# First Half of Fiscal 2022 Supplementary Material 

POLA ORBIS HOLDINGS INC.
Representative Director and President
Satoshi Suzuki

This report contains projections of performance and other projections based on information currently available and certain assumptions judged to be reasonable. Actual performance may differ materially from these projections resulting from changes in the economic environment and other risks and uncertainties.

■ POLA ORBIS HOLDINGS INC. has applied Accounting Standard for Revenue Recognition (ASBJ Statement No. 29, March 31, 2020), etc. from fiscal 2022.

- Regarding the results for fiscal 2021:

The results for fiscal 2021 presented in this presentation have been calculated using the same accounting standards as those in fiscal 2022, and are shown as reference information (unaudited) for the purpose of comparison.

AX HOLDINGS

1. Highlights of Consolidated Performance
2. Segment Analysis
3. Forecasts for Fiscal 2022
4. Initiatives Going Forward \& Appendices

## Cosmetics Market

- The scale of the Japanese cosmetics market (including exports) as a whole continued to recover.

■ The Japanese market showed a moderate recovery trend after quasi-emergency measures were lifted.

- In the overseas market, mainland China suffered restrictions on storefront operations and logistics were impacted due to prolonged lockdowns.

Source: Ministry of Economy, Trade and Industry, Ministry of Internal Affairs and Communications, Japan Tourism Agency, Japan Department Stores Association, Intage SLI, and National Bureau of Statistics of China

## Our Group

- Consolidated revenue and income decreased, significantly affected by a decline in revenue from POLA.
- POLA's consignment sales in Japan began to recover, although a full recovery will take some time.
Revenue declined overseas, partly due to suppression on shipment to duty free stores in South Korea (down $¥ 2.7$ bil.), in addition to the impact of lockdowns in mainland China.
- ORBIS's revenue fell due to a decline in customer numbers.

| Medium-term Management Plan Indicators (FY2022 H1) |  |
| :---: | :---: |
| Overseas sales ratio | $\begin{gathered} 16.0 \% \\ \left(-2.7 \text { ppt }^{*}\right) \end{gathered}$ |
| Domestic e-commerce sales ratio | $\begin{gathered} 27.7 \% \\ \left(+1.9 \text { ppt }^{\star}\right) \end{gathered}$ |

- In overseas brands, revenue rose and losses were ameliorated for Jurlique.
- The devaluation of the Japanese yen had little effect on the consolidated results.

- In Japan, quasi-emergency measures were lifted nation-wide in late March, and the increase in opportunities to go out led to a rising trend in department store customer traffic, mainly in metropolitan areas.
- Overseas operations continued to fall short of expectations, with prolonged lockdowns in mainland China (from the end of March to the end of May in Shanghai).

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Consolidated P\&L Changes Analysis Net Sales to Operating Income

| (mil. yen) | FY2021 <br> H1 Results (recalculated under the 2022 standard) | FY2022 <br> H1 Results | YoY Change |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% |
| Consolidated net sales | 86,910 | 78,748 | $(8,162)$ | (9.4\%) |
| Cost of sales | 14,780 | 14,263 | (517) | (3.5\%) |
| Gross profit | 72,129 | 64,484 | $(7,645)$ | (10.6\%) |
| SG\&A expenses | 63,730 | 59,567 | $(4,163)$ | (6.5\%) |
| Operating income | 8,399 | 4,917 | $(3,481)$ | (41.5\%) |

Key Factors

- Consol. net sales Decreased on a consolidated basis, mainly due to a decrease in revenue from POLA.

■ Cost of sales Cost of sales ratio deteriorated due to lower sales ratio from POLA.
Cost of sales ratio $2021 \mathrm{H} 1: 17.0 \% \Rightarrow 2022 \mathrm{H} 1: 18.1 \%$

- SG\&A expenses

Labor expenses: up ¥288 mil. YoY
Sales commissions: down $¥ 1,698$ mil. YoY
$\Rightarrow$ Decreased due to lower POLA consignment sales.
Sales related expenses: down $¥ 1,477$ mil. YoY
Administrative expenses, etc.: down $¥ 1,276$ mil. YoY
$\Rightarrow$ Decreased due to lower POLA overseas business consignment expenses.
■ Operating income Operating margin 2021H1: 9.7\% $\Rightarrow 2022 \mathrm{H} 1: 6.2 \%$ (Jan.-Mar.: 5.1\%, Apr.-Jun.: 7.3\%)

