# Third Quarter of Fiscal 2023 Supplementary Material 

## POLA ORBIS HOLDINGS INC. <br> Corporate Officer <br> PR, IR, CSR and Sustainability <br> Naotaka Hashi

- This report contains projections of performance and other projections based on information currently available and certain assumptions judged to be reasonable. Actual performance may differ materially from these projections resulting from changes in the economic environment and other risks and uncertainties.
- POLA ORBIS HOLDINGS INC. has applied Accounting Standard for Revenue Recognition (ASBJ Statement No. 29, March 31, 2020), etc. from fiscal 2022. The results for fiscal 2021 in this presentation have been calculated using the same accounting standards as those in fiscal 2022, and are shown as reference information (unaudited) for the purpose of comparison.

1. Highlights of Consolidated Performance
2. Segment Analysis
3. Forecasts for Fiscal 2023
4. Initiatives Going Forward \& Appendices

## Cosmetics Market

■ The scale of the Japanese cosmetics market (including exports) was strong.

- In terms of domestic demand, economic activity progressed toward normalization and the recovery from the COVID-19 pandemic continued also in the cosmetics market.
- The recovery in inbound demand progressed due to an increase in the number of foreign tourists (consolidated inbound net sales for the first three quarters: up approx. $70 \% \mathrm{YoY}$, a revenue increase of approx. $¥ 0.9$ billion).
- The cosmetics market in mainland China requires monitoring, with a sense of uncertainty concerning economic conditions and consumption trends.

Source: Ministry of Economy, Trade and Industry, Ministry of Internal Affairs and Communications, Japan Tourism Agency, Japan Department Stores Association, Intage SLI, and National Bureau of Statistics of China

## Our Group

- Consolidated net sales increased both in Japan and overseas (up 6\% YoY in Japan, up 6\% YoY in overseas). Substantial increase in consolidated operating income (up $55 \%$ YoY).
- POLA's revenue and income increased in Japan, supported by growth in aesthetic treatment and B.A. Overseas revenue fell short of our expectations, despite a $10 \%$ increase, due to a slowdown in mainland China against partly caused by unanticipated changes in the market environment.
■ ORBIS's progress exceeded expectations, with growth in number of customers and average purchase per customer resulting in a double-digit growth in revenue and substantial increase in income.
- Jurlique's revenue increased and losses were ameliorated in the third quarter (July to September).

■ Losses from brands under development were ameliorated.

Medium-term Management Plan Indicators (FY2023 Q3 YTD)

| Overseas sales ratio | $\begin{gathered} 16.8 \% \\ \left(-0.6 p p t^{*}\right) \end{gathered}$ |
| :---: | :---: |
| Domestic e-commerce sales ratio | $\begin{gathered} 27.7 \% \\ \left(+0.8 p p t^{*}\right) \end{gathered}$ |


| YoY Change in Consolidated Monthly Net Sales |  |  |  | - Revenue in Japan is steady due to reopening. |
| :---: | :---: | :---: | :---: | :---: |
| (\%) | Jan.-Mar. | Apr.-Jun. | Jul.-Sep. |  |
|  | 11.9\% | 6.4\% | -0.0\% | For trig |
| 20 10 |  |  |  | trigg <br> the rega |
| 0 |  |  |  |  |
|  | -- Month by month |  |  |  |
|  |  |  |  | lative total |

EFE POLA ORBIS
HOLDINGS

Consolidated P\&L Changes Analysis Net Sales to Operating Income

| (mil. yen) | FY2022 <br> Q3 Results (YTD) | FY2023 <br> Q3 Results (YTD) | YoY Change |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% |
| Consolidated net sales | 119,654 | 126,739 | 7,084 | 5.9\% |
| Cost of sales | 21,795 | 22,799 | 1,004 | 4.6\% |
| Gross profit | 97,859 | 103,939 | 6,080 | 6.2\% |
| SG\&A expenses | 90,190 | 92,026 | 1,835 | 2.0\% |
| Operating income | 7,668 | 11,913 | 4,244 | 55.4\% |

