## Fiscal 2015 <br> Supplementary Material

POLA ORBIS HOLDINGS INC.
President
Satoshi Suzuki

This report contains projections of performance and other projections based on information currently available and certain assumptions judged to be reasonable. Actual performance may differ materially from these projections resulting from changes in the economic environment and other risks and uncertainties.

1. Highlights of Consolidated Performance
2. Segment Analysis
3. Progress of the Mid-term Management Plan
4. Forecasts and Initiatives for Fiscal 2016
5. Pharmaceutical Business and Capital Policy
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## FY2015 Key Topics

## Cosmetic Market

- In 2015, overall cosmetic market became larger than the previous year due to the impact of inbound tourists.*

■ Especially, cosmetic market in department stores in urban areas had been strong throughout the year after expansion of tax-free shopping range.*

- However, the trend of domestic demand excluding inbound seemed to be a slight decline.*
- In overseas, the market of department stores in urban area of China continued to show a negative trend. And the dispersion of consumption into abroad, suburban Chinese cities, and e-commerce was remarkable.


## Our Group

- Revenue and operating profit increased for 6 consecutive years on a consolidated basis. The key drivers were the flagship brand POLA and brands under development.
■ WHITE SHOT Inner Lock IX from POLA captured inbound tourists' demand and contributed to revenue growth.
■ ORBIS performed slightly under the plan since the number of items purchased per customer did not reach the expected level, however, overall performance was within expectation.

■ Jurlique sustained high growth in Australia while both Jurlique and H2O PLUS struggled in Chinese market.

- THREE and decencia from brands under development category maintained strong performance.


## Reference: Impact from the inbound sales

- Impact for 2015: A little more than 4\% of consolidated net sales WHITE SHOT Inner Lock IX (skin whitening beauty food) from POLA which was launched in February became popular among the inbound tourists. In the beginning, sales were mainly concentrated at department stores however, gradually expanded into other sales channels such as POLA THE BEAUTY stores. The inbound sales are continuing to grow, mainly from health food products and some of the skincare products.
- Prospects for 2016: Around 3.5\% of consolidated net sales

While capturing inbound demands, voluntary control will be taken place in order to limit the excessive amount of sales which could lead to brand damaging.


WHITE SHOT Inner Lock IX (skin whitening beauty food) 3
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Results of 2015 and
Actual vs Planned Variance Analysis

|  | FY2014 | FY2015 | YoY change |  | vs. Plan (Oct 30, 2015) |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| (mil. yen) | Results | Results | Amount | $\%$ | Amount | \% |
| Consol. net sales | 198,094 | 214,788 | 16,693 | $8.4 \%$ | 4,788 | $2.3 \%$ |
| Operating income | 17,683 | 22,511 | 4,827 | $27.3 \%$ | 1,511 | $7.2 \%$ |
| Ordinary income | 19,067 | 22,359 | 3,292 | $17.3 \%$ | 1,359 | $6.5 \%$ |
| Net income | 10,382 | 14,095 | 3,712 | $35.8 \%$ | 3,095 | $28.1 \%$ |

Average exchange rates: 1.00 AUD = 91.06 JPY 1.00 USD = 121.04 JPY 1.00 CNY = 19.21 JPY

| (mil. yen) | Variance from <br> Oct 30 Plan | Major Factors of the Variance |
| :--- | ---: | :--- |

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Analysis of Consolidated P\&L Changes Net Sales to Operating Income

| (mil. yen) | $\begin{aligned} & \text { FY2014 } \\ & \text { Results } \end{aligned}$ | $\begin{aligned} & \text { FY2015 } \\ & \text { Results } \end{aligned}$ | YoY change |  | vs.FY2013 (reference) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% | Amount | \% |
| Consol. net sales | 198,094 | 214,788 | 16,693 | 8.4\% | 23,432 | 12.2\% |
| Cost of sales | 39,326 | 41,800 | 2,473 | 6.3\% | 3,144 | 8.1\% |
| Gross profit | 158,767 | 172,988 | 14,220 | 9.0\% | 20,288 | 13.3\% |
| SG\&A* expenses | 141,083 | 150,477 | 9,393 | 6.7\% | 13,794 | 10.1\% |
| Operating income | 17,683 | 22,511 | 4,827 | 27.3\% | 6,493 | 40.5\% |

*Selling, General and Administrative Expenses FY2015 Results shown above includes impact from both increases in sales and sales Key Factors related expenses following switchover to the point system at ORBIS.