KE POLA ORBIS Consolidated P\&L Changes Analysis

## Operating Income to Profit Attributable to Owners of Parent

| (mil. yen) | FY2021H1 Results (recalculated <br> under the 2022 standard) | FY2022 <br> H1 Results | YoY Change |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% |
| Operating income | 8,399 | 4,917 | $(3,481)$ | (41.5\%) |
| Non-operating income | 1,487 | 4,168 | 2,680 | 180.2\% |
| Non-operating expenses | 106 | 209 | 103 | 97.3\% |
| Ordinary income | 9,780 | 8,876 | (904) | (9.2\%) |
| Extraordinary income | 297 | - | (297) | (100.0\%) |
| Extraordinary losses | 409 | 621 | 211 | 51.7\% |
| Profit before income taxes | 9,668 | 8,254 | $(1,413)$ | (14.6\%) |
| Income taxes etc. | 3,046 | $(2,688)$ | $(5,735)$ |  |
| Profit attributable to non-controlling interests | 22 | 39 | 16 | 74.7\% |
| Profit attributable to owners of parent | 6,599 | 10,904 | 4,304 | 65.2\% |

Key Factors
■ Non-operating income: Foreign exchange gain $¥ 3,938$ mil

- Extraordinary losses: Extraordinary loss due to liquidation of H2O PLUS $¥ 182$ mil.

■ Income taxes etc.: Reduction in income taxes - deferred due to liquidation of H2O PLUS $¥ 4,466$ mil.

WEF POLA ORBIS

While gross profit decreased due to lower revenue, profit attributable to owners of parent increased by $¥ 4,304$ mil. YoY due to a reduction in income taxes etc. resulting from the impact of exchange rates and the liquidation of H2O PLUS.


1. Highlights of Consolidated Performance
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| (mil yen) | FY2021 <br> H1 Results (recalculated under the 2022 standard) | FY2022 <br> H1 Results | YoY Change |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% |
| Consolidated net sales | 86,910 | 78,748 | $(8,162)$ | (9.4\%) |
| Beauty care | 84,683 | 76,420 | $(8,262)$ | (9.8\%) |
| Real estate | 1,053 | 1,039 | (13) | (1.3\%) |
| Others | 1,173 | 1,287 | 113 | 9.7\% |
| Operating income | 8,399 | 4,917 | $(3,481)$ | (41.5\%) |
| Beauty care | 8,437 | 5,246 | $(3,190)$ | (37.8\%) |
| Real estate | 186 | 316 | 129 | 69.4\% |
| Others | 27 | 71 | 43 | 160.7\% |
| Reconciliations | (252) | (716) | (464) |  |

Segment Results Summary
■ Beauty care Revenue decreased YoY, primarily due to a decrease in revenue from POLA, but fell less steeply than in the first quarter.

Operating income declined, mainly due to a decrease in gross profit.

- Real estate Revenue decreased due to the departure of tenants.


## Beauty Care Business Results by Brands

| (mil. yen) | FY2021 <br> H1 Results (recalculated under the 2022 standard) | FY2022 <br> H1 Results | YoY Change |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% |
| Beauty care net sales | 84,683 | 76,420 | $(8,262)$ | (9.8\%) |
| POLA | 53,067 | 45,056 | $(8,011)$ | (15.1\%) |
| ORBIS | 19,809 | 19,060 | (748) | (3.8\%) |
| Jurlique | 3,474 | 3,655 | 181 | 5.2\% |
| H2O PLUS | 414 | 728 | 314 | 76.0\% |
| Brands under development | 7,917 | 7,919 | 1 | 0.0\% |
| Beauty care operating income | 8,437 | 5,246 | $(3,190)$ | (37.8\%) |
| POLA | 8,171 | 4,897 | $(3,273)$ | (40.1\%) |
| ORBIS | 2,868 | 2,482 | (386) | (13.5\%) |
| Jurlique | (942) | (886) | 56 | - |
| H2O PLUS | (350) | (206) | 143 | - |
| Brands under development | $(1,310)$ | $(1,041)$ | 269 |  |

Note: Consolidated operating income and loss for each brand are shown for reference purposes only (figures are unaudited).