Key Factors

Consol. net sales

- Cost of sales
- SG\&A expenses
- Operating income

Revenue increased both in Japan and overseas.
The cost of sales ratio declined due to lower loss on valuation and abandonment of inventories.
Cost of sales ratio FY2022 Q3 : 18.2\% $\Rightarrow$ FY2023 Q3 : 18.0\%
Labor expenses: up $¥ 132$ mil. YoY
Sales commissions: up $¥ 566$ mil. YoY
Sales related expenses: up $¥ 343$ mil. YoY
Administrative expenses, etc.: up $¥ 794$ mil. YoY
Operating margin FY2022 Q3: 6.4\% $\Rightarrow$ FY2023 Q3: 9.4\%

EE POLA ORBIS Consolidated P\&L Changes Analysis

| (mil. yen) | FY2022 <br> Q3 Results (YTD) | FY2023 <br> Q3 Results (YTD) | YoY Change |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% |
| Operating income | 7,668 | 11,913 | 4,244 | 55.4\% |
| Non-operating income | 4,903 | 3,159 | $(1,744)$ | (35.6\%) |
| Non-operating expenses | 403 | 242 | (160) | (39.8\%) |
| Ordinary income | 12,169 | 14,830 | 2,660 | 21.9\% |
| Extraordinary income | - | 376 | 376 |  |
| Extraordinary losses | 827 | 1,389 | 561 | 67.9\% |
| Profit before income taxes | 11,341 | 13,817 | 2,476 | 21.8\% |
| Income taxes etc. | $(1,740)$ | 4,476 | 6,217 | - |
| Profit attributable to noncontrolling interests | 47 | 56 | 8 | 18.9\% |
| Profit attributable to owners of parent | 13,035 | 9,284 | $(3,750)$ | (28.8\%) |

- Key Factors

■ Non-operating income: Decrease in foreign exchange gain (foreign exchange gain FY2022 Q3: $¥ 4,591$ mil., FY2023 Q3: $¥ 2,777$ mil.)
■ Extraordinary losses: Extraordinary losses due to discontinuation of Amplitude and ITRIM $¥ 785$ mil.
■ Income taxes etc.: Reduction in income taxes etc. - recorded in the same period last year due to liquidation of H2O PLUS $\nexists 4,466$ mil.

Despite an increase in gross profit due to higher revenue, profit attributable to owners of parent declined by $¥ 3,750$ mil. YoY due to a decrease in foreign exchange gain and the rebound of the reduction in income taxes, etc. in the same period last year.


XXX HOLDINGS

1. Highlights of Consolidated Performance
2. Segment Analysis
3. Forecasts for Fiscal 2023
4. Initiatives Going Forward \& Appendices

## Segment Results

| (mil. yen) | FY2022 <br> Q3 Results (YTD) | FY2023 <br> Q3 Results (YTD) | YoY Change |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% |
| Consolidated net sales | 119,654 | 126,739 | 7,084 | 5.9\% |
| Beauty care | 116,231 | 123,260 | 7,029 | 6.0\% |
| Real estate | 1,561 | 1,557 | (3) | (0.2\%) |
| Others | 1,861 | 1,920 | 59 | 3.2\% |
| Operating income | 7,668 | 11,913 | 4,244 | 55.4\% |
| Beauty care | 8,319 | 11,707 | 3,387 | 40.7\% |
| Real estate | 430 | 420 | (10) | (2.4\%) |
| Others | 68 | 64 | (4) | (5.8\%) |
| Reconciliations | $(1,150)$ | (279) | 871 | - |

## Segment Results Summary

- Beauty care Net sales increased YoY, primarily due to an increase in revenue from POLA and ORBIS, and operating income rose, mainly due to an increase in gross profit.


