## Fiscal 2017 <br> Supplementary Material

POLA ORBIS HOLDINGS INC.
Representative Director and President
Satoshi Suzuki

This report contains projections of performance and other projections based on information currently available and certain assumptions judged to be reasonable. Actual performance may differ materially from these projections resulting from changes in the economic environment and other risks and uncertainties.

1. Highlights of Consolidated Performance
2. Segment Analysis
3. Progress of Mid-term Management Plan
4. Forecasts and Initiatives for Fiscal 2018
5. Appendices

## FY2017 Key Topics

## Cosmetics Market

■ Japanese cosmetics market overall showed steady growth. However, pure domestic market, excluding inbound demand seemed to be flat yoy.*

- By price range, high prestige remained steady.
- As for inbound market, high prestige skincare products have been enjoying the expansion of demands, backed by the increase in the number of foreign tourists visiting Japan mainly from Asian countries.
*Source: Ministry of Economy, Trade and Industry, Japan Department Stores Association, Ministry of Internal Affairs and Communications, Intage SLI. Our Group
- Wrinkle Shot Serum from POLA brand obtained many awards and drew social attention as a hit product.
- The Group achieved increases both in sales and operating income for eight consecutive years and hit a record-high operating income.
- Both sales and operating income significantly increased at POLA thanks to Wrinkle Shot Serum.
- At ORBIS, attrition of existing customers continued and sales and OP income decreased.
- As for overseas brands, operating losses improved as planned.
- THREE and DECENCIA from brands under development sustained strong performance.



## Reference: Updates on Inbound Sales (Consolidated)

■ FY2015 (full-year)

■ FY2016 (full-year)
■ FY2017 (full-year)
: Approximately 5\% of consolidated net sales
$\downarrow$
: Approximately 6\% of consolidated net sales $\downarrow$
: Approximately $7 \%$ of consolidated net sales

POLA ORBIS
HOLDINGS

Analysis of Consolidated P\&L Changes Net Sales to Operating Income

| (mil. yen) | $\begin{aligned} & \text { FY2016 } \\ & \text { Results } \end{aligned}$ | FY2017 <br> Results | YoY |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% |
| Consolidated net sales | 218,482 | 244,335 | 25,853 | 11.8\% |
| Cost of sales | 40,940 | 41,632 | 692 | 1.7\% |
| Gross profit | 177,542 | 202,703 | 25,161 | 14.2\% |
| SG\&A* expenses | 150,702 | 163,822 | 13,119 | 8.7\% |
| Operating income | 26,839 | 38,881 | 12,041 | 44.9\% |

## Key Factors

- Consol. net sales

For domestic brands, sales were very strong at POLA; Wrinkle Shot Serum highly contributed to acquisition and activation of customers.
Sales dropped at ORBIS due to decrease in the number of existing customers, but were in line with the forecast.

- Cost of sales Cost of sales ratio was significantly improved owing to increase in sales compound ratio of high-prestige products under POLA brand.
Cost of sale ratio FY2016 : 18.74\% $\Rightarrow$ FY2017: 17.04\%
- SG\&A expenses

Labor expenses : up $¥ 909$ mil. YoY
Sales commissions : up $¥ 7,233$ mil. YoY
$\rightarrow$ resulted from increase in sales at POLA. Commission ratio within POLA has improved.
Sales related expenses : up $¥ 4,303$ mil. YoY
$\rightarrow$ resulted from increase in advertising expenses.
Administrative expenses : up $¥ 672$ mil. YoY