## POLA

## H1 Result

- Sales of the high price range B.A series grew, despite a decline in domestic revenue.
- Overseas revenue fell significantly, with restrictions on storefront operations and logistics impacted due to lockdowns in mainland China, and suppression on shipment to duty free stores in South Korea. (Excluding the impact of South Korea duty free, overseas net sales were down 13.4\% YoY.)

| H1 | Results (mil. yen) | YoY Change |
| :---: | :---: | :---: |
| Net sales | 45,056 | (15.1\%) |
| Operating income | 4,897 | (40.1\%) |
| Key indicators |  |  |
| Sales ratio | Consignment sales | 67.6\% |
|  | Overseas | 15.0\% |
|  | Domestic e-commerce | 5.9\% |
|  | Dept. store, B2B | 11.5\% |
| Sales growth* | Consignment sales | down 13.9\% |
|  | Overseas | down 34.0\% |
|  | Domestic e-commerce | up 4.1\% |
|  | Dept. store, B2B | up 6.0\% |
| Consignment sales channel | \# of sales offices** | 3,022 (down 205) |
|  | \# of PB** | 563 (down 25) |
|  | Purchase per customer* | up 16.2\% |
|  | \# of customers* | down 25.1\% |
| Number of stores overseas** |  | 140 (up 8) |

## Topics

- Accelerated global expansion with new store openings in Australia and Vietnam

Store image


| Main KPls |  |
| :---: | :---: |
| Purchase per customer $\boldsymbol{\lambda}$ | \# of customers |
| Up 16.2\% YoY | Down $25.1 \%$ YoY |

$\checkmark$ Purchase per existing customer rose, maintaining a customer base with high LTV.
$\checkmark$ Contribution from high price range skincare increased.

## Consignment sales: customer numbers




## New customers

$\checkmark$ New customer acquisitions continued to decline YoY.
2) Existing customers
$\checkmark$ Despite the customer repeat ratio at pre-pandemic levels, the accumulation of next year's customers has slowed due to lower new customer acquisition, and the number of customers with only a few purchases has declined.
$\checkmark \quad$ The number of customers of F4 or above annually who purchase frequently exceeded the previous year, and high customer engagement continued to be a strength.
<Initiatives for the second half>
$\checkmark \quad$ Strengthen presence on Instagram and LINE through store accounts, and expand digital touchpoints.
$\checkmark \quad$ Utilize customer lists to propose products tailored to customer attributes and encourage store visits through in-person events.
$\checkmark$ Acquire customers and cross-sell through the new $B$. $A$ eye zone cream.
(Reference) Trial aesthetic treatments customer acquisition numbers YoY


The pace of recovery has been gradual due to a shrinking customer base, but the Company is bringing about a recovery in customer numbers upward from the bottom reached in the first half of the fiscal year.

## Brand Analysis (2)

## H1 Result

- Mail-order purchase per customer rose YoY, but revenue declined due to a decrease in the number of customers.
- In terms of product, demand for makeup is experiencing a comeback, with sales on a recovery trend.

| H1 | Results (mil. yen) | YoY Change |
| :---: | :---: | :---: |
| Net sales | 19,060 | (3.8\%) |
| Operating income | 2,482 | (13.5\%) |
| Key indicators |  |  |
| Sales ratio | Domestic e-commerce | 60.5\% |
|  | (Proportion of domestic sales attributable to e-commerce) | 63.5\% |
|  | Other mail-order | 13.8\% |
|  | Stores and overseas, etc. | 25.7\% |
| Sales growth* | Domestic e-commerce | down 3.3\% |
|  | Other mail-order | down 12.7\% |
|  | Stores and overseas, etc. | down 0.7\% |
| Mail-order** purchase per customer* |  | up 3.3\% |
| Number of mail-order** customers* |  | down 10.5\% |
| ORBIS $\cup$ series ratio of sales ${ }^{(1)}$ |  | 26\% |

[^0]
## Topics

- Launched limited-edition for special type of ORBIS OIL CUT CLEANSING LIQUID, a staple product (May).

ORBIS OIL CUT CLEANSING LIQUID


## Brand Analysis (3) Overseas Brands

## H1 Result

- Jurlique continued to struggle in Australia and Hong Kong, and suffered from store shutdowns and shortened opening hours due to lockdowns in mainland China, but revenue increased and losses were ameliorated, offset by e-commerce growth.