## Beauty Care Business Results by Brands

| (mil. yen) | $\begin{gathered} \text { FY2022 } \\ \text { Q3 Results (YTD) } \end{gathered}$ | FY2023 <br> Q3 Results (YTD) | YoY Change |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% |
| Beauty care net sales | 116,231 | 123,260 | 7,029 | 6.0\% |
| POLA | 69,462 | 72,860 | 3,397 | 4.9\% |
| ORBIS | 28,109 | 31,227 | 3,117 | 11.1\% |
| Jurlique | 5,387 | 5,880 | 493 | 9.2\% |
| Brands under development | 12,040 | 12,601 | 561 | 4.7\% |
| Beauty care operating income | 8,319 | 11,707 | 3,387 | 40.7\% |
| POLA | 8,568 | 9,286 | 717 | 8.4\% |
| ORBIS | 3,116 | 4,450 | 1,333 | 42.8\% |
| Jurlique | $(1,433)$ | $(1,536)$ | (102) | - |
| Brands under development | $(1,758)$ | (578) | 1,180 | - |

## POLA

## Brand Analysis (1)

## Q3 Result (YTD)

- Revenue continued to grow substantially in the department store, e-commerce, and amenities business. New customer acquisition progressed and the number of new customers in Japan increased YoY.
- Revenue from consignment sales decreased, taking time to rebuild the customer base, despite an improving trend in the number of customers.
- Revenue in mainland China increased, but was affected by the release of treated water.

| Q3 (YTD) Results (mil. yen) | YoY Change |
| :---: | :---: |
| Net sales 72,860 | 4.9\% |
| Operating income 9 | 8.4\% |
| Key indicators |  |
| Sales ratio Domestic | 83.1\% |
| Consignment sales | 62.5\% |
| E-commerce | 6.5\% |
| Dept. store, B2B ${ }^{(1)}$ etc. | 14.1\% |
| Overseas | 16.9\% |
| Sales growth ${ }^{(2)}$ Domestic | up 3.8\% |
| Consignment sales | down 2.1\% |
| E-commerce | up 20.3\% |
| Dept. store, B2B etc. | up 30.3\% |
| Overseas | up 10.4\% |
| Consignment sales channel <br> Purchase per customer ${ }^{(2)} /$ \# of customers ${ }^{(2)}$ | up 8.1\% / down 8.0\% |
| \# of stores domestic ${ }^{(3)}$ | 2,727 (down 107) |
| \# of stores overseas ${ }^{(3)}$ / <br> \# of stores mainland China ${ }^{(3)}$ | $\begin{array}{r} 158 \text { (up 6) / } \\ 89 \text { (up 2) } \end{array}$ |

## Topics

- Opened the second domestic store in a department store in South Korea, aiming to boost POLA's presence in Asia (August)


Image for illustration purposes

(1) Hotel amenities business Note: Results for FY2021 have been calculated using the same
(2) YoY basis (3) vs Dec. 2022
revenue recognition standards as FY2022.

Brand Analysis (1)

## Breakdown of Changes in Net Sales in the Domestic Business


$\checkmark$ Revenue in the domestic business increased by 3.8\% as the decline in consignment sales was covered by growth in the other channels.
$\checkmark$ Consignment sales increased at growth stores that have established new customer acquisition methods by promoting the shift to online customer contact points and sales activities, but this was not enough to offset the impact of the contraction in customer contact points due to store closures, resulting in a decline in overall revenue for this channel.
$\checkmark$ E-commerce, department stores, and B2B performed strongly, with double-digit revenue growth.

## Initiatives to Achieve Further Growth in the Domestic Business

## Expanding growth areas

- Expand online customer contact points and boost communication started online.
- Leverage the POLA Premium Pass ${ }^{(2)}$ (PPP) and communication tailored to customer data to encourage repeat purchases.
- To acquire and retain customers across all domestic business, POLA promotes Online Merges with Offline (OMO), strengthens headquarters-led efforts to encourage customers to purchase through offline channels, such as experience campaigns for products and skin analysis, and measures to direct e-commerce
 customers to physical stores.
- Support the development of Beauty Directors and provide training and support for store owners.
(2) POLA Premium Pass: membership program


## Shrinking negative factors

- The negative impact is shrinking due to the decline in the number of closed stores.
- Continue relationships by connecting directly with customers across all sales channels through PPP promotion.



## Q3 Result (YTD)

■ New customer acquisition further accelerated thanks to the contribution of ORBIS U., with double-digit growth in the number of new customers for direct selling channel.