- Consol. net sales

In addition to successful launch of new products from POLA, THREE and decencia from brands under development were the sales drivers in domestic business.
Overseas sales ratio FY2015: 11.9\%
Cost of sales ratio: FY2014: 19.85\% $\Rightarrow$ FY2015:19.46\%
Improved cost of sales ratio mainly contributed by high-priced products and the switch to the point system in ORBIS.
Impact of plant integration: approx. 0.5pt compared to FY2013 before the integration (mainly on POLA and ORBIS).

- SG\&A expenses
- Operating income Labor expenses:
up $¥ 449$ mil. YoY
Sales commissions: up $¥ 2,889$ mil. YoY
Sales related expenses: up $¥ 5,336$ mil. YoY (ORBIS points $¥ 4,031$ mil.)
Administrative expenses: up $¥ 717$ mil. YoY
- Operating margin up $¥ 4,754$ mil. YoY $10.5 \% \quad$ up 1.6pt YoY

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Analysis of Consolidated P\&L Changes Operating Income to Net Income

| (mil. yen) | $\begin{aligned} & \text { FY2014 } \\ & \text { Results } \end{aligned}$ | $\begin{aligned} & \text { FY2015 } \\ & \text { Results } \end{aligned}$ | YoY change |  | vs. FY2013 (reference) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% | Amount | \% |
| Operating income | 17,683 | 22,511 | 4,827 | 27.3\% | 6,493 | 40.5\% |
| Non-operating income | 1,684 | 585 | $(1,099)$ | (65.3\%) | $(1,387)$ | (70.3\%) |
| Non-operating expenses | 301 | 737 | 435 | 144.6\% | 582 | 376.4\% |
| Ordinary income | 19,067 | 22,359 | 3,292 | 17.3\% | 4,523 | 25.4\% |
| Extraordinary income | 2,178 | 1,276 | (901) | (41.4\%) | 363 | 39.8\% |
| Extraordinary loss | 8,267 | 950 | $(7,317)$ | (88.5\%) | $(4,505)$ | (82.6\%) |
| Income before income taxes | 12,978 | 22,685 | 9,707 | 74.8\% | 9,391 | 70.6\% |
| Income taxes | 2,960 | 8,567 | 5,607 | 189.4\% | 2,529 | 41.9\% |
| Minority interests in net income/loss of consol.subsidiaries | (364) | 23 | 387 |  | 86 |  |
| Net income | 10,382 | 14,095 | 3,712 | 35.8\% | 6,776 | 92.6\% |

- Key Factors
- Non-operating income and expenses
- Extraordinary income
- Extraordinary loss
- Income taxes

FY2015: Loss from unfavorable foreign exchange: down $¥ 336$ mil.
FY2015: Gain from the liquidation of ORBIS Korea in FY2014 and gain from the sale of a fixed asset (site of former warehouse) : in total $¥ 1,276$ mil.
FY2014: Loss related to the impairment of fixed assets of H2O PLUS : $¥ 6,061$ mil. Loss related to the plant integration: $¥ 1,520$ mil.
FY2015: Increase in income taxes following increase of domestic "income before income taxes": up $¥ 6,522$ mil. Decrease in income tax due to tax effect: down $¥ 750$ mil.

Gross income increased due to increase of sales from beauty care business Net income significantly increased (by $+35.8 \%$ yoy) due the decrease of extraordinary loss compared to last year.