| H1 | Results (mil. yen) | YoY Change ${ }^{(1)}$ |
| :---: | :---: | :---: |
| Jurlique Net sales | 3,655 | 5.2\% |
| OP income | (886) | 56 |
| H2O PLUS Net sales | 728 | 76.0\% |
| OP income | (206) | 143 |
| Key indicators |  |  |
| Jurlique |  |  |
| Sales ratio | stralia | 16.0\% |
|  | ng Kong | 11.4\% |
|  | y free | 15.3\% |
|  | inland China | 38.8\% |
| Sales growth ${ }^{(2)}$ | stralia | down 6.8\% |
|  | ng Kong | down 30.9\% |
|  | y free | up 21.1\% |
|  | inland China | up 18.0\% |

[^1]
## Topics

■ Jurlique launched a limited-edition mist (June).
(Left) Lavender Hydrating Mist (Right) Sweet Violet \& Grapefruit Mist $N$


## Brand Analysis (4) Brands Under Development

## H1 Result

■ THREE revenue decreased, impacted by the temporary suppression of online promotions after the reopening of in-house e-commerce.
■ Revenue decreased for DECENCIA due to restrained investment in preparation for product renewals in the second half of the fiscal year.

| H1 | Results (mil. yen) | YoY Change |
| :---: | :---: | :---: |
| Net sales | 7,919 | 0.0\% |
| Operating income ${ }^{(1)}$ | $(1,041)$ | 269 |
| ACRO Net sales | 3,364 | (20.8\%) |
| ACRO OP income ${ }^{(1)}$ | $(1,057)$ | 69 |
| THREE ${ }^{(3)}$ Net sales | 2,854 | (18.4\%) |
| THREE ${ }^{(3)} \mathrm{OP}$ income ${ }^{(1)}$ | (582) | (60) |
| DECENCIA Net sales | 2,480 | (11.1\%) |
| DECENCIA OP income | 404 | (0.0\%) |
| Key indicators |  |  |


| THREE ${ }^{(3)}$ |  |  |
| :---: | :---: | :---: |
| Sales ratio | Domestic storefronts, etc. | 62.5\% |
|  | Domestic e-commerce | 9.6\% |
|  | Overseas | 27.9\% |
| Sales growth ${ }^{(2)}$ | Domestic storefronts, etc. | down 12.9\% |
|  | Domestic e-commerce | down 57.5\% |
|  | Overseas | down 1.2\% |

## Topics

- Received best cosmetics awards.



(1) The YoY change is shown as the amount (mil. yen)
(2) YoY basis
(3) Includes FIVEISM

Note: YoY change has been calculated using the same accounting standards for both years.

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The Company has revised its forecasts downwards, mainly for POLA, but aims for an increase in revenue in the second half of the fiscal year.

| (mil. yen) | $\begin{aligned} & \text { FY2022 } \\ & \text { H1 Results } \end{aligned}$ | YoY Change (same-standard basis) |  | FY2022Full-year Plan | Vs Apr. 28 Plan | YoY Change (same-standard basis) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Amount | \% |  |  | Amount | \% |
| Consol. net sales | 78,748 | $(8,162)$ | (9.4\%) | 170,000 | $(16,000)$ | $(4,896)$ | (2.8\%) |
| Beauty care | 76,420 | $(8,262)$ | (9.8\%) | 165,800 | $(16,000)$ | $(4,603)$ | (2.7\%) |
| Real estate | 1,039 | (13) | (1.3\%) | 1,900 |  | (212) | (10.1\%) |
| Others | 1,287 | 113 | 9.7\% | 2,300 | - | (79) | (3.3\%) |
| OP income | 4,917 | $(3,481)$ | (41.5\%) | 11,700 | $(6,000)$ | $(3,882)$ | (24.9\%) |
| Beauty care | 5,246 | $(3,190)$ | (37.8\%) | 13,130 | $(6,000)$ | $(2,624)$ | (16.7\%) |
| Real estate | 316 | 129 | 69.4\% | 400 | - | (88) | (18.2\%) |
| Others | 71 | 43 | 160.7\% | 70 |  | 0 | (0.6\%) |
| Reconciliations | (716) | (464) | - | $(1,900)$ | - | $(1,168)$ |  |
| Ordinary income | 8,876 | (904) | (9.2\%) | 15,700 | $(2,000)$ | $(1,962)$ | (11.1\%) |
| Profit attributable to owners of parent | 10,904 | 4,304 | 65.2\% | 14,000 | $(2,200)$ | 3,176 | 29.3\% |

