

# Results for the First Quarter of Fiscal 2013 Supplementary Material

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This report contains projections of performance and other projections based on information currently available and certain assumptions judged to be reasonable. Actual performance may differ materially from these projections resulting from changes in the economic environment and other risks and uncertainties.



# 1. Highlights of Consolidated Performance

- 2. Segment Analysis
- 3. Fiscal 2013 Forecasts

Consolidated net sales and operating income reached expected levels. Sales significantly exceeded corresponding quarter a year ago thanks to contributions from overseas brands. Operating income showed huge increase, reflecting successful efforts, especially at ORBIS, to make SG&A activities more cost efficient.

	FY2012	FY2013	YoY Cł	nange
(Millions of yen)	1Q Results	1Q Results	Amount	%
Net Sales	38,945	41,238	2,292	5.9%
Cost of Sales	8,068	8,131	62	0.8%
Gross Profit	30,877	33,107	2,230	7.2%
SG&A*	29,651	31,505	1,854	6.3%
Operating Income	1,225	1,601	376	30.7%
Ordinary Income	1,580	2,144	563	35.7%
Income before Income Taxes	1,632	1,304	-327	-20.1%
Net Income	721	1,258	536	74.3%

\*Selling, General and Administrative Expenses

## Analysis of Consolidated P&L Changes Net Sales to Operating Income



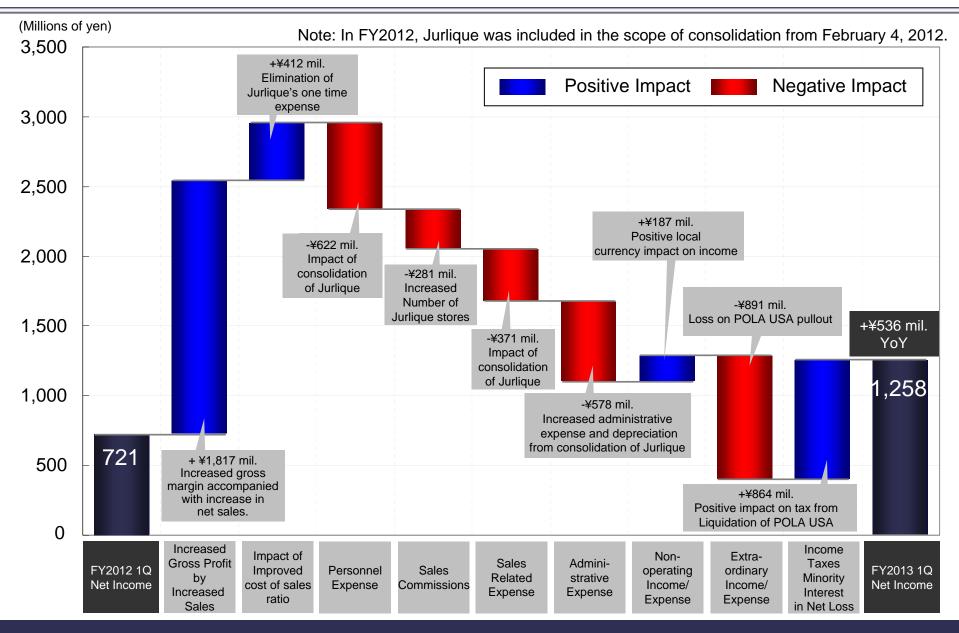
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Consolidated Net Sales	with the pos		mainly in Asia, even on local o Group realized significant incre oY •Overseas brands ⇒	ease in net sales.		
Cost of Sales	in cost of Cost of s					
SG&A	<ul> <li>Personnel expense ⇒ + ¥622 mil. YoY</li> <li>Sales related expense ⇒ + ¥371 mil. YoY</li> <li>Sales related expense ⇒ + ¥371 mil. YoY</li> <li>Administrative expense ⇒ + ¥578 mil. YoY</li> </ul>					
Operating Income	•+ ¥376 mil	I. YoY (+ ¥477 mil. increas	se in Beauty Care Segment)			