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| (mil. yen) | $\begin{aligned} & \text { FY2014 } \\ & \text { Results } \end{aligned}$ | $\begin{aligned} & \text { FY2015 } \\ & \text { Results } \end{aligned}$ | YoY change |  | vs.FY2013 (reference) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% | Amount | \% |
| Consolidated net sales | 198,094 | 214,788 | 16,693 | 8.4\% | 23,432 | 12.2\% |
| Beauty care | 184,475 | 200,570 | 16,095 | 8.7\% | 22,263 | 12.5\% |
| Real estate | 3,179 | 2,951 | (227) | (7.2\%) | (83) | (2.8\%) |
| Others | 10,440 | 11,266 | 825 | 7.9\% | 1,252 | 12.5\% |
| Operating income | 17,683 | 22,511 | 4,827 | 27.3\% | 6,493 | 40.5\% |
| Beauty care | 16,535 | 21,290 | 4,754 | 28.8\% | 6,510 | 44.0\% |
| Real estate | 1,227 | 1,265 | 38 | 3.1\% | 7 | 0.6\% |
| Others | 472 | 293 | (178) | (37.8\%) | (116) | (28.4\%) |
| Reconciliations | (551) | (339) | 212 | - | 92 | - |

## Segment Results Summary

■ Beauty care POLA and brands under development contributed to net sales.
Achieved double-digit growth in operating income by improving profitability mainly in POLA
■ Real estate Operating income was flat year-on-year in spite of the sale of property in FY2014.
■ Others Sales from pharmaceutical business increased however, the operating income decreased due to additional expenses for initial sales promotions of a new drug.
Thanks to the growing number of contract, building maintenance businesses progressed steadily.

| (mil. yen) | $\begin{aligned} & \text { FY2014 } \\ & \text { Results } \end{aligned}$ | FY2015 <br> Results | YoY change |  | vs.FY2013 (reference) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | \% | Result | \% |
| Beauty care net sales | 184,475 | 200,570 | 16,095 | 8.7\% | 22,263 | 12.5\% |
| POLA | 99,571 | 109,352 | 9,780 | 9.8\% | 8,611 | 8.5\% |
| ORBIS | 52,302 | 56,354 | 4,051 | 7.7\% | 8,191 | 17.0\% |
| Jurlique | 17,600 | 18,390 | 789 | 4.5\% | 3,579 | 24.2\% |
| H2O PLUS | 4,876 | 3,944 | (931) | (19.1\%) | $(1,543)$ | (28.1\%) |
| Brands under development | 10,123 | 12,529 | 2,405 | 23.8\% | 3,424 | 37.6\% |
| Beauty care OP income | 16,535 | 21,290 | 4,754 | 28.8\% | 6,510 | 44.0\% |
| POLA | 8,583 | 12,302 | 3,719 | 43.3\% | 4,351 | 54.7\% |
| ORBIS | 10,792 | 11,197 | 404 | 3.7\% | 2,390 | 27.1\% |
| Jurlique | (445) | (379) | 66 | - | 19 |  |
| H2O PLUS | $(1,435)$ | $(1,814)$ | (378) | - | $(1,318)$ |  |
| Brands under development | (958) | (15) | 943 | - | 1,066 |  |

[^0]
## POLA

## Brand Analysis (1)

## FY2015 Result

■ Sales increased thanks to new skin-whitening products which sold well throughout the year.

- Operating income was significantly increased by the increase in gross sales and curbed marketing expenses.
- Performance of $\mathrm{PB}{ }^{(1)}$ channel maintained strong.
- Purchase price per customer was up $7.6 \%$ yoy due to the increase in sales ratio of the high-priced products.

| Q4 | Results (mil. yen) | YoY change |
| :--- | :--- | :--- |
| Net sales | 109,352 | $9.8 \%$ |
| Operating income | 12,302 | $43.3 \%$ |

[^1]
## Q4 Topics

- Fully renewed skincare products "B.A", the most prestige series which had its 30th anniversary.
- Won a number of best cosmetic awards in 2015.