Planned exchange rates: 1.00 AUD = 88.3 JPY (PY 82.48) 1.00 USD = 122.9 JPY (PY 109.8) 1.00 CNY = 18.9 JPY (PY 17.03)

|  | FY2021 | FY2022 (plan) *Dividend forecasts are unchanged |
| :---: | :---: | :---: |
| Shareholder returns | Annual $¥ 51$ (Consol. Payout ratio 96.1\%) | Annual $¥ 52 \quad$ (Interim $¥ 21$, Year-end $¥ 31$ ) (Consol. Payout ratio 82.2\%) |
| Capital investment Depreciation | $\begin{aligned} & ¥ 8,945 \text { mil. } \\ & ¥ 7,110 \mathrm{mil} . \end{aligned}$ | $¥ 12,000$ mil. - $¥ 14,000 \mathrm{mil}$. $¥ 8,000 \mathrm{mil} .-¥ 9,000 \mathrm{mil}$. |

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| (mil. yen) | $\begin{gathered} \text { FY2022 } \\ \text { H1 Results } \end{gathered}$ | YoY Change (same-standard basis) |  | FY2022 <br> Full-year Plan | Vs Apr. 28 Plan | YoY Change <br> (same-standard basis) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Amount | \% |  |  | Amount | \% |
| Consolidated net sales | 78,748 | $(8,162)$ | (9.4\%) | 170,000 | $(16,000)$ | $(4,896)$ | (2.8\%) |
| Operating income | 4,917 | $(3,481)$ | (41.5\%) | 11,700 | $(6,000)$ | $(3,882)$ | (24.9\%) |
| Ordinary income | 8,876 | (904) | (9.2\%) | 15,700 | $(2,000)$ | $(1,962)$ | (11.1\%) |
| Profit attributable to owners of parent | 10,904 | 4,304 | 65.2\% | 14,000 | $(2,200)$ | 3,176 | 29.3\% |



- Revised downward by $¥ 16,000$ mil., mainly attributable to POLA.
[Breakdown of revision for POLA]

Operating
income

- The Company will control expenses to address the decline in gross profit associated with the downward revision of net sales, and improve profit margin compared to the first half of the fiscal year.

Ordinary
income
Breakdown
of revision
by brand
> In Japan, results have fallen short of the plan due to a slower-than-anticipated recovery in consignment sales during the first half of the fiscal year. The Company will strive to close this gap in the second half, with a YoY increase in new customers, but the downward revision reflects the difficulty in anticipating a rapid recovery.
> Overseas, the forecast accounts for the impact of lockdowns in mainland China, but the Company aims for an increase in revenue in the second half.

- Forecasts reflect the foreign exchange gain for the first half of the fiscal year.

| Brand | Net Sales (mil. yen) | Operating income (mil. yen) |
| :---: | :---: | :---: |
| POLA | $(14,500)$ | $(5,800)$ |
| Brands under development | $(1,000)$ | $(400)$ |
| H2O PLUS | $(500)$ | 200 |

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## POLA

- For consignment sales, aim for the nationwide expansion of stores utilizing social media and other digital media, which have proved effective for new customer acquisition, and accelerate expansion of customer base into new demographics linked directly through online communication.
- Launch a cream in the White Shot series (July), adopting a new approach focused on the impact on skin from changing seasons and mask-wearing.


POLA WHITE SHOT CREAM RXS

■ Launch new products in the B.A series, and target cross-selling with skincare series.
> New foundation makeup with a skincare concept, providing aging-care as part of makeup (August).
> Evolve aging-care for the eyes with the renewal of cream for the area around the eyes (October).

(Left) POLA B.A SERUM CUSHION FOUNDATION
(Right) POLA B.A EYE ZONE CREAM N

- Expand customer contact points in mainland China.
> Accelerate the pace of store openings in the second half of the fiscal year, mainly for stores providing aesthetic treatment, and achieve high LTV through counseling and prestige products such as the $B . A$ series.
> Plan expansion into new e-commerce platforms in the second half, in addition to Tmall and JD.


Store providing aesthetic treatment

- Open stores in Malaysia, and enhance brand presence in new markets where growth is anticipated.


## Initiatives for 2022 Q3 onward

- Renew the ORBIS U skincare series, the symbol of ORBIS (August)
> Use the launch of core products as a hook to strengthen promotional investment, with a sales target for renewed products of 2.5 bil. yen ( $+25 \% \mathrm{YoY}$ ) in the first fiscal year.*
> Enhance the functionality of $O R B I S$ Us unique approach focusing on skin fitness.
> Strengthen communications prior to product launch to acquire new customers and revitalize existing customers, including holding prelaunch experience events at flagship stores and utilizing influencers to post information on social media.
*August 2022 to the end of December 2022


ORBIS U

- Strengthen product lineup and promote cross-selling
> Launch the brand's first ever cushion foundation (September) in the makeup category, where a recovery is evident, aiming for repeat purchases of items highly aligned with skincare.
> Plan the large-scale launch of high value-added skincare product in the second half of the fiscal year.


