger online advertising and social media presence for aesthetic treatment, and new products as hooks to encourage customers to visit stores, and more actively promoted offline events, resulting in an upturn in the number of new customers for the consignment sales channel.
- In mainland China, pivoted on the B.A series to acquire new customers and revitalize existing customers.

- Launched a serum containing protein from the WRINKLE SHOT series (January)

POLA WRINKLE SHOT GEO SERUM PROTEAN

Regarding the POLA brand, sales and income increased more than expected.
With the theme of expanding the number of customers, the domestic business is focusing on the recovery of offline contacts, mainly in aesthetic treatment services and events, and activities to increase these online contacts, such as web advertising, social media, and apps.
In promoting OMO, our domestic business is proceeding so that customers can seamlessly select each channel. In Q1, the domestic business began to show positive results, with a doubledigit increase in the number of new customers across the three channels of consignment sales, e-commerce, and department stores compared to the same period last year.
By product, the Wrinkle Shot series, B.A. series, and aesthetic treatment services performed well, and the domestic business grew by about $8 \%$.

As for the overseas business, although there was an expansion of COVID-19 infection in China, the situation gradually began to normalize from February onward. POLA's overall China business, which also includes travel retail here, grew by about $30 \%$ overall. We believe we have secured growth despite the difficult environment.
Hong Kong and travel retail in the rest of Asia are also returning, with overall international business growing by around $50 \%$ growth rate.

Q1 Result
■ Sales of ORBIS U. and UV special care product grew, new customer acquisition progressed, and the number of direct selling customers exceeded last year's level.

- External sales channels grew significantly more than $80 \%$ YoY, mainly through e-commerce platforms.

| Q1 | Results (mil. yen) | YoY Change |
| :---: | :---: | :---: |
| Net sales | 9,977 | 6.8\% |
| Operating income | 1,449 | (2.4\%) |
| Key indicators (See p. 20 for a comparison of classifications for disclosure) |  |  |
| Sales ratio D | Domestic | 94.6\% |
|  | Direct Selling ${ }^{(1)}$ | 85.0\% |
| External channels etc. |  | 9.6\% |
| Overseas |  | 5.4\% |
| Sales growth* | Domestic | up 5.8\% |
|  | Direct Selling ${ }^{(1)}$ | up 1.0\% |
|  | External channels etc. | up 81.5\% |
| Overseas |  | up 28.1\% |
| Direct Selling ${ }^{(1)}$ purchase per customer* |  | down 2.6\% |
| Number of Direct Selling ${ }^{(1)}$ customers* |  | up 1.9\% |
| Core target customer ratio |  | 55.8\% |

* YoY basis
(1) Total of in-house mail-order sales and directly-operated stores sales


## Topics

■ Launched a genuine aging care series for the senior generation and a renewed UV protector that improves wrinkles and brightens the skin (February)
(Left) ORBIS AMBER
(Right) ORBIS WRINKLE BRIGHT UV PROTECTOR




Note: Results for FY2021 have been calculated using the same revenue recognition standards as FY2022.

ORBIS sales increased approximately 7\% thanks to growth in ORBIS U, ORBIS U. , and special care products.

In the direct selling channel, which combines domestic mail-order and stores sales, the number of new customers increased by approximately $10 \%$. We are seeing the effects of our aggressive marketing investments.
In addition, external channels, particularly e-commerce platforms, have shown a growth rate of over $80 \%$. ORBIS AMBER, a strategic product for seniors, a market that is expected to grow in the future, has also been launched and is off to a good start. We will continue the growth trend in both the direct selling channel and external channels.
Also, the channel classification of ORBIS's key indicators has been changed from this fiscal year.