Quarterly net sales (mil. yen)


Quarterly operating income (mil. yen)


## Brand Analysis (2)

## FY2015 Result

- Actual net sales were slightly below that of last year since the number of items purchased per customer did not reach the expectation.
- Operating income remained flat yoy due to enhanced online sales ratio and expense control.
- Acquisition of new customers and promotion of repeat purchase through social media continued to be strong.

| Q4 | Results (mil. yen) | YoY change |
| :--- | :---: | :---: |
| Net sales | 56,354 | $7.7 \%$ <br> (Actual basis <br> down 1\%) |
| Operating income | 11,197 | $3.7 \%$ |

[^2]
## Q4 Topics

- Launched new products for autumn/winter season (Right : Melty Moist BB) (Left : Shine Quartet Eyes)





## Jurlique

## Brand Analysis (3)

## FY2015 Result

- Net sales were up 9\% yoy on AUD basis.
- With negative trend of department stores in China, the same-store sales continued to struggle and were down $5 \%$ yoy.
- On the other hand, Australia continued to perform steadily thanks to the sales from visitors from China.
- Operating income was flat yoy due to the struggle in China.

| Q4 | Results (mil. yen) | YoY change ${ }^{(1)}$ |
| :---: | :---: | :---: |
| Net sales | 18,390 | 4.5\% |
| Operating income (before goodwill amortization) | 386 | - |
| Operating income | (379) | 66 |
| Key indicators |  |  |
| Number of doors in China (vs. Dec. 2014) |  | 114(up 11) |
| Sales ratio |  | 30\% |
|  | ng Kong | 13\% |
|  | ty free stores | 18\% |
|  | stralia | 23\% |
| Sales growth ${ }^{(2)}$ |  | up 15\% |
|  | ng Kong | down 5\% |
|  | ty free stores | up 11\% |
|  | stralia | up 15\% |

[^3]
## Q4 Topics

- Launched gift boxes that contain limited treatment rose oil and best-selling items for holiday season.


Quarterly net sales (mil. yen)


Quarterly operating income (mil. yen)


## Brand Analysis (4)

## FY2015 Result

■ Sales were down due to impact from the closure of unprofitable stores in China and the decreased number of distribution channel in North America as part of strategic decision.
Actual sales were down $29 \%$ yoy on USD basis.

- Operating income decreased due to the decrease in gross profit.

| Q4 | Results (mil. yen) | YoY change ${ }^{(1)}$ |
| :---: | :---: | :---: |
| Net sales | 3,944 | (19.1\%) |
| Operating income | $(1,814)$ | (378) |
| Key indicators |  |  |
| Number of doors in China (vs. Dec. 2014) |  | $\begin{array}{r} 71 \\ \text { (down } 311 \text { ) } \end{array}$ |
| Sales ratio | China | 16\% |
|  | North America | 65\% |
| Sales increase ${ }^{(2)}$ | China | down $51 \%$ |
|  | North America | down 16\% |

(1) For operating income YoY difference is shown in amount (mil. yen).
(2) USD basis, YoY

## Q4 Topics

- Completed office relocation to San Francisco from Chicago in preparation for brand restaging.
- Closed company-owned factory and the production was switched to external manufacturers.


Quarterly operating income (mil. yen)


## Brand Analysis (5)

## FY2015 Result

■ THREE and decencia outperformed the plan

- THREE had its sales raised by $60 \%$ yoy. New products became hot sellers and Japanese stores and overseas expansion showed favorable progress
■ decencia doubled its number of customers as well as the purchase price per customer
- The overall profitability the of brands under development significantly improved

| Q4 | Results (mil. yen) | YoY change ${ }^{*}$ |
| :--- | :---: | :---: |
| Net sales | 12,529 | $23.8 \%$ |
| Operating income | $(15)$ | 943 |
| Key indicators |  |  |
| THREE | Dept. store counters in Japan | 30 |
|  | Other stores in Japan | 40 |
| Overseas stores <br> (Thailand, Taiwan, and Indonesia) | 19 |  |

*For operating income YoY difference is shown in amount (mil. yen).