- Operating income Beauty care
: up $¥ 12,216$ mil. YoY

POLA ORBIS Analysis of Consolidated P\&L Changes
holdings Operating Income to Profit Attributable to Owners of Parent

| (mil. yen) | FY2016 <br> Results | FY2017 <br> Results | YoY |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% |
| Operating income | 26,839 | 38,881 | 12,041 | 44.9\% |
| Non-operating income | 462 | 465 | 2 | 0.6\% |
| Non-operating expenses | 180 | 96 | (84) | (46.8\%) |
| Ordinary income | 27,121 | 39,250 | 12,128 | 44.7\% |
| Extraordinary income | 11,809 | 630 | $(11,179)$ | (94.7\%) |
| Extraordinary loss | 15,304 | 1,450 | $(13,854)$ | (90.5\%) |
| Profit before income taxes | 23,626 | 38,430 | 14,803 | 62.7\% |
| Income taxes | 7,279 | 11,281 | 4,002 | 55.0\% |
| Profit attributable to noncontrolling interests | 19 | 11 | (8) | (42.6\%) |
| Profit attributable to owners of parent | 16,328 | 27,137 | 10,809 | 66.2\% |

- Key Factors
- Extraordinary income
- Extraordinary loss
- Income taxes
: Gain on sales of land $¥ 622$ mil.
: Loss associated with liquidation of subsidiary $¥ 413$ mil.
Loss related to the pharmaceuticals business $¥ 518 \mathrm{mil}$.
: Increase in income taxes due to increase in taxable income.
Positive impact of statutory tax rate reform. (Effective tax rate $=29.4 \%$ )


## Profit attributable to owners of parent was up 66.2\% yoy

 due to increase in gross margin and improvement in profit structure

1. Highlights of Consolidated Performance
2. Segment Analysis
3. Progress of Mid-term Management Plan
4. Forecasts and Initiatives for Fiscal 2018
5. Appendices

## Segment Results

| (mil yen) | $\begin{aligned} & \text { FY2016 } \\ & \text { Results } \end{aligned}$ | $\begin{aligned} & \text { FY2017 } \\ & \text { Results } \end{aligned}$ | YoY |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% |
| Consolidated net sales | 218,482 | 244,335 | 25,853 | 11.8\% |
| Beauty care | 202,446 | 227,133 | 24,686 | 12.2\% |
| Real estate | 3,043 | 2,694 | (349) | (11.5\%) |
| Others | 12,992 | 14,507 | 1,515 | 11.7\% |
| Operating income | 26,839 | 38,881 | 12,041 | 44.9\% |
| Beauty care | 25,904 | 38,121 | 12,216 | 47.2\% |
| Real estate | 1,395 | 1,082 | (313) | (22.4\%) |
| Others | (133) | (314) | (180) | - |
| Reconciliations | (326) | (8) | 318 | - |

- Segment Results Summary Note: Due to change in accounting policy in Australia, figures for FY2016 have been retrospectively recalculated

■ Beauty care Sales significantly increased by $12 \%$ yoy, driven by POLA.
Operating income surged by $47 \%$ thanks to sales increase at POLA and COGS improvement.

- Real estate Both sales and operating income decreased due to the sale of rental property in December 2016; however, occupancy rate has been maintained at a high level.
- Others At pharmaceutical business, sales increased yoy thanks to new drugs introduced previous year; however, operating income decreased due to costs associated with Duac® Gel.

| (mil. yen) | FY2016 <br> Results | FY2017 <br> Results | YoY |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% |
| Beauty care net sales | 202,446 | 227,133 | 24,686 | 12.2\% |
| POLA | 116,126 | 144,012 | 27,886 | 24.0\% |
| ORBIS | 55,857 | 53,066 | $(2,790)$ | (5.0\%) |
| Jurlique | 13,118 | 12,772 | (346) | (2.6\%) |
| H2O PLUS | 2,547 | 2,303 | (243) | (9.6\%) |
| Brands under development | 14,796 | 14,978 | 181 | $1.2 \% *^{1}$ |
| Beauty care operating income | 25,904 | 38,121 | 12,216 | 47.2\% |
| POLA | 16,993 | 28,584 | 11,591 | 68.2\% |
| ORBIS | 11,279 | 9,080 | $(2,199)$ | (19.5\%) |
| Jurlique | $(1,183)$ | (505) | 677 | - |
| H2O PLUS | $(2,027)$ | (317) | 1,709 | - |
| Brands under development | 841 | 1,278 | 437 | 51.9\%* |