## Jurlique

## Brand Analysis (3)

Q1 Result

- Retail sales in mainland China increased YoY, although affected by COVID-19 in January, as Jurlique strengthened its product offerings and cross-selling pivoting on cosmetic oil from February onward
- Revenue increased significantly in Australia and Hong Kong, with a gradual recovery in customer traffic and stronger new product offerings and storefront initiatives.

| Q1 | Results (mil. yen) | YoY Change |
| :---: | :---: | :---: |
| Net sales | 1,908 | (0.9\%) |
| Operating income ${ }^{(1)}$ | (579) | (256) |
| Key indicators |  |  |
| Sales ratio | Australia | 18.4\% |
|  | Mainland China | 40.3\% |
|  | Hong Kong | 15.4\% |
|  | Duty free | 12.6\% |
| Sales growth ${ }^{(2)}$ | Australia | up 25.0\% |
|  | Mainland China | down 11.4\% |
|  | Hong Kong | up 75.7\% |
|  | Duty free | down 31.1\% |

(1) The YoY difference is shown as an amount (mil. yen)
(2) AUD basis, YoY

## Topics

- Launched limited-edition body oil (January)

Rose Body Oil <Limited Edition>


Jurlique, the sales were lower than the previous year due to the impact of COVID-19 in Chinese business, but on the other hand, the retail base exceeded the previous year's level.
Also, the flow of people is returning in Australia and Hong Kong. Taking these opportunities, new products and storefront CRM measures have been effective, resulting in increased sales.
POLA ORBIS

Q1 Result

- Ameliorated losses in brands under development.
- THREE focused on product recognition and creating brand experience opportunities for the launch of the main skincare series, and domestic revenue increased.
- Although DECENCIA struggled to acquire new customers, its customer retention rates increased with new branding.

| Q1 | Results (mil. yen) | YoY Change |
| :--- | :---: | :---: |
| Net sales | 4,217 | $14.5 \%$ |
| Operating income ${ }^{(1)}$ | $(152)$ | 453 |
| THREE Net sales | 1,374 | $(2.2 \%)$ |
| THREE OP income ${ }^{(1)}$ | $(264)$ | 16 |
| DECENCIA Net sales | 1,131 | $(8.7 \%)$ |
| DECENCIA OP income | 111 | $(47.5 \%)$ |


| Key indicators |  |  |
| :---: | :---: | :---: |
| THREE |  |  |
| Sales ratio | Domestic | 79.9\% |
|  | Overseas | 20.1\% |
| Sales growth ${ }^{(2)}$ | Domestic | up 9.1\% |
|  | Overseas | down 30.6\% |

(1) The YoY change is shown as the amount (mil. yen)
(2) YoY basis

Topics

- Launched the renewed THREE Balancing series (February)

THREE BALANCING NECTAR



Next, we have brands under development.

THREE was able to turn its domestic business into an increase in revenue by increasing customer contacts with the launch of its mainstay series, Balancing.

DECENCIA acquired new customers, which did not go as well as expected, and the decrease in gross profit was a factor in the decrease in profit. On the other hand, our branding-focused sales have shown certain results, such as an increase in the repeat conversion rate and a decrease in the churn rate.

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Forecasts for Fiscal 2023 (Unchanged)

| (mil. yen) | FY2022 <br> Full-year Results | YoY Change (same-standard basis*) |  |
| :---: | :---: | :---: | :---: |
|  |  | Amount | \% |
| Consol. net sales | 166,307 | $(8,588)$ | (4.9\%) |
| Beauty care | 161,654 | $(8,749)$ | (5.1\%) |
| Real estate | 2,083 | (29) | (1.4\%) |
| Others | 2,569 | 189 | 8.0\% |
| OP income | 12,581 | $(3,000)$ | (19.3\%) |
| Beauty care | 13,793 | $(1,961)$ | (12.5\%) |
| Real estate | 491 | 2 | 0.6\% |
| Others | 96 | 26 | 37.4\% |
| Reconciliations | $(1,800)$ | $(1,068)$ | - |
| Ordinary income | 14,928 | $(2,734)$ | (15.5\%) |
| Profit attributable to owners of parent | 11,446 | 622 | 5.8\% |


| FY2023 <br> Full-year plan | YoY Change |  |
| :---: | :---: | :---: |
|  | Amount | \% |
| 180,000 | 13,692 | 8.2\% |
| 175,500 | 13,845 | 8.6\% |
| 2,000 | (83) | (4.0\%) |
| 2,500 | (69) | (2.7\%) |
| 15,100 | 2,518 | 20.0\% |
| 15,450 | 1,656 | 12.0\% |
| 300 | (191) | (39.0\%) |
| 80 | (16) | (17.3\%) |
| (730) | 1,070 | - |
| 15,100 | 171 | 1.2\% |
| 10,000 | $(1,446)$ | (12.6\%) |