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# The Group is on track for FY2016(the final year of the Mid-term Management plan) targets on the whole 

## Management indicators

|  | Initial targets for FY2014 to FY2016 | Results as of FY2015 | Evaluation | Progress |
| :---: | :---: | :---: | :---: | :---: |
| Consolidated net sales | CAGR* 3~4\% | $\begin{gathered} \text { FY2014-2015 } \\ \text { CAGR } \\ 5.9 \% \end{gathered}$ | Excelled | - POLA and brands under development were the drivers <br> - Achieved $¥ 210$ billion which is the target for FY2014 to 2016 Mid-term management plan. |
| Overseas sales ratio | $15 \%$ or higher in FY2016 | $\begin{gathered} 11.9 \% \\ \text { In FY2015 } \end{gathered}$ | Behind | - Jurlique and H2O PLUS both struggled in China |
| Operating income | CAGR 15\% or higher | FY2014-2015 CAGR $18.5 \%$ | On track | In addition to the profit growth achieved by the flagship brands, brands under development contributed to operating income by achieving business expansion and the profitability improvement. |
| Operating income margin | 11\% or higher in FY2016 | $\begin{gathered} \text { FY2015 } \\ 10.5 \% \end{gathered}$ | On track | Cost of sales ratio was improved and costs were well controlled at flagship brands <br> Increased online sales ratio at ORBIS |
| ROE | $8 \%$ or higher in FY2016【New target 9\%】 | $\begin{gathered} \text { FY2015 } \\ 7.8 \% \end{gathered}$ | On track | Improved through significant profit growth and enhanced shareholder return <br> New target to $9 \%$ has been set up |
| Consol. payout ratio | $50 \%$ or higher from FY2014 | $\begin{gathered} \text { FY2015 } \\ 58.8 \% \end{gathered}$ | On track | - Provided shareholder return more than 50\% |

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Aim to achieve increase in sales and operating income for the $6^{\text {th }}$ consecutive year and achieve the Mid-term Management Plan

|  | FY2015 | YoY change |  | FY2016 | YoY change |  | FY2016 | YoY change |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (mil. yen) | Resulis | Amount | \% | Full Year Plan | Amount | \% | H1 Plan | Amount | \% |
| Consol. net sales | 214,788 | 16,693 | 8.4\% | 219,000 | 4,211 | 2.0\% | 102,000 | 2,216 | 2.2\% |
| Beauty care | 200,570 | 16,095 | 8.7\% | 202,000 | 1,429 | 0.7\% | 94,500 | 1,366 | 1.5\% |
| Real estate | 2,951 | (227) | (7.2\%) | 2,900 | (51) | (1.8\%) | 1,500 | 48 | 3.3\% |
| Others | 11,266 | 825 | 7.9\% | 14,100 | 2,833 | 25.2\% | 6,000 | 802 | 15.4\% |
| OP income | 22,511 | 4,827 | 27.3\% | 25,000 | 2,488 | 11.1\% | 9,500 | 260 | 2.8\% |
| Beauty care | 21,290 | 4,754 | 28.8\% | 23,800 | 2,509 | 11.8\% | 9,200 | 524 | 6.0\% |
| Real estate | 1,265 | 38 | 3.1\% | 1,300 | 34 | 2.7\% | 700 | 102 | 17.1\% |
| Others | 293 | (178) | (37.8\%) | 600 | 306 | 104.2\% | (100) | (172) | - |
| Reconciliations | (339) | 212 | - | (700) | (360) | - | (300) | (193) | - |
| Ordinary income | 22,359 | 3,292 | 17.3\% | 25,100 | 2,740 | 12.3\% | 9,500 | (173) | (1.8\%) |
| Net income attributable to owners of parent | 14,095 | 3,712 | 35.8\% | 17,200 | 3,104 | 22.0\% | 7,200 | 1,109 | 18.2\% |

【Assumption of the Plan】 Assumed exchange rates: 1.00 AUD = 82JPY(PY 91.06) 1.00 USD = 118JPY (PY121.04) 1.00 CNY = $18 \mathrm{JPY}(\mathrm{PY} 19.21)$
-Plan of full-year consolidated sales includes sales to inbound tourists of approximately 8,000 million.
-Plan of net income includes extra ordinary income of approx. 3,000 million from transfer of a fixed asset (site of former factory) as announced on February 15, 2016.