* 1: +28.2\% if calculated excluding FL and pdc brands which were sold in FY2016
* 2 : $+56.6 \%$ if calculated excluding FL and pdc brands which were sold in FY2016 and costs for launching new brands

Note: Consolidated operating income and loss for each brand are shown for reference purpose only (figures are unaudited) 8

## FY2017 Result

- Both the number of customers and purchase price per customer highly grew.
- Efficiency of sales offices improved along with initiatives for professionalization of Beauty Directors.
- Overseas business turned profit-making for the first time ever.
- Inbound ratio was approximately $12 \%$.

| Q4 | Results (mil. yen) | YoY Change |
| :---: | :---: | :---: |
| Net sales | 144,012 | 24.0\% |
| Operating income | 28,584 | 68.2\% |
| Key indicators |  |  |
| Number of sales offices (vs. Dec. 2016) |  | $\begin{array}{r} 4,150 \\ \text { (down } 475 \text { ) } \end{array}$ |
| Number of $\mathrm{PB}^{(1)}$ (vs. Dec. 2016) |  | 656 (up 9) |
| Cosmetics sales ratio | $\mathrm{PB}^{(1)}$ | 41.5\% |
|  | Esthe-inn | 45.8\% |
|  | D2D ${ }^{(2)}$ and other | 12.7\% |
| Sales growth* | PB | up 25.5\% |
|  | PB (like-for-like) | up 25.4\% |
|  | Esthe-inn | up 24.1\% |
|  | D2D | up 3.1\% |
| Purchase per customer* |  | up 13.4\% |
| Number of new customers* |  | up 8.7\% |

## Topics

■ Launched "V Resonatinc Cream", which features new value in cosmetics. (October)


$\overline{\text { (1) PB: POLA THE BEAUTY stores (2) D2D: Conventional door-to-door *YoY }}$

FY 2017 (Jan-Dec) Sales: Approximately 940,000 units, $¥ 13.0$ billion (+4\% compared to the revised target / +30\% compared to the initial target)

- Sales progress

- Strategy for the second year of launch

Enhanced brand recognition
Provided brand experience not limited to Wrinkle Shot

| Created wrinkle improving |  |
| :---: | :---: |
| market and activated |  |
| cosmetics market overall | Drew social attention |
| (such as hit product ranking) |  |

Annual sales plan for Wrinkle Shot $¥ 10.0$ bn $+$
Stable growth in sales and profit at POLA brand

## Brand Analysis（2）

## FY2017 Result

■ Sales decreased due to decrease in skincare sales as a result of weakening repeat ratio among existing customers，particularly among those who were acquired in 2016.
－The number of customers was maintained flat yoy．

| Q4 | Results（mil．yen） | YoY change |
| :---: | :---: | :---: |
| Net sales | 53，066 | （5．0\％） |
| Operating income | 9，080 | （19．5\％） |
| Key indicators |  |  |
| Sales ratio | Online | 46．9\％ |
|  | Other mail－order | 25．7\％ |
|  | Stores and overseas | 27．4\％ |
| Sales increase＊ | Online | down 2．0\％ |
|  | Other mail－order | down 13．4\％ |
|  | Stores and overseas | down 1．2\％ |
| Mail－order ${ }^{(1)}$ purchase per customer＊ |  | down 6．1\％ |
| Number of mail－order ${ }^{(1)}$ customers＊ |  | down 0．2\％ |
| Mail－order ${ }^{(1)}$ skincare purchase ratio＊ |  | up 2．3\％ |

（1）Mail－order includes online and other mail－order
＊YoY basis

## Topics

－Promoted omnichannel（integration of points earned at mail－orders and physical stores）in order to enhance customer engagement．

さらに便利に！ ポイント相互利用 いよいよスタート！

Quarterly net sales（mil．yen）


Quarterly operating income（mil．yen）


## Jurlique

## Brand Analysis (3)

## FY2017 Result

■ Sales dropped by $9 \%$ yoy (on AUD basis).
■ Australia and duty-free businesses struggled during year-end shopping season.
On the contrary, sales for 4Q in China and Hong Kong recovered on a quarterly basis.