- External channels continued to perform strongly, increasing over $+70 \%$ YoY.
- Revenue and income increased significantly, exceeding expectations.

| Q3 (YTD) | Results (mil. yen) | YoY Change |
| :---: | :---: | :---: |
| Net sales | 31,227 | 11.1\% |
| Operating income | 4,450 | 42.8\% |
| Key indicators |  |  |
| Sales ratio Domestic |  | 95.6\% |
| Direct Selling ${ }^{(1)}$ |  | 85.6\% |
| External channels etc. |  | 10.0\% |
| Overseas |  | 4.4\% |
| Sales growth ${ }^{(2)}$ Domestic |  | up 11.2\% |
| Direct Selling |  | up 6.8\% |
| External channels etc. |  | up $72.3 \%$ |
| Overseas |  | up 7.8\% |
| Direct Selling purchase per customer ${ }^{(2)}$ |  | up 2.0\% |
| Number of Direct Selling customers ${ }^{(2)}$ |  | up 3.3\% |
| Core target customer ratio |  | 64.2\% |

[^0]
## Topics

- Renewed ORBIS's premium aging-care series (August)

ORBIS U.



## Jurlique

## Brand Analysis (3)

## Q3 Result (YTD)

- Revenue grew by $9 \%$ with the success of the storefront approach to customers in Australia, as well as growth in mainland China and Hong Kong.
- Conducted promotions focusing on face oil. Concentrated on customer acquisition in skincare.

| Q3 (YTD) | Results (mil. yen) | YoY Change |
| :---: | :---: | :---: |
| Net sales | 5,880 | 9.2\% |
| Operating income ${ }^{(1)}$ | $(1,536)$ | (102) |
| Key indicators |  |  |
| Sales ratio | Australia | 20.8\% |
|  | Mainland China | 37.6\% |
|  | Hong Kong | 13.6\% |
|  | Duty free | 12.3\% |
| Sales growth ${ }^{(2)}$ | Australia | up 22.9\% |
|  | Mainland China | up 2.5\% |
|  | Hong Kong | up 19.0\% |
|  | Duty free | down 11.7\% |

[^1]
## Topics

- Launched a limited-edition large size of the popular face oil (August)

Rare Rose Face Oil <Limited Edition>



## LE POLA ORBIS <br> HOLDINGS

## Brand Analysis (4) Brands Under Development

## Q3 Result (YTD)

■ Losses from brands under development were ameliorated.

- THREE aimed to revitalize storefronts with its main series BALANCING and new makeup collection. Domestic revenue increased.
- DECENCIA saw a recovery in sales to the previous year's levels thanks to the success of efforts to acquire new customers and improve customer retention rates.

| Q3 (YTD) | Results (mil. yen) | Yo Y Change |
| :--- | :---: | :---: |
| Net sales | 12,601 | $4.7 \%$ |
| Operating income ${ }^{(1)}$ | $(578)$ | 1,180 |
| THREE Net sales | 4,177 | $(2.4 \%)$ |
| THREE OP income ${ }^{(1)}$ | $(624)$ | 287 |
| DECENCIA Net sales | 3,544 | $0.1 \%$ |
| DECENCIA OP income | 198 | $(65.1 \%)$ |
| Key indicators |  |  |


| THREE |  |  |
| :---: | :---: | :---: |
| Sales ratio | Domestic | 78.0\% |
|  | Overseas | 22.0\% |
| Sales growth ${ }^{(2)}$ | Domestic | up 3.0\% |
|  | Overseas | down 17.7\% |

(1) The YoY change is shown as the amount (mil. yen)
(2) YoY basis

## Topics <br> - Launched THREE autumn collection (August)




Quarterly operating income (mil. yen)


AX HOLDINGS

1. Highlights of Consolidated Performance
2. Segment Analysis
3. Forecasts for Fiscal 2023
4. Initiatives Going Forward \& Appendices