|  | FY2015 | FY2016 (Plan) |  |
| :---: | :---: | :---: | :---: |
| Shareholder return | Annual $¥ 150$, Consol. payout ratio 58.8\% | Annual $¥ 200$ (Interim $¥ 90$, Year-end $¥ 110$ ) Consol. payout ratio 64.3\% |  |
| Capital investment Depreciation | $¥ 12,074$ million <br> $¥ 6,528$ million | $¥ 8,000$ million <br> $¥ 7,000-8,000$ million | 19 |

## Cosmetic Market Outlook

In Japan, along with the aging of population, demand for anti-aging products are expected to expand further. Asian markets where the Group focuses on, are expected to continue achieving high level of growth.

## FY2015

## FY2016 Onward

Japan

| Overall <br> Market | Surge in demand before the tax hike and negative reaction after the tax hike Increased demands from the inbound tourists (Market size became slightly smaller excluding inbound demands) | Expected market growth rate: 1~2\%* (Actual growth is assumed to be flat by excluding inbound demands) - Consumer trend in domestic market is expected to become slightly weaker |
| :---: | :---: | :---: |
| Product | Anti-aging and skin-whitening products segment were popular | - Demand for anti-aging products to expand further Skin-whitening market to recover |
| Price | Increased tax burden suppressed purchase per customer among domestic consumers | - In the short-term, FY2015 trend is expected to carry on |
| Channel | Department stores in urban cities were in good shape boosted buy inbound tourists <br> - Widening gap between rural and urban city areas | Continuing inbound demand is expected in department stores in urban city areas. |


| Overseas (Key regions for the Group) |  |  |
| :---: | :---: | :---: |
| China | - Competition in urban city department stores intensified <br> - E-commerce market expanded and consumption scattered towards different sales channels | Expected market growth rate: 6~7\%* <br> E-commerce, cross-border e-commerce, online market to expand further |
| HK | Market environment showed tougher trend compared to FY2014 as the number of tourists from mainland China is decreasing | ■ Expected market growth rate: $2 \sim 3 \%$ * <br> - Personnel expenses and rents to continue increasing |
| ASEAN | - Market expanded along with the economic growth | Expected market growth rate: $5 \sim 8 \%$ * <br> Singapore, Indonesia and Malaysia are expected as promising markets for skincare products |
| North America | - Consumer sentiment improved along with the economic recovery | Expected market growth rate: 1~2\%* <br> Improved consumer sentiment is positive, but the market is mature |

*Expected market growth (2011~2016 expected CAGR) are company estimates.

## Realizing 2014 - 2016 Medium-term Management Plan

## Sustain stable growth of flagship brands to lead Group earnings

## POLA

- Introduce new management leaders with flexible mindset and rebranding $\Rightarrow$ Replaced management members to attain flexibility of the management and stronger relationship with the sales frontline.
$\Rightarrow$ New brand strategy has been taken place under the new regime.
- Change of the sales commission system $\Rightarrow$ A new sales commission system putting stronger importance on cultivation of professional Beauty Directors will be introduced and improve profit structure.
- Cultivation of professional Beauty Directors (POLA LADIES) $\Rightarrow$ Enhance professional skills of beauty directors by reinforcing beauty techniques, counselling skills, and service quality.
- Inbound sales from tourists $\Rightarrow$ Voluntary control is to be taken place in order to limit the excessive sales amount which leads to a brand damaging and maintain counselling sales style that will boost repeat purchase.

Fully-renewed lineup of esthetic menu
Launches on April $7^{\text {th }}$
Premium Course:
Along with POLA's most prestigious brand "B.A"

Special Course:
Along with semi-
customized skincare
series "APEX"
Basic Course:
Along with skinwhitening series "WHITISSIMO" and skin-moisturizing series
"MOISTISSIMO"



## Realizing 2014-2016 Medium-term Management Plan

## Sustain stable growth of flagship brands to lead Group earnings

## ORBIS

■ Add a new lineup to existing major series
$\Rightarrow$ Launch ORBIS $=U$ WHITE, the new lineup of ORBIS $=U$ series.