- Operating income was maintained flat by offsetting the decrease in gross margin with restraints on costs.

| Q4 | Results (mil. yen) | YoY change ${ }^{(1)}$ |
| :---: | :---: | :---: |
| Net sales | 12,772 | (2.6\%) |
| Operating income (before goodwill amortization) | (444) | (11) |
| Operating income | (505) | 677 |
| Key indicators |  |  |
| Number of doors in China (vs. Dec. 2016) |  | 110 (down 7) |
| Sales ratio | ina | 19\% |
|  | ng Kong | 15\% |
|  | ty free | 14\% |
|  | dralia | 32\% |
| Sales growth ${ }^{(2)}$ |  | down 6\% |
|  | ng Kong | down 2\% |
|  | ty free | down 31\% |
|  | stralia | down $2 \%$ |

[^0]
## Topics

- Introduced products that has made use of the Group synergies

Image : Sweet Violet \& Grapefruit Hydrating Mist

Quarterly net sales (mil. yen)


Quarterly operating income (mil. yen)


## $\mathrm{H} 2 \mathrm{O}+$

## BEAUTY

## FY2017 Result

■ Sales decreased in Russia and existing channels in North America.
■ Operating income improved as planned, owing to the withdrawal from China in terms of reduction in onetime costs of the withdrawal fee and operational losses recorded last year.

| Q4 | Results (mil. yen) | YoY change ${ }^{(1)}$ |
| :---: | :---: | :---: |
| Net sales | 2,303 | (9.6\%) |
| Operating income | (317) | 1,709 |
| Key indicators |  |  |
| Sales ratio | North America | 90\% |
|  | Others | 10\% |
| Sales growth ${ }^{(2)}$ | North America | down 3\% |
|  | Others | down 53\% |

(1) For operating income YoY difference is shown in amount (mil. yen)
(2) USD basis, YoY

## Topics

■ Decided to withdraw from Kohl's where the brand cannot expect many customers. Seek new retailers which are suitable for the brand, and strengthen e-commerce.


## Brand Analysis (5) Brands Under Development

## FY2017 Result

■ Like-for-like sales grew by 28.2\% excluding FL and pdc brands which were sold in 2016.

- At THREE brand, operating income increased by around $35 \%$ if costs for launching new brands were excluded. (The costs were approximately $¥ 250$ mil.)
■ At DECENCIA, sales hiked by around $40 \%$ owing to the strong mainstay product series.

| Q4 |  | Results (mil. yen) | YoY change* |
| :---: | :---: | :---: | :---: |
| Net sales |  | 14,978 | 1.2\% |
| Operating income |  | 1,278 | 51.9\% |
| (THREE Net sales) |  | 8,027 | 31.2\% |
| (THREE OP income) |  | 522 | (8.2\%) |
| Key indicators |  |  |  |
| THREE | Dept. store counters in Japan |  | 38 |
| Other stores in Japan |  |  | 68 |
| Overseas stores <br> (Thailand, Taiwan, Indonesia, Malaysia, <br> Hong Kong, Korea and Singapore) |  |  | 36 |
| Overseas sales ratio |  |  | 15\% |

* Future Labo ("FL") and pdc brands were sold to third parties in November $1^{\text {st }}$ and December $1^{\text {st }} 2016$ respectively.


## Topics

- Products from THREE and DECENCIA won several best cosmetics awards

From left: THREE (2) and DECENCIA (1)



1. Highlights of Consolidated Performance
2. Segment Analysis
3. Progress of Mid-term Management Plan
4. Forecasts and Initiatives for Fiscal 2018
5. Appendices

## 【Management Indicators for 2020】

| Net | ¥250 bil. or higher |
| :---: | :---: |
| Sales | CAGR $\mathbf{3 - 4 \%}$ |


| OP | OP margin $15 \%$ or higher |
| :---: | :---: |
| income | CAGR $10 \%$ |

## ROE

## $12 \%$ or higher



The Group has progressed better than expected, and already achieved all indicators except for net sales at the first year of the 2017 - 2020 period. The Group will aim to exceed the initial mid-term indicators and announce a single year plan for each year with a rolling plan until the year 2020.