EFE POLA ORBIS
HOLDINGS

Forecasts for Fiscal 2023 (Unchanged)

| (mil. yen) | FY2023 <br> Q3 Results (YTD) | YoY Change |  |
| :---: | :---: | :---: | :---: |
|  |  | Amount | \% |
| Consol. net sales | 126,739 | 7,084 | 5.9\% |
| Beauty care | 123,260 | 7,029 | 6.0\% |
| Real estate | 1,557 | (3) | (0.2\%) |
| Others | 1,920 | 59 | 3.2\% |
| OP income | 11,913 | 4,244 | 55.4\% |
| Beauty care | 11,707 | 3,387 | 40.7\% |
| Real estate | 420 | (10) | (2.4\%) |
| Others | 64 | (4) | (5.8\%) |
| Reconciliations | (279) | 871 | - |
| Ordinary income | 14,830 | 2,660 | 21.9\% |
| Profit attributable to owners of parent | 9,284 | $(3,750)$ | (28.8\%) |


| FY2023 <br> Full-year plan | YoY Change |  |
| :---: | :---: | :---: |
|  | Amount | \% |
| 180,000 | 13,692 | 8.2\% |
| 175,500 | 13,845 | 8.6\% |
| 2,000 | (83) | (4.0\%) |
| 2,500 | (69) | (2.7\%) |
| 16,000 | 3,418 | 27.2\% |
| 16,350 | 2,556 | 18.5\% |
| 300 | (191) | (39.0\%) |
| 80 | (16) | (17.3\%) |
| (730) | 1,070 | - |
| 17,500 | 2,571 | 17.2\% |
| 11,600 | 153 | 1.3\% |

Assumed exchange rates: 1.00 AUD = 91.0 JPY (PY 91.00) 1.00 CNY = 18.6 JPY (PY 19.48)

|  | FY2022 | FY2023 (plan) |
| :---: | :---: | :---: |
| Shareholder returns | Annual $¥ 52$ (Consol. Payout ratio 100.5\%) | Annual $¥ 52$ (Interim $¥ 21$, Year-end $¥ 31$ ) (Consol. Payout ratio 99.2\%) |
| Capital investment Depreciation | $\begin{aligned} & ¥ 12,532 \text { mil. } \\ & ¥ 8,482 \text { mil. } \end{aligned}$ | $¥ 18,000$ mil. - $¥ 19,000 \mathrm{mil}$. $¥ 8,000 \mathrm{mil} .-\nexists 9,000 \mathrm{mil}$. |

HOLDINGS

1. Highlights of Consolidated Performance
2. Segment Analysis
3. Forecasts for Fiscal 2023
4. Initiatives Going Forward \& Appendices

## POLA

## Domestic Business

- Strengthen online advertising for aesthetic treatment to acquire new customers and expand campaigns enabling customers to experience products capturing seasonal demand to direct customers to stores.
- Use lists of existing customers to promote purchases, launch POLA's premium serum B.A GRANDLUXE (October), and provide high-grade aesthetic treatment service linked to this product, to improve customer experience and increase lifetime value (LTV).
■ Launch limited-edition kits for popular products, primarily the B.A series (progressively from October).


## Overseas Business

- In mainland China, hold a brand experience art event as a new trial to communicate the philosophy of the $B . A$ series, aiming to expand brand awareness and acquire customers.
For existing customers, pivot on the B.A series and aesthetic treatment to deepen relationships and increase LTV.
- Focus on store efficiency and revise store openings plan in mainland China based on the external environment (annual new store openings: 25 stores planned $\rightarrow$ revised to forecast around 10 stores).


POLA B.A GRANDLUXE IV

B.A PRECIOUS COLLECTION

## ORBIS

## Domestic Business

- Stabilize the customer base to ensure top-line growth this fiscal year and sustainable growth next fiscal year and beyond.
- Concentrate on communication focused on the strongly performing ORBIS U. and expand media exposure, aiming to boost brand recognition and acquire skincare customers.
- Strengthen cross-selling with new products and limited-edition products, enhance proposals to sell additional items, and increase LTV.

(Left) ORBIS U.
(Right) ORBIS U MOUSSE VEIL MASK


## Initiatives for FY2023 Q4 Onward

## Jurlique

- Launch holiday kits for the year-end sales, aiming to achieve a profit in the fourth quarter (October to December).
- Continue the cost structure reforms to eliminate losses and ensure more efficient expense execution.


ADVENT CALENDAR 2023
Brands Under Development

## Domestic Business

- THREE launches the first fragrance product (November) and strengthen THREE the holistic approach through the essential oil that symbolize the brand.