ORBIS SEAMLESS FIT CUSHION FOUNDATION

- Focus on the Douyin live commerce for online sales in mainland China, and expand offline customer contact points more rapidly to accelerate growth.


## Overseas Brands

Jurlique

- In mainland China, invest to capture the strong performance in e-commerce and strengthen skincare customer acquisition.
■ Leverage the Group's expertise in R\&D to launch a cosmetic oil that uses advanced moisturizing capacity to address skin damage due to stress (September; to be launched in mainland China from 2023), and pivot on this new hero product to acquire new customers and promote repeat purchases.


RO Face Oil

Brands Under Development

- Strengthen online promotions aimed at a recovery in in-house e-commerce,

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Amplituder
ITRIM
FIVEISM
тине

DECENCIA

- Strengthen branding as a prestige brand.
- Renew the main product series, and launch the new aging-care product DECENCIA (October).


FUJIMI PERSONALIZE SUPPLEMENT

## (Appendix) Quarterly Segment Results

■ Net sales

| (mil. yen) | FY2022 Jan.-Mar. |  | FY2022 Apr.-Jun. |  | FY2022 Jul.-Sep. |  | FY2022 Oct.-Dec. |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Results | YoY <br> Change | Results | YoY Change | Results | YoY Change | Results | YoY Change |
| Consolidated net sales | 37,662 | (11.9\%) | 41,085 | (6.9\%) | - |  |  |  |
| Beauty care | 36,516 | (12.3\%) | 39,903 | (7.3\%) | - |  |  |  |
| Real estate | 523 | (1.4\%) | 516 | (1.2\%) | - |  |  |  |
| Others | 622 | 6.3\% | 665 | 13.1\% |  |  | - | - |

■ Operating income

| (mil. yen) | FY2022 Jan.-Mar. |  | FY2022 Apr.-Jun. |  | FY2022 Jul.-Sep. |  | FY2022 Oct.-Dec. |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Results | YoY Change | Results | YoY Change | Results | YoY Change | Results | YoY Change |
| Consolidated operating income | 1,912 | (53.3\%) | 3,005 | (30.2\%) |  |  |  |  |
| Beauty care | 2,026 | (49.0\%) | 3,219 | (27.8\%) |  |  |  |  |
| Real estate | 189 | (8.1\%) | 127 | 146 |  |  |  |  |
| Others | 0 | (92.7\%) | 70 | 393.2\% |  |  |  | - |
| Reconciliations | (305) | (202) | (411) | (261) |  |  | - |  |

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## (Appendix) Quarterly Results by Brands

■ Net sales

| (mil. yen) | FY2022 Jan.-Mar. |  | FY2022 Apr.-Jun. |  | FY2022 Jul.-Sep. |  | FY2022 Oct.-Dec. |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Results | YoY Change | Results | YoY Change | Results | YoY Change | Results | YoY Change |
| Beauty care net sales | 36,516 | (12.3\%) | 39,903 | (7.3\%) | - |  |  |  |
| POLA | 21,229 | (20.0\%) | 23,826 | (10.2\%) | - | - |  |  |
| ORBIS | 9,340 | (0.7\%) | 9,720 | (6.6\%) |  |  |  |  |
| Jurlique | 1,925 | 13.5\% | 1,729 | (2.7\%) | - | - |  |  |
| H2O PLUS | 338 | 102.0\% | 389 | 58.2\% | - | - |  |  |
| Brands under development | 3,682 | (4.2\%) | 4,236 | 4.0\% |  |  |  |  |

■ Operating income

| (mil. yen) | FY2022 Jan.-Mar. |  | FY2022 Apr.-Jun. |  | FY2022 Jul.-Sep. |  | FY2022 Oct.-Dec. |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Results | YoY Change | Results | YoY Change | Results | YoY Change | Results | YoY Change |
| Beauty care operating income | 2,026 | (49.0\%) | 3,219 | (27.8\%) | - |  |  |  |
| POLA | 1,611 | (58.8\%) | 3,286 | (22.9\%) | - | - | - |  |
| ORBIS | 1,484 | 27.5\% | 997 | (41.5\%) | - | - |  |  |
| Jurlique | (323) | 124 | (562) | (68) | - | - | - |  |
| H2O PLUS | (139) | 44 | (66) | 99 | - | - | - |  |
| Brands under development | (605) | (142) | (435) | 411 | - | - | - |  |

[^2]: Where operating income (current or previous year) is negative, YoY change represents YoY difference (mil. yen).
Consolidated operating income and loss for each brand are shown for reference purposes only (figures are unaudited).