## 【Growth Strategies】

| Strategies |  | Evaluation |  |
| :---: | :---: | :---: | :---: |
| 1 | Sustain stable growth of flagship brands to lead Group earnings | Fell short | - POLA successfully strengthened customer base. <br> - ORBIS identified its underlying problems. |
| 2 | Bring overseas operations solidly into the black overall | Fell short | - Both Jurlique and H2O PLUS improved operating losses as planned. Overseas business of POLA realized profit for the fist time. |
| 3 | Expand brands under development, create new brands, pursue M\&A activity | Achieved | - THREE and DECENCIA kept strong performance. <br> - The Group started to create new brands. |
| 4 | Strengthen operations (reinforce R\&D, human resources and governance) | Achieved | - Established Group's new R\&D System. (p.27) <br> - Implemented career challenge program \& third-party evaluation on effectiveness of the Board of Directors. |
| 5 | Enhance capital efficiency and enrich shareholder returns | Achieved | - Highly improved ROE by increasing EPS. <br> - Realized stable increase in dividends. |

Priority matters for sustainable growth are:
(1) sustainable growth of POLA, (2) Building a regrowth scenario of ORBIS, and
(3) Turning Jurlique and H2O PLUS into the black.

1. Highlights of Consolidated Performance
2. Segment Analysis
3. Progress of Mid-term Management Plan
4. Forecasts and Initiatives for Fiscal 2018
5. Appendices

EE POLA ORBIS
HOLDINGS

| （mil．yen） | FY2017 | YoY Change |  |
| :--- | ---: | ---: | ---: |
|  | Full－year Results | Amount | $\%$ |
|  | 244,335 | 25,853 | $11.8 \%$ |
| Beauty care | 227,133 | 24,686 | $12.2 \%$ |
| Real estate | 2,694 | $(349)$ | $(11.5 \%)$ |
| Others | 14,507 | 1,515 | $11.7 \%$ |
| OP income | 38,881 | 12,041 | $44.9 \%$ |
| Beauty care | 38,121 | 12,216 | $47.2 \%$ |
| Real estate | 1,082 | $(313)$ | $(22.4 \%)$ |
| Others | $(314)$ | $(180)$ | - |
| $\quad$ Reconciliations | $(8)$ | 318 |  |
| Ordinary income | 39,250 | 12,128 | $44.7 \%$ |
| Net income <br> attributable to <br> owners of parent | 27,137 | 10,809 | $66.2 \%$ |

【Assumptions behind the plan】
－Inbound sales ：approximately $¥ 17,500$ mil．（almost same level as last year）
－Sales of Wrinkle Shot Serum ：$¥ 10,000$ mil．

| FY2018 | YoY Change |  |
| :---: | :---: | ---: |
| Full－year Plan | Amount | $\%$ |
| 253,000 | 8,664 | $3.5 \%$ |
| 235,800 | 8,666 | $3.8 \%$ |
| 2,600 | $(94)$ | $(3.5 \%)$ |
| 14,600 | 92 | $0.6 \%$ |
| 41,500 | 2,618 | $6.7 \%$ |
| 40,700 | 2,578 | $6.8 \%$ |
| 900 | $(182)$ | $(16.9 \%)$ |
| 300 | 614 | - |
| $(400)$ | $(391)$ | - |
| 41,500 | 2,249 | $5.7 \%$ |
| 28,000 | 862 | $3.2 \%$ |