## Overseas Business

■ Expand customer contact points in the market of mainland China and introduce the renewed BALANCING series to boost recognition as a skincare brand.

- Utilize the popular serum that improves wrinkles, renewed and launched in September, to maximize promotions and encourage purchases through initiatives tailored to customer attributes.

■ Pivot on protein to acquire new customers.
Build a customer base to achieve growth from next fiscal year onward, while prioritizing the amelioration of losses.


## (Appendix) Quarterly Segment Results

■ Net sales

| (mil. yen) | FY2023 Jan.-Mar. |  | FY2023 Apr.-Jun. |  | FY2023 Jul.-Sep. |  | FY2023 Oct.-Dec. |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Results | YoY Change | Results | YoY Change | Results | YoY Change | Results | YoY Change |
| Consolidated net sales | 42,136 | 11.9\% | 43,700 | 6.4\% | 40,902 | (0.0\%) | - |  |
| Beauty care | 40,950 | 12.1\% | 42,578 | 6.7\% | 39,731 | (0.2\%) | - |  |
| Real estate | 518 | (0.9\%) | 518 | 0.3\% | 521 | (0.1\%) | - | - |
| Others | 666 | 7.1\% | 603 | (9.3\%) | 650 | 13.3\% | - | - |

■ Operating income

| (mil. yen) | FY2023 Jan.-Mar. |  | FY2023 Apr.-Jun. |  | FY2023 Jul.-Sep. |  | FY2023 Oct.-Dec. |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Results | YoY Change | Results | YoY Change | Results | YoY Change | Results | YoY Change |
| Consolidated operating income | 4,549 | 137.9\% | 4,416 | 47.0\% | 2,946 | 7.1\% | - | - |
| Beauty care | 4,359 | 115.1\% | 4,354 | 35.2\% | 2,993 | (2.6\%) | - |  |
| Real estate | 161 | (14.7\%) | 115 | (9.0\%) | 142 | 25.2\% | - | - |
| Others | 2 | 113.5\% | 28 | (59.1\%) | 34 | 36 | - | - |
| Reconciliations | 26 | 331 | (81) | 329 | (224) | 210 | - | - |

## EE POLA ORBIS <br> HOLDINGS

## (Appendix) Quarterly Results by Brands

- Net sales

| (mil. yen) | FY2023 Jan.-Mar. |  | FY2023 Apr.-Jun. |  | FY2023 Jul.-Sep. |  | FY2023 Oct.-Dec. |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Results | Yoy Change | Results | YoY Change | Results | YoY Change | Results | YoY Change |
| Beauty care net sales | 40,950 | 12.1\% | 42,578 | 6.7\% | 39,731 | (0.2\%) |  |  |
| POLA | 24,183 | 13.9\% | 25,579 | 7.4\% | 23,097 | (5.4\%) | - |  |
| ORBIS | 9,977 | 6.8\% | 10,924 | 12.4\% | 10,324 | 14.1\% |  |  |
| Jurlique | 1,908 | (0.9\%) | 1,930 | 11.6\% | 2,042 | 17.9\% | - |  |
| Brands under development | 4,217 | 14.5\% | 4,133 | (2.5\%) | 4,250 | 3.1\% | - |  |

■ Operating income

| (mil. yen) | FY2023 Jan.-Mar. |  | FY2023 Apr.-Jun. |  | FY2023 Jul.-Sep. |  | FY2023 Oct.-Dec. |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Results | YoY Change | Results | YoY Change | Results | YoY Change | Results | YoY Change |
| Beauty care operating income | 4,359 | 115.1\% | 4,354 | 35.2\% | 2,993 | (2.6\%) | - |  |
| POLA | 3,501 | 117.3\% | 3,511 | 6.8\% | 2,273 | (38.1\%) | - |  |
| ORBIS | 1,449 | (2.4\%) | 1,678 | 68.2\% | 1,322 | 108.5\% | - |  |
| Jurlique | (579) | (256) | (503) | 59 | (452) | 94 | - |  |
| Brands under development | (152) | 453 | (275) | 159 | (150) | 567 | - |  |

## (Appendix) About POLA ORBIS Group

Beauty care is the core business of the Group, and nine different cosmetics brands are operated under the Group umbrella.