Assumed exchange rates: 1.00 AUD $=91.0 \mathrm{JPY}$ (PY 91.00) 1.00 CNY $=18.6 \mathrm{JPY}$ (PY 19.48)

| Assumptions used for this guidance | In view of the uncertainty of inbound reflected in the plan at present. <br> - Shipments to the South Korea duty | demand, it has been left at the previous year's levels and not ee channel have been reflected to the same extent as in 2022. |
| :---: | :---: | :---: |
|  | FY2022 | FY2023 (plan) |
| Shareholder returns | Annual $¥ 52$ (Consol. Payout ratio 100.5\%) | Annual $¥ 52$ (Interim $¥ 21$, Year-end $¥ 31$ ) (Consol. Payout ratio 115.0\%) |
| Capital investment | $¥ 12,532$ mil. | $¥ 18,000$ mil. - $¥ 19,000$ mil. |
| Depreciation | $¥ 8,482 \mathrm{mil}$. | $¥ 8,000$ mil. - $¥ 9,000 \mathrm{mil}$. |
| ${ }^{*} \mathrm{Y}$ Y change represents a comparison with the results for FY2021 calculated using the same revenue recognition standards as FY2022. |  |  |

The forecast for the full fiscal year is unchanged from the forecast at the beginning of the fiscal year.

1. Highlights of Consolidated Performance
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I would like to continue by explaining our company's initiatives.

## POLA

## Domestic Business

■ Standardize customer IDs in the domestic businesses and launched the POLA Premium Pass (April).

- Enhance customer experience value through increased convenience as well as customer service tailored to each individual.
- Direct e-commerce customers to stores by providing aesthetic treatment service and promote repeat purchases by providing brand experiences only possible at physical stores.
- Launch a new-feel foam-type emulsion in the B.A series (April) and continue to introduce new products that capture the increase in opportunities to go mask-less.


## Overseas Business

- In mainland China, strengthen advertising and sales promotion investment to encourage store visits, and use new products as a hook to acquire new customers.
- Expand customer contact points in Asia with the first store openings at department stores in Vietnam and South Korea in April and May, respectively.


(Left) POLA B.A MILK FOAM
(Right) WRINKLE SHOT Season Special Kit


## Domestic Business

- Continue to introduce new products, targeting stable new customer acquisition and retention, and promote shopping-around to increase LTV.
- Sales of the renewed WRINKLE BRIGHT UV PROTECTOR are strong, with seasonal demand expected due to its high functionality.
- Launch the first base makeup from ORBIS $U$ (March) and strengthen cross-selling proposals to skincare customers.
- Launch the renewed men's series, ORBIS Mr., which is experiencing growth mainly through external sales channels (March).


ORBIS Mr.

First, let me talk about the domestic business of POLA.
The POLA Premium Pass was launched in April, standardize customer IDs in the domestic businesses. Each channel can be seamlessly connected, improving customer convenience and user experience. For example, as a linkage between online customers and consignment sales channels, we have started a model in which we offer aesthetic treatment services to e-commerce customers and send them to our stores. We will leverage the strength of our unique channel by providing a brand experience that can only possible at physical stores. In terms of products, a new formulation, B.A MILK FOAM, was launched in April. We are off to a very good start. We will also introduce wrinkle care products and other products as they become available. We will increase our customers' approach to caring for wrinkles and sagging due to de-masking. As for our overseas business, we will aim to expand our top line by using new products as a hook for marketing investment and store expansion in China. POLA will open its first department store in Vietnam in April and in South Korea in May. We intend to expand quickly in the Asian region in the future as well.
Next, ORBIS. Following Q1, ORBIS will continue to invest in marketing to attract new customers and increase lifetime value. WRINKLE BRIGHT UV PROTECTOR, which was launched in Q1, is highly functional. By successfully capturing seasonal demand, we were able to achieve strong sales. In Q2 and beyond, we will continue to introduce new products with differentiation. The first base makeup from ORBIS $U$ was launched in March. The cushion foundation product has been very well received and will lead to cross-selling proposals to skin care customers.
Also there is a series for men called ORBIS Mr., which is growing mainly in the external channel. This has also been renewed and released. This is a field that is growing at a rate of about 25\% on a full-year basis in FY2022, and we expect it to continue to expand in the future.