## Analysis of Consolidated P&L Changes Operating Income to Net Income



		FY2012	FY2013	YoY Ch	ange	
(Millions of yen)	)	1Q Results	1Q Results	Amount	%	
Operating Income		1,225	1,601	376	30.7%	
Non-operating Incor	ne	387	564	177	45.8%	
Non-operating Expe	enses	31	21	-10	-32.7%	
Ordinary Income		1,580	2,144	563	35.7%	
Extraordinary Incom	Extraordinary Income		213	91	75.2%	
Extraordinary Losses		70	1,053	983	1398.7%	
Income before Income Taxes		1,632	1,304	-327	-20.1%	
Income Taxes		914	42	-872	-95.4%	
Minority Interests in Ne Consolidated Subsidia		-4	3	7	-	
Net Income		721	1,258	536	74.3%	
Non-operating Income/ Expenses	•Increase due to local exchange: + $\pm$ 175 mil. YoY (FY2012 1Q: $\pm$ 215 mil. $\Rightarrow$ FY2013 1Q: $\pm$ 390 mil.)					
Extraordinary Income/ Losses	【Extraordinary Income】Proceeds from the sale of land ¥211 mil. 【Extraordinary Loss】¥1,001 mil. in loss on business liquidation following POLA USA pullout.					
Income Taxes			ng POLA USA pullout: - ¥1, igher income before income		≨187 mil. YoY	

## **Factors Impacting Net Income**



POLA ORBIS

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# 1. Highlights of Consolidated Performance

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		FY2012	FY2013	YoY Ch	ange
(Millions of yen)		1Q Results	1Q Results	Amount	%
Со	nsolidated Net Sales	38,945	41,238	2,292	5.9%
	Beauty Care	36,320	38,559	2,238	6.2%
	Real Estate	745	719	-26	-3.5%
	Others	1,879	1,960	80	4.3%
Ор	erating Income	1,225	1,601	376	30.7%
	Beauty Care	995	1,472	477	47.9%
	Real Estate	354	321	-33	-9.5%
	Others	-216	-132	83	-
	Reconciliations	91	-60	-151	-



		FY2012	FY2013	YoY Change	
(Millions of yen)		1Q Results	1Q Results	Amount	%
Net Sales		36,320	38,559	2,238	6.2%
	Cosmetics	33,863	36,300	2,436	7.2%
	Fashion	2,456	2,258	-197	-8.1%
Op	perating Income	995	1,472	477	47.9%
	Cosmetics	1,316	1,774	457	34.7%
	Fashion	-321	-301	19	-

Cosmetics	$\Rightarrow$ Overseas brands contributed greatly, boosting sales.
	Operating income also showed a huge increase, reflecting successful efforts, especially
	at ORBIS, to make SG&A activities more cost efficient.
◆Fashion	⇒ Although sales of underwear in particular did not reach the target level, the loss position improved.

Note: Results for each product type are shown for reference purpose only (unaudited).

# Beauty Care Segment Operating Results by Brand



	FY2012	FY2013	YoY Ch	oY Change	
(Millions of yen)	1Q Results 1Q Results		Amount	%	
Net Sales	36,320	38,559	2,238	6.2%	
POLA	21,391	21,492	101	0.5%	
ORBIS	10,929	10,899	-30	-0.3%	
Brands under development	1,850	1,957	107	5.8%	
Overseas brands (Jurlique and H2O+)	2,148	4,209	2,060	95.9%	
Operating Income	995	1,472	. 477 47		
POLA	356 202		-153	-43.1%	
ORBIS	1,746	2,095	349	20.0%	
Brands under development	under development -416		76	-	
Overseas brands (Jurlique and H2O+)	-690	-690 -484 20		-	
<ul> <li>POLA: Cosmetics business remained favorable. Operating income was lower year on year because new product promotion was operated earlier than the one a year ago, but in line with expectations.</li> <li>ORBIS: Brand rebuilding process on track, with profitability improving.</li> <li>Brands under development: Growth continues but there are delays in new store openings.</li> <li>Overseas brands: Both Jurlique and H2O PLUS performing as expected, on local currency basis. January, 2012 About +25% YoY</li> </ul>					

Both brands benefit from favorable demand, especially in China.