## FY2022

Consol. Net Sales
$¥ 166.3$ bil.


Beauty care business 97\%
Real estate business 1\%

Other businesses 2\%
(building maintenance business)

*Amplitude and ITRIM are planned to be discontinued during 2023

- Our strengths

■ Multi-brand strategy

- Focus on skincare products

■ Flagship brands, POLA and ORBIS own and operate through their own unique sales channels

- Meeting diversified needs of customers

■ High customer repeat ratio
■ Strong relationships with customers

## (Appendix) Beauty Care Business Brand Portfolio

|  | Sales ratio* | Brand | Concept and products | Price | Main sales channel |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Flagship brands | 60\% | -OLA <br> Since 1929 | ■ High-prestige skincare <br> - Leading-edge technology in agingcare and skin-brightening fields | Approx. $¥ 10,000$ or higher | - JP: Consignment sales, department stores and e-commerce <br> ■ Overseas: Department stores, directly-operated stores, DFS ${ }^{(1)}$, e-commerce and cross-border e-commerce |
|  | 24\% | ORBIS <br> Since 1984 | Aging-care brand to draw out people's intrinsic beauty | Approx. $\begin{aligned} & ¥ 1,000 \sim \\ & ¥ 3,000 \end{aligned}$ | JP: Mail-order (e-commerce and catalog) <br> and directly-operated stores <br> ■ Overseas: E-commerce, cross-border e-commerce, DFS ${ }^{(1)}$, and retail stores |
| Overseas Brands | 6\% | Jurlique <br> Acquired in 2012 | Premium natural skincare brand from Australia | Approx. $¥ 5,000$ or higher | AU: Department stores, directly-operated stores and e-commerce Overseas: Department stores, directly-operated stores, DFS ${ }^{(1)}$, e-commerce and cross-border e-commerce |
| Brands under develop -ment | 10\% | THREE <br> Since 2009 | - Skincare made with natural ingredients from Japan and fashion-forward make-up | Approx. $¥ 5,000$ or higher | JP: Department stores, directly-operated stores and e-commerce <br> - Overseas: Department stores, DFS ${ }^{(1)}$, e-commerce and cross-border e-commerce |
|  |  | Amplitude** Since 2018 | High prestige quality makeup from Japan | Approx. $\begin{aligned} & ¥ 5,000 \sim \\ & ¥ 10,000 \end{aligned}$ | ■ JP: E-commerce <br> ■ Overseas: DFS ${ }^{(1)}$ |
|  |  | $I^{T} \mathrm{R} \mathrm{M}^{* *}$ <br> Since 2018 | Premium skincare made from finely selected organic ingredients | Approx. $¥ 20,000$ | JP: E-commerce <br> Overseas: DFS ${ }^{(1)}$ and cross-border e-commerce |
|  |  | $\begin{gathered} \text { FIVEISM } \\ \substack{x \\ \text { THREE } \\ \text { Since } 2018} \end{gathered}$ | Cosmetics brand with a genderfluid concept | Approx. $\begin{aligned} & ¥ 2,000 \sim \\ & ¥ 12,000 \end{aligned}$ | JP: Department stores, directly-operated stores and e-commerce <br> - Overseas: Department stores, DFS ${ }^{(1)}$ and cross-border e-commerce |
|  |  | DECENCIA | - Skincare for sensitive skin | Approx. $¥ 5,000 \sim$ $¥ 10,000$ | ■ JP: E-commerce <br> ■ Overseas: Cross-border e-commerce |
|  |  | FUJIMI <br> Acquired in 2021 | Personalized beauty care brand operated by tricot, Inc. | Approx. <br> $¥ 6,000 \sim$ <br> $¥ 10,000$ | - JP: E-commerce and directly-operated store |

*Sales ratio in the beauty care business as of FY2022. Brands under development includes OEM business. **Amplitude and ITRIM are planned to be discontinued during 2023.
(1) Duty free stores

WE POLA ORBIS
HOLDINGS
(Appendix) Improvement in Capital Efficiency and Shareholder Returns

Initiatives to Improve Capital Efficiency


## Basic Policy :

- With a policy of consolidated payout ratio of $60 \%$ or higher, aim for steady increases in dividends, in line with profitable growth.
- Purchases of treasury stock shall be considered based on our investment strategies, as well as market prices and liquidity of the Company's shares.