## Initiatives for FY2023 Q2 Onward

## Jurlique

- With cosmetic oil performing well in mainland China, promote brand entry through promotions pivoting on star products.
- Continue to acquire and retain customers for face care products in Australia and Hong Kong, while also strengthening the acquisition of tourist demand.

Brands Under Development
(

As for Jurlique, we will develop face oil, which is doing well in China, into a star item. We will implement cross-selling measures based on this product to build a foundation for stable growth.

THREE launched BALANCING STEM, an approach to pores and skin problems, in April. This product has been developed to be genderless, and we have now gained commercial products that appeal to THREE's world view. In H1, we will continue marketing this series of Balancing as our main focus.

For DECENCIA and FUJIMI, the immediate issue is to acquire new customers. Although we expect the business environment to remain challenging due to the e-commerce channel being the main battleground and the intensifying competitive environment in the market, we will strive to acquire customers by taking advantage of our differentiated products and direct selling strengths.

This is the end of the explanation.

Net sales

|  | FY2023 Jan.-Mar. |  | FY2023 Apr.-Jun. |  | FY2023 Jul.-Sep. |  | FY2023 Oct.-Dec. |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (mil. yen) | Results | YoY Change | Results | YoY Change | Results | YoY Change | Results | YoY Change |
| Consolidated net sales | 42,136 | 11.9\% | - | - | - | - | - | - |
| Beauty care | 40,950 | 12.1\% | - | - | - | - | - | - |
| Real estate | 518 | (0.9\%) | - | - | - | - | - | - |
| Others | 666 | 7.1\% | - | - | - | - | - | - |

■ Operating income

| (mil. yen) | FY2023 Jan.-Mar. |  | FY2023 Apr.-Jun. |  | FY2023 Jul.-Sep. |  | FY2023 Oct.-Dec. |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Results | YoY Change | Results | YoY Change | Results | YoY Change | Results | YoY Change |
| Consolidated operating income | 4,549 | 137.9\% | - | - | - | - | - | - |
| Beauty care | 4,359 | 115.1\% | - | - | - | - | - | - |
| Real estate | 161 | (14.7\%) | - | - | - | - | - | - |
| Others | 2 | 113.5\% | - | - | - | - | - | - |
| Reconciliations | 26 | 331 | - | - | - | - | - | - |

(Appendix) Quarterly Results by Brands
Net sales

| (mil. yen) | FY2023 Jan.-Mar. |  | FY2023 Apr.-Jun. |  | FY2023 Jul.-Sep. |  | FY2023 Oct.-Dec. |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Results | YoY Change | Results | YoY Change | Results | YoY Change | Results | YoY Change |
| Beauty care net sales | 40,950 | 12.1\% | - | - | - | - | - | - |
| POLA | 24,183 | 13.9\% | - | - | - | - | - | - |
| ORBIS | 9,977 | 6.8\% | - | - | - | - | - | - |
| Jurlique | 1,908 | (0.9\%) | - | - | - | - | - | - |
| Brands under development | 4,217 | 14.5\% | - | - | - | - | - | - |

Operating income

| (mil. yen) | FY2023 Jan.-Mar. |  | FY2023 Apr.-Jun. |  | FY2023 Jul.-Sep. |  | FY2023 Oct.-Dec. |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Results | YoY Change | Results | YoY Change | Results | YoY Change | Results | YoY Change |
| Beauty care operating income | 4,359 | 115.1\% | - | - | - | - | - | - |
| POLA | 3,501 | 117.3\% | - | - | - | - | - | - |
| ORBIS | 1,449 | (2.4\%) | - | - | - | - | - | - |
| Jurlique | (579) | (256) | - | - | - | - | - | - |
| Brands under development | (152) | 453 | - | - | - | - | - | - |

Purpose and content of the change

- Purpose
- Our brand policy is to aim to provide seamless customer experiences across sales channels through OMO, and we have reorganized our classifications for disclosure to show structural changes in our businesses as a whole, without classifying them based whether purchases occur through e-commerce or stores.
- Content of the change
- We have broken down the domestic business into "direct selling" and "external channels, etc." from the former channel classification, "domestic e-commerce," "other mail-order," and "stores and overseas, etc."
- Sales not made through in-house channels (shipments to external e-commerce platforms, store wholesaling, etc.), which were previously included in "domestic e-commerce" and "stores," have been separated into the newly-established class of "external channels, etc."