【Assumed exchange rates】 1．00 AUD＝ $88 \mathrm{JPY}(\mathrm{PY} 86.00)$ 1．00 USD＝110JPY（PY112．18） $1.00 \mathrm{CNY}=17 \mathrm{JPY}(\mathrm{PY}$ 16．62）

|  | FY2017 |
| :--- | :--- |
| Shareholder <br> returns | Annual $¥ 70$ |
| Capital <br> investment | $¥ 8,885$ million |
| Depreciation | $¥ 6,551$ million |


| FY2018（plan） |
| :--- |
| Annual $¥ 80$（Interim $¥ 35$, Year－end $¥ 45$ ） |
| Consol．payout ratio $63.2 \%$ |
| $¥ 8,000 \sim 9,000$ million |
| $¥ 7,000 \sim 8,000$ million |

## K\＆POLA ORBIS

HOLDINGS

## Cosmetics Market

## 【Domestic Market】

－In 2017，domestic cosmetic market showed 6\％growth however，pure domestic seemed flat excluding inbound．
－By product function，market composition ratio increased in categories where the Group puts efforts in．
$\square$ The Group estimates this trend to continue until 2020 unless the trend of foreign tourists suddenly changes．


Skincare Market by Product Function


Cosmetics Market by Price Range


## 【Overseas Market】

－China and ASEAN，key regions for the Group，continue to have increasing market trend．
It is important how the Group can grasp the demand globally，which were triggered by inbound shopping in Japan．

## Expanding brand presence as a foothold; bring the business foundation to further level

- Introduce and develop aging-care and whitening products with high functionality that will follow Wrinkle Shot Serum
- Develop new store format that focuses on attracting customers and selling products
"Touch \& Talk"
(in good locations such as station malls, etc.)


Product Sales
Product Sales / Consultation / Esthetic Treatments

Appeal and exposure of POLA brand
POLA already carried out restructuring of the headquarters and integration of marketing function with a view to realize initiatives above

## POLA ORBIS

HOLDINGS

## Initiatives for 2018 onward

## POLA <br> Global Strategy

Expansion of the store network < Tripling the number of stores to 90 by 2020 >


## KY POLA ORBIS

HOLDINGS

Create brand \& product differentiation and return to highly profitable business

- Implementing measures for regrowth


## Product

Reform and abolish products Improve basic quality and texture


## Promotion

- 2018 is the period of establishing the foundation with a view to continuing growth in the medium and long term in the future



## Jurlique $\underset{\text { beanty }}{\mathbf{H} 2 \mathrm{O}}$

Bring overseas operations solidly into the black overall

## Get back on growth trajectory by completing brand restaging

## Jurlique



## H2O+

"Rose Hand Cream Limited Edition 2018"


BEAUTY

- Aim for profit contribution by promoting trials and enhancing brand recognition in North America
- Selectively seek new retailers



## T H R E E DECENCIA

## Expand brands under development, create new brands, pursue M\&A activity

## Aim for CAGR $10 \%$ + of sales and $20 \%$ increase in operating income

THREE $\left.\square \begin{array}{l}\text { Back to skincare-focused and develop holistic care products } \\ \text { Accelerate overseas expansion } \\ \text { Open a store with new format that offers a } \\ \text { restaurant attached to the store (at Hibiya in March) }\end{array}\right]$

DECENCIA ■ Realize highly profitable brand business dedicated to sensitive skins

- Approach customers who have light skin irritation
- Plan to open flagship stores that will work as billboards for the brand



In spite of the high performance in January 2017 when Wrinkle Shot was launched, January sales of 2018 marked higher than that of 2017 and has made a good start at POLA.

## POLA brand total



## Sales progress of Wrinkle Shot Serum

<Sales of Wrinkle Shot Serum in January 2018 >
January Sales : Approx. 170,000 units, $¥ 2.2$ billion Equivalent to 2.5 times as much as the average monthly sales during February - December 2017


Wrinkle Shot Serum has made a better-than-expected start in 2018, together with one year anniversary promotion, price revision, and launch of the anniversary kit, supported by aggressive sales promotion from the end of the previous year


Note: On this page, information regarding POLA's January 2018 sales is presented in consideration of the market concerns about POLA's performance gap between January 2018 and January 2017, due to the strong performance in January 2017 when Wrinkle Shot Serum was launched.