Dividends forecast for FY2023:

- Dividend per share : $¥ 52$ (Interim $¥ 21$, Year-end $¥ 31$ )
- Consol. payout ratio : 99.2\%



## VISION 2029

## A collection of unique businesses that respond to diversifying values of "beauty"

## Basic strategy 1 Develop the cosmetics business globally; reform and enhance the brand portfolio

Basic strategy 2 Create new value and expand business domains

Basic strategy 3 Strengthen research and technical strategy

Be a collection of unique businesses that respond to diversifying values of "beauty"

## STAGE 1

Build the base of existing businesses, and restructure the portfolio for high profits
$\checkmark$ Emphasize profitability and LTV in domestic businesses
$\checkmark$ Accelerate global development
$\checkmark$ Sow the seeds for growth in new businesses, and engage in CVC investment
$\checkmark$ Dispose of unprofitable businesses

## STAGE 2

Invest in growth businesses
to accelerate growth
$\checkmark$ Rapid global development
$\checkmark$ New business growth
$\checkmark$ M\&A and CVC investment
$\checkmark$ Launch new materials and expand pipelines
$\checkmark$ Establish new dosage forms technology

## STAGE 3

$\checkmark$ Establish a clear presence in the well-being and social domains

【Targets for 2029】
■ Consolidated operating income: $¥ 50.0$ bil.
■ Consolidated operating margin: $15 \%$ or higher

- Consolidated net sales: $¥ 300.0$ bil.

■ Overseas sales ratio: 30-35\%

- ROE: $14 \%$ or higher
(Appendix) Beauty Care Business Results for FY2021 - FY2022 by Brands

| (mil. yen) | $\begin{aligned} & \text { FY2021 } \\ & \text { Results } \end{aligned}$ | FY2021 <br> Results (recalculated under the 2022 standard) | $\begin{aligned} & \text { FY2022 } \\ & \text { Results } \end{aligned}$ | $\begin{aligned} & \text { FY2021 - FY2022 } \\ & \text { YoY Change } \end{aligned}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Amount | \% |
| Consolidated net sales | 178,642 | 174,896 | 166,307 | $(8,588)$ | (4.9\%) |
| Beauty care net sales | 174,150 | 170,403 | 161,654 | $(8,749)$ | (5.1\%) |
| POLA | 105,168 | 105,769 | 96,371 | $(9,397)$ | (8.9\%) |
| ORBIS | 43,389 | 39,071 | 38,417 | (654) | (1.7\%) |
| Jurlique | 7,838 | 7,940 | 8,388 | 447 | 5.6\% |
| H2O PLUS | 1,116 | 1,116 | 1,584 | 467 | 41.9\% |
| Brands under development | 16,637 | 16,505 | 16,892 | 387 | 2.3\% |
| Consol. operating income | 16,888 | 15,582 | 12,581 | $(3,000)$ | (19.3\%) |
| Beauty care operating income | 17,060 | 15,754 | 13,793 | $(1,961)$ | (12.5\%) |
| POLA | 16,374 | 15,144 | 12,495 | $(2,648)$ | (17.5\%) |
| ORBIS | 5,925 | 5,965 | 4,850 | $(1,115)$ | (18.7\%) |
| Jurlique | $(1,536)$ | $(1,542)$ | $(1,266)$ | 275 |  |
| H2O PLUS | (802) | (802) | (180) | 621 | - |
| Brands under development | $(2,901)$ | $(3,011)$ | $(2,105)$ | 905 | - |

[^2]
[^0]:    (1) Total of in-house mail-order sales and directly-operated stores sales
    (2) $Y o Y$ basis

[^1]:    (1) The YoY difference is shown as an amount (mil. yen)
    (2) AUD basis, YoY

[^2]:    Note : Consolidated operating income and loss for each brand are shown for reference purpose only (unaudited).
    Full-year financial results for 2021 (recalculated under the 2022 standard) have been provided for reference only (unaudited).
    YoY change has been calculated using the same accounting standards for both years.