Note: Consolidated operating income and losses are shown for each brand for reference purpose only (unaudited).



1 – Generate s	1 — Generate stable profits with flagship brands					
	Products	◆ Launched WHITE SHOT CLEAR SERUM SX in February	WHIT			
POLASales Channels		<ul> <li>Number of POLA THE BEAUTY (PB) stores rose by 8 to 580 since December 2012</li> <li>PB stores 1Q cosmetics sales: + 5.6% YoY (At existing stores: + 5.5%) Reference: Esthe-Inn + 1.1%; Traditional door-to-door sales - 8.3%</li> </ul>	CLEAR SERIM			
	Customers	<ul> <li>Amount spent per customer: - 2.5% YoY</li> <li>Number of new customers: + 5.0% YoY</li> </ul>	POLA <i>"WHITE SHOT</i> <i>CLEAR SERUM SX"</i> launched in February			
	Products	<ul> <li>Launched LIVE RICH, anti-aging skincare series, in February</li> </ul>				
	Sales Channels	<ul> <li>Online order ratio: + 1.0pt YoY</li> </ul>				
ORBIS	<ul> <li>Amount spent per customer: + 2.9% YoY</li> <li>Mail-order* skincare purchaser ratio: - 2.2pt YoY</li> <li>Ranked third in Japan Customer Satisfaction Index (JCSI) survey for second consecutive year</li> </ul>					
	Logistics	<ul> <li>Enhanced cost efficiency in delivery operations through two-point logistics structure, with one distribution center in eastern Japan and another in western Japan</li> <li>*Mail order includes online order and catalog order.</li> </ul>	ORBIS " <i>LIVE RICH</i> " launched in February			



### 2 — Accelerate growth of brands under development

THREE

◆Launched *Balancing* series in February.

#### 3 — Develop presence overseas by capitalizing on the Group's strengths

Overseas brands	<ul> <li>◆Jurlique ⇒ Enthusiastic approach to store network expansion in China, substantiated by addition of four stores; 73 stores in total.</li> <li>◆H2O PLUS ⇒ Shipments to new agent in China off to a good start, with sales greatly exceeding level year on year</li> </ul>
Existing	<ul> <li>◆POLA ⇒ Sales increased in Russia through expansion of retail stores;</li></ul>
brands	Waiting for approval for door-to-door sales in China <li>◆ORBIS ⇒ Established structure to support wider presence in the ASEAN region</li>

### 4 - Reinforce R&D capabilities



◆Launch of two products developed jointly with H2O PLUS



THREE "*Balancing*" series launched in February



H2O PLUS "total SOURCE OPTIMUM SERUM & ALL DAY CREAM" launched in February

	FY2012	FY2013	YoY C	hange
(Millions of yen)	1Q Results	1Q Results	Amount	%
Real Estate Net Sales	745	719	-26	-3.5%
Operating Income	354	321	-33	-9.5%

 Downward trend in rents that prevailed in the real estate market until last year caused a year-on-year decrease in sales.

	FY2012	FY2013	YoY C	hange
(Millions of yen)	1Q Results	1Q Results	Amount	%
Others Net Sales	1,879	1,960	80	4.3%
Operating Income	-216	-132	83	-

Pharmaceuticals

⇒ Number of facilities ordering *Lulicon* increased, boosting sales year on year

Building maintenance

 $\Rightarrow$  Decline in unit price of orders led to year-on-year decrease in sales



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Aim to improve sales and operating income significantly with sustainable growth of existing brands and accelerate expansions of overseas brands