## (Appendix) About POLA ORBIS Group

Beauty care is the core business of the Group, and nine different cosmetics brands are operated under the Group umbrella.

## FY2021

Consol. Net Sales $¥ 178.6$ bil.


Beauty care business 98\%
Real estate business 1\%

Other businesses 1\%
(building maintenance business)


- Our strengths

■ Multi-brand strategy

- Focus on skincare products
- Flagship brands, POLA and ORBIS own and operate through their own unique sales channels

■ Meeting diversified needs of customers

- High customer repeat ratio

■ Strong relationships with customers

## (Appendix) Beauty Care Business Brand Portfolio

|  | Sales ratio* | Brand | Concept and products | Price | Main sales channel |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Flagship brands | 60\% | POLA <br> Since 1929 | - High-prestige skincare <br> - Leading-edge technology in agingcare and skin-brightening fields | Approx. $¥ 10,000$ or higher | ■ JP: Consignment sales, department stores and e-commerce <br> - Overseas: Department stores, directly-operated stores, DFS ${ }^{(1)}$, e-commerce and cross-border e-commerce |
|  | 25\% | Since 1984 | Aging-care brand to draw out people's intrinsic beauty | Approx. <br> $¥ 1,000$ ~ <br> $¥ 3,000$ | JP: Mail-order (e-commerce and catalog) <br> and directly-operated stores <br> ■ Overseas: E-commerce, cross-border e-commerce, DFS ${ }^{(1)}$, and retail stores |
| Overseas Brands | 5\% | Jurlique <br> Acquired in 2012 | Premium natural skincare brand from Australia | Approx. $¥ 5,000$ <br> or higher | AU: Department stores, directly-operated stores and e-commerce Overseas: Department stores, directly-operated stores, DFS ${ }^{(1)}$, e-commerce and cross-border e-commerce |
| Brands under develop -ment | 10\% | THREE <br> Since 2009 | - Skincare made with natural ingredients from Japan and fashion-forward make-up | Approx. $¥ 5,000$ or higher | JP: Department stores, directly-operated stores and e-commerce <br> - Overseas: Department stores, DFS ${ }^{(1)}$, e-commerce and cross-border e-commerce |
|  |  | Amplitude <br> Since 2018 | - High prestige quality makeup from Japan | Approx. $\begin{aligned} & ¥ 5,000 \sim \\ & ¥ 10,000 \end{aligned}$ | ■ JP: Department stores and e-commerce <br> ■ Overseas: DFS ${ }^{(1)}$ and cross-border e-commerce |
|  |  | Since 2018 | - Premium skincare made from finely selected organic ingredients | Approx. ¥20,000 | ■ JP: Department stores and e-commerce <br> - Overseas: DFS ${ }^{(1)}$ and cross-border e-commerce |
|  |  | $\begin{gathered} \text { FIVEISM } \\ \substack{\text { THREE } \\ \text { Since } 2018} \end{gathered}$ | Cosmetics brand with a genderfluid concept | Approx. $\begin{aligned} & ¥ 2,000 \sim \\ & ¥ 12,000 \end{aligned}$ | JP: Department stores, directly-operated stores and e-commerce <br> ■ Overseas: Department stores, DFS ${ }^{(1)}$ and cross-border e-commerce |
|  |  | DECENCIA <br> Since 2007 | - Skincare for sensitive skin | Approx. $¥ 5,000 \sim$ $¥ 10,000$ | ■ JP: E-commerce, department store <br> ■ Overseas: Cross-border e-commerce |
|  |  | F U J I M I <br> Acquired in 2021 | Personalized beauty care brand operated by tricot, Inc. | Approx. $\nexists 6,000 \sim$ $¥ 10,000$ | ■ JP: E-commerce and directly-operated store |

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(Appendix) Improvement in Capital Efficiency and Shareholder Returns

Initiatives to Improve Capital Efficiency


Improvement of Shareholder Return

## Basic Policy :

- With a policy of consolidated payout ratio of $60 \%$ or higher, aim for steady increases in dividends, in line with profitable growth.
- Purchases of treasury stock shall be considered based on our investment strategies, as well as market prices and liquidity of the Company's shares.