Comparison
[Former channel classification]

- Domestic e-commerce

In-house e-commerce
External e-commerce

- Other mail-order

In-house catalog mail-order

- Stores and overseas, etc.

Directly-operated stores
Store wholesaling
Overseas
[New channel classification]

- Direct selling

In-house e-commerce
In-house catalog mail-order
Directly-operated stores

- External channels, etc.

External e-commerce
Store wholesaling

- Overseas

Overseas



## KK POLA ORBIS <br> holdings <br> (Appendix) Improvement in Capital Efficiency and Shareholder Returns

Initiatives to Improve Capital Efficiency


## Basic Policy :

- With a policy of consolidated payout ratio of $\mathbf{6 0 \%}$ or higher, aim for steady increases in dividends, in line with profitable growth.
- Purchases of treasury stock shall be considered based on our investment strategies, as well as market prices and liquidity of the Company's shares.

Dividends forecast for FY2023:

- Dividend per share : $¥ 52$ (Interim $¥ 21$, Year-end $¥ 31$ )
- Consol. payout ratio : 115.0\%

VISION 2029
A collection of unique businesses that respond to diversifying values of "beauty"

| Basic strategy 1 | Develop the cosmetics business globally; reform and enhance the brand portfolio |
| :--- | :--- |
| Basic strategy 2 | Create new value and expand business domains |
| Basic strategy 3 | Strengthen research and technical strategy |


$\checkmark$ Dispose of unprofitable businesses

| EXV POLA ORBIS <br> HE HOLDINGS | (Appendix) Beauty Care Business Results for FY2021 - FY2022 by Brands |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY2021 | FY2021 | FY2022 | $\begin{aligned} & \text { FY2021 } \\ & \text { YoY C } \end{aligned}$ | $\begin{aligned} & 2022 \\ & \text { 1ae } \end{aligned}$ |
| (mil. yen) | Results | Results (recalculated under the 2022 standard) | Results | Amount | \% |
| Consolidated net sales | 178,642 | 174,896 | 166,307 | $(8,588)$ | (4.9\%) |
| Beauty care net sales | 174,150 | 170,403 | 161,654 | $(8,749)$ | (5.1\%) |
| POLA | 105,168 | 105,769 | 96,371 | $(9,397)$ | (8.9\%) |
| ORBIS | 43,389 | 39,071 | 38,417 | (654) | (1.7\%) |
| Jurlique | 7,838 | 7,940 | 8,388 | 447 | 5.6\% |
| H2O PLUS | 1,116 | 1,116 | 1,584 | 467 | 41.9\% |
| Brands under development | 16,637 | 16,505 | 16,892 | 387 | 2.3\% |
| Consol. operating income | 16,888 | 15,582 | 12,581 | $(3,000)$ | (19.3\%) |
| Beauty care operating income | 17,060 | 15,754 | 13,793 | $(1,961)$ | (12.5\%) |
| POLA | 16,374 | 15,144 | 12,495 | $(2,648)$ | (17.5\%) |
| ORBIS | 5,925 | 5,965 | 4,850 | $(1,115)$ | (18.7\%) |
| Jurlique | $(1,536)$ | $(1,542)$ | $(1,266)$ | 275 | - |
| H2O PLUS | (802) | (802) | (180) | 621 | - |
| Brands under development | $(2,901)$ | $(3,011)$ | $(2,105)$ | 905 | - |
| Note : Consolidated operating income and loss for each brand are shown for reference purpose only (unaudited). <br> Full-year financial results for 2021 (recalculated under the 2022 standard) have been provided for reference only (unaudited) <br> YoY change has been calculated using the same accounting standards for both years. |  |  |  |  | 25 |