		FY2013	YoY C	hange	FY2013	YoY Cł	nange
	(Millions of yen)	Full Year	Amount	%	First Half	Amount	%
Co	nsolidated Net Sales	188,500	7,626	4.2%	90,000	3,592	4.2%
	Beauty Care	175,800	6,988	4.1%	84,100	3,408	4.2%
	Real Estate	3,000	158	5.6%	1,400	-44	-3.1%
	Others	9,700	479	5.2%	4,500	228	5.3%
Ор	erating Income	16,000	2,479	18.3%	5,900	247	4.4%
	Beauty Care	15,000	3,187	27.0%	5,600	712	14.6%
	Real Estate	1,200	60	5.3%	600	-27	-4.4%
	Others	300	-35	-10.5%	0	12	-
	Reconciliations	-500	-732	-	-300	-449	-
Or	dinary Income	16,300	1,695	11.6%	6,100	91	1.5%
Ne	t Income	8,200	1,518	22.7%	2,800	14	0.5%

Forecasts for loss in reconciliations = amount of intersegment elimination (business management fee charged to subsidiaries) – expenses at holding company Along with consolidations of the overseas brands, calculation method of business management fee is changed to international standard from FY2013. Thus, amount of intersegment elimination will decrease. The decreased amount will be added to operating income of each segment.

Note: Impact of the consolidation of the production system announced on February 3 has not been reflected on FY2013 forecasts. Revised forecasts will be disclosed as soon as figures are determined.



### Aiming to steadily implement strategies in line with Medium-Term Management Plan to realize stable growth

- Expand B.A anti-aging series with debut of *B.A The Day Mask S*, a summer-use facial mask
- Attract new customers through energetic approach to events and other promotional campaigns



POLA "**B.A THE DAY MASK S**" to be launched in May

- Reinforce UV care series and promote sales of skincare products matched to season
  - Profitability improved through reduced catalog costs and efforts to make logistics more cost effective



ORBIS "*Sunscreen Super*" to be launched at the end of May

ORBIS

POLA



<ul> <li>◆ THREE</li> <li>⇒ Launch Hair care line, "Scalp &amp; Hair"</li> </ul>	Prom	Promote growth strategies and strive to increase sales and contribute to income as quickly as possible				
Brands under development → pdc → Reinforce the marketing of popular premium mass-market products	under	<ul> <li>⇒ Launch Hair care line, "Scalp &amp; Hair" in July</li> <li>⇒ Develop overseas presence, starting off with sales in Thailand</li> <li>♦pdc</li> <li>⇒ Reinforce the marketing of popular</li> </ul>	Image: Provide and the provid			

THREE "**THREE Scalp & Hair**" to be launched in July

Overseas brands	<ul> <li>◆ Jurlique</li> <li>⇒ Continue store-opening process in China, targeting a network of 100 stores</li> <li>⇒ Build stronger duty-free store network, especially in Asia</li> </ul>	Arrigan Arrison Marina
	<ul> <li>♦ H2O PLUS</li> <li>⇒ Reinforce structure in China through establishment of a joint venture</li> </ul>	

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Jurlique Skin-whitening series, "Purely White"

### FY2011 – FY2013 Medium-term Management Plan

Generate stable profits with flagship brands and invest funds to implement growth strategy ♦ Consolidated Net Sales  $\Rightarrow$  CAGR 2~3%

Operating Income

Operating Margin

Generate

stable

profits

⇒ CAGR 10% or higher

Strategy 2: Accelerate growth of the portfolio of brands

⇒ 9% (10% in Japan) in FY2013

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Strategy 1 — Generate stable profits with flagship brands

### POLA

- Increase profits from POLA THE BEAUTY
- Increase market share in luxury skincare cosmetics

## ORBIS

 Implement measures to rebuild the ORBIS brand under development pdc Puture ORLANE decencia THREE Strategy 3: Development the Group's presence overseas by capitalizing on the Group's strengths • Develop door-to-door sales channels in China POLA • Consulting-based sales in Russia and neighboring countries • Mail-order sales business in China Jurlique • Accelerate growth and improve profitability in Asia • Swiftly achieve synergistic effects Strategy 4 — Reinforce R&D capabilities

Reinforce skincare ingredient development capabilities

	Strategy 5 - Reinfe	orce the operating base	
1. Enhance brand recognition (unaided recall)	2. Concentration on more competence	3. Business process management	4. Step up personnel training