The Group has reformed R\&D system for the creation of new value that will be a growth engine for the Group, following Wrinkle Shot Serum

## POLA ORBIS GROUP


"Woman of the Year Award 2018" Grand Prix from the NIKKEI WOMAN Magazine

Noriko Suenobu
Corporate Officer in charge of Group Research and Regulatory Affairs Chief of Multiple Intelligence Research Center and Frontier Research Center

As the project leader for the development of Wrinkle Shot Serum, Suenobu was awarded the prize for her contribution to the creation and development of the wrinkle care market, which was an untapped area in the cosmetics industry.

1. Highlights of Consolidated Performance
2. Segment Analysis
3. Progress of Mid-term Management Plan
4. Forecasts and Initiatives for Fiscal 2018
5. Appendices

IR "Prime Business Award 2017" (from Japan Investor Relations Association)
POLA ORBIS HOLDINGS INC. received "Prime Business Award 2017".
This is the second time for the Company to receive the award, following 2015.

Award for Excellence in the "NIKKEI Annual Report Awards" (from Nikkei Inc.)
POLA ORBIS HOLDINGS INC. received an award for excellence in
"The $20^{\text {th }}$ NIKKEI Annual Report Awards" for the third consecutive year.

ESG Index "MSCI Japan Empowering Women Index (WIN)"
POLA ORBIS HOLDINGS INC. is included in the "MSCI Japan Empowering
Women Index (WIN)", one of the ESG indices selected by GPIF.

Going forward, POLA ORBIS strives to enhance ESG disclosure through dialogues with investors, corporate reports, and IR website.


2017 Constituent
MSCI Japan Empowering
Women Index (WIN)

## Initiatives to Improve Capital Efficiency



## 【2017－ 2020 Basic Policy】

－With a policy of consolidated payout ratio of $60 \%$ or higher， enhance shareholder return by realizing stable profit growth．
－Purchase of treasury stock is not planned in the near future to secure liquidity and seek to enrich shareholder return through stable cash dividends．

【 Dividends in FY2018】
－Dividend per share ：$¥ 80$（Interim $¥ 35$ ，Year－end $¥ 45$ ）
－Consol．payout ratio ：63．2\％


## (Appendix) 2017 - 2020 Medium-term Management Plan

The final stage of the long-term vision for 2020.
Aim to improve profitability in Japan, promote a solid shift toward overall profitability
from overseas operations and build a brand structure for next-generation growth.

Consolidated net sales

- Consol. net sales: CAGR 3 to $4 \%$ ( $¥ 250.0$ bil. in FY2020)

Operating income

- Operating income: CAGR $10 \%$ or higher
- Operating margin:


## Capital efficiency

- Target for ROE: $12 \%$ in FY2020


## Shareholder returns

■ Consolidated payout ratio: 60\% or higher from FY2017


Overseas
Strategy 2. Bring overseas operations solidly into the black overall

Strategy 3. Expand brands under development, create new brands, pursue M\&A activity

Strategy 4. Strengthen operations (reinforce R\&D, human resources and governance)

Strategy 5. Enhance capital efficiency and enrich shareholder returns

## STAGE3



## (Appendix) About POLA ORBIS Group

## Beauty care is the core business of the Group, and 7 different cosmetics brands are operated under the Group umbrella

FY2017
Consol. Net Sales
$¥ 244.3$ bil.