- Enter into a new channel
$\Rightarrow$ Started selling on Amazon in order to reach more customers.
- Transform into a lifestyle brand
$\Rightarrow$ Aim to become a "lifestyle brand" that inspires customers' life on the whole by developing variety of product lineup, emotional value, and the communicativity of the brand.


Launched March $24^{\text {th }}$ ORBIS =U WHITE series
(Skin-whitening) encourage to increase second purchase rate $\Rightarrow$ Continue to acquire new customers through LINE and promote second purchase to individual users by One-to-One marketing approach.

## Initiatives for FY2016 Onward (3)

## Realizing 2014 - 2016 Medium-term Management Plan

Overseas brands contributing to profitability through high sales growth

## Jurlique

- Aim to achieve profitability(after goodwill amortization).
- In China, change of business model to distributor system is planned to take place. With this change, net sales will decrease whereas loss from business in China will be mitigated due to decrease in fixed costs.
- Reinforce e-commerce website in order to develop the presence in growing Chinese e-commerce market.
- Taking advantage of brand recognition, aim to achieve double-digit growth in Australia and DFS.


Launched March $3^{\text {rd }}$
Cleansing Lotion Replenishing (Milk Cleanser)
$120+$

- Take actions for brand restaging in order to revitalize the brand by means of targeting millennials aged around 25-35 and reformation of the brand concept. Under the new brand concept, new products will be launched in US in 2016 H 1. With these initiatives, the H2O PLUS seeks to achieve regrowth and yield profit in 2017.
■ For business turnaround in China, H2O PLUS also considers using distributer channels to reduce fixed costs.


## Realizing 2014－2016 Medium－term Management Plan

## Sales growth and monetization of brands under development

## THREE

－Hold topical event promotions and launch cutting－edge products．
－Expand semi－self stores and directly－managed stores in Japan．
－Popularity spreads to overseas and business approaches by distributers and department stores are increasing．THREE will launch in Malaysia in April，following Thailand，Taiwan，and Indonesia．
－With regard to financial performance，THREE is planned to yield operating profit in 2016.

## decencio

－Aim to increase the number of customers continually．
－Launch fully－renewed aging－care series which is the brand＇s major line．
－In addition，decencia plans to carry out rebranding，in order to establish the authority as a cosmetic brand for sensitive skin．
－With regard to financial performance，seek to achieve double－digit growth with stable profitability．

【SAKURAISM collection】


Season limited collection of makeup and skincare featuring cherry blossoms（SAKURA）．The collection will launch from Kyushu area to northward along with cherry blossom season

【ayanasu Moist Finishing Pact】


Hot seller which recorded significant sales exceeded the initial plan after 1 month from its launch in 2015 Still making huge contribution to sales in 2016 H1

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Current situation of pharmaceutical business and its future initiatives

## Specialize in dermatology and aims for business growth with profit increase

## Outline of the business

## "Dermatology Specialty Pharma"

-Concentrate business resource in dermatology (medical pharmaceutical).

- Take advantage of know-how from 85 years of cosmetic research.
-Create synergy with cosmetic business within the group.


## - Growth Strategy

-Expanding the application of existing drugs and utilize MRs specializing in dermatology.

- Developing new drugs effectively by licensing activity.
-Enhancing R\&D in focused area.


## Duac®

## Performance outlook

| Net Sales |  |
| :---: | :---: |
| FY2015 Result | Target for FY2018 |
| Approx. 9.0 billion | Over 15.0 billion |
| Operating Profit Ratio |  |
| FY2015 Result | Target for FY2018 |
| Approx. 1\% | $\mathbf{8 \%}$ |

## LUCONAC®

POLA PHARMA commenced exclusive sales of the treatment of acne vulgaris provided by GlaxoSmithKline K.K. in Japanese market in 2015. It is assumed that more than $90 \%$ of the population in Japan are infected with the disease