Dividends forecast for FY2022:

- Dividend per share : $¥ 52$ (Interim $¥ 21$, Year-end $¥ 31$ )
- Consol. payout ratio : 82.2\%



## VISION 2029

## A collection of unique businesses that respond to diversifying values of "beauty"

## Basic strategy 1 Develop the cosmetics business globally; reform and enhance the brand portfolio

Basic strategy 2 Create new value and expand business domains

Basic strategy 3 Strengthen research and technical strategy

## STAGE 3

## STAGE 2

## STAGE 1

Build the base of existing businesses, and restructure the portfolio for high profits
$\checkmark$ Emphasize profitability and LTV in domestic businesses
$\checkmark$ Accelerate global development
$\checkmark$ Sow the seeds for growth in new businesses, and engage in CVC investment
$\checkmark$ Dispose of unprofitable businesses

## (Appendix) 2021 - 2023 Medium-term Management Plan

Management Indicators for 2023

| Net Sales | - Consolidated net sales | $\Rightarrow ¥ 205.0 \text { to } 215.0 \text { bil. in FY2023 }$ <br> CAGR 6\% or higher |
| :---: | :---: | :---: |
|  | - Overseas sales ratio | $\Rightarrow \mathbf{2 0}$ to $\mathbf{2 5 \%}$ in FY2023 ( $15 \%$ in FY2020) <br> CAGR 20 to 25\% |
|  | - Domestic e-commerce sales ratio | $\Rightarrow \mathbf{3 0 \%}$ in FY2023 (24\% in FY 2020 ) |
| Operating Income | - Operating margin | $\Rightarrow 12 \%$ or higher in FY2023 |
|  | - Operating income | $\Rightarrow$ CAGR 25\% or higher |
| Capital Efficiency | - ROE | $\Rightarrow 9 \%$ or higher in FY 2023 |
| Shareholder <br> Returns | - Consolidated payout | $\Rightarrow 60 \%$ or higher |

## Strategy 1. Evolve domestic direct selling

Strategy 2. Grow overseas businesses profitably
Strategy 3. Profit contribution from brands under development
Strategy 4. Strengthen operations
Strategy 5. Expand new brands and domains of "beauty"

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(Appendix) Beauty Care Business Results for FY2019 - FY2021 by Brands

| (mil. yen) | $\begin{aligned} & \text { FY2019 } \\ & \text { Results } \end{aligned}$ | $\begin{aligned} & \text { FY2020 } \\ & \text { Results } \end{aligned}$ | $\begin{aligned} & \text { FY2021 } \\ & \text { Results } \end{aligned}$ | FY2021 <br> Results (recalculated under the 2022 standard) |
| :---: | :---: | :---: | :---: | :---: |
| Consolidated net sales | 219,920 | 176,311 | 178,642 | 174,896 |
| Beauty care net sales | 214,886 | 171,658 | 174,150 | 170,403 |
| POLA | 135,502 | 102,888 | 105,168 | 105,769 |
| ORBIS | 50,726 | 45,415 | 43,389 | 39,071 |
| Jurlique | 7,765 | 6,444 | 7,838 | 7,940 |
| H2O PLUS | 1,470 | 722 | 1,116 | 1,116 |
| Brands under development | 19,421 | 16,186 | 16,637 | 16,505 |
| Consol. operating income | 31,137 | 13,752 | 16,888 | 15,582 |
| Beauty care operating income | 30,193 | 12,965 | 17,060 | 15,754 |
| POLA | 25,529 | 10,927 | 16,374 | 15,144 |
| ORBIS | 9,252 | 7,329 | 5,925 | 5,965 |
| Jurlique | $(2,968)$ | $(2,489)$ | $(1,536)$ | $(1,542)$ |
| H2O PLUS | (825) | (724) | (802) | (802) |
| Brands under development | (794) | $(2,076)$ | $(2,901)$ | $(3,011)$ |


[^0]:    (1) Total of ORBIS $U, U$ white, $U$ encore, and $U$. * YoY basis
    ** include e-commerce and catalog

[^1]:    (1) For operating income, the YoY difference is shown as an amount (mil. yen)
    (2) AUD basis, YoY

[^2]:    Note: YoY change is calculated using the same accounting standards for both years.