Beauty care business 93\%
Real estate business 1\%

Other businesses 6\%
(dermatological drugs and building maintenance business)


- Our strengths
- Multi-brand strategy
- Focus on skincare products
- Flagship brands, POLA and ORBIS own and operate through their own unique sales channels

■ Meeting diversified needs of customers

- High customer repeat ratio
- Strong relationships with customers

|  | Sales ratio* | Brand | Concept and products | Price | Sales channel |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Flagship brands | 63\% | $\square \square \square$ <br> Since 1929 | ■ High-prestige skincare <br> ■ Leading-edge technology in anti-aging and skin-whitening fields | Approx. ¥10,000 or higher | - Consignment sales through Beauty Directors: POLA THE BEAUTY (PB), Esthe-inn and conventional door-to-door <br> - Department store counters <br> ■ Overseas |
|  | 23\% | ORBIS <br> Since 1984 | - Provides original-concept $100 \%$ OIL-FREE skincare products <br> - Offers aging-care lineup for wide range of age groups | $\begin{aligned} & ¥ 1,000 \sim \\ & ¥ 3,000 \end{aligned}$ | - Mail-order (online and catalog) <br> - Retail stores <br> ■ Overseas |
| Overseas Brands | 6\% | Jurlique <br> Acquired in 2012 | Prestige organic skincare brand from Australia | Approx. $¥ 5,000$ or higher | - Specialty stores, department store counters and directly-operated stores, <br> - Duty free stores |
|  | 1\% | BEAUTY Acquired in 2011 | - Skincare with concept of innovation and power of pure water | Approx. $¥ 4,000$ not sold in Japan | - US: Specialty stores and online |
| Brands under develop -ment |  | THREE <br> Since 2009 | Skincare made with natural ingredients from Japan and fashion-forward make-up | Approx. $¥ 5,000$ <br> or higher | Department store counters and specialty stores <br> - Directly-operated stores and online <br> ■ Overseas |
|  | 7\% | DECENCIA <br> Since 2007 | - Skincare for sensitive skin | $\begin{gathered} ¥ 2,000 ~ \\ ¥ 5,000 \end{gathered}$ | - Online |
|  |  | ORLANE ** <br> JV established in 2007 | - High prestige skincare cosmetics from France <br> - Strength in aging-care | Approx. <br> ¥10,000 <br> or higher | - Department store counters <br> ■ Specialty stores |

[^1]POLA ORBIS
HOLDINGS
(Appendix) Beauty Care Business Results for FY2015 - FY2017 by Brands

| (mil. yen) | FY2015 <br> Results | FY2016 <br> Results | FY2017 <br> Results | 2016 vs 2017 YoY Change |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Amount | \% |
| Consolidated net sales | 214,788 | 218,482 | 244,335 | 25,853 | 11.8\% |
| Beauty care net sales | 200,570 | 202,446 | 227,133 | 24,686 | 12.2\% |
| POLA | 109,352 | 116,126 | 144,012 | 27,886 | 24.0\% |
| ORBIS | 56,354 | 55,857 | 53,066 | $(2,790)$ | (5.0\%) |
| Jurlique | 18,390 | 13,118 | 12,772 | (346) | (2.6\%) |
| H2O PLUS | 3,944 | 2,547 | 2,303 | (243) | (9.6\%) |
| Brands under development | 12,529 | 14,796 | 14,978 | 181 | 1.2\% |
| Consol. operating income | 22,511 | 26,839 | 38,881 | 12,041 | 44.9\% |
| Beauty care operating income | 21,290 | 25,904 | 38,121 | 12,216 | 47.2\% |
| POLA | 12,302 | 16,993 | 28,584 | 11,591 | 68.2\% |
| ORBIS | 11,197 | 11,279 | 9,080 | $(2,199)$ | (19.5\%) |
| Jurlique | (379) | $(1,183)$ | (505) | 677 | - |
| H2O PLUS | $(1,814)$ | $(2,027)$ | (317) | 1,709 | - |
| Brands under development | (15) | 841 | 1,278 | 437 | 51.9\% |

Note1 : Due to change in accounting policy in Australia, figures for FY2016 have been retrospectively recalculated
Note2 : Consolidated operating income and loss for each brand are shown for reference purpose only (figures are unaudited)


[^0]:    (1) For operating income YoY difference is shown in amount (mil. yen).
    (2) AUD basis, YoY

[^1]:    *Sales ratio in the beauty care business as of FY2017
    ** The Group has decided to liquidate ORLANE JAPON INC. within FY2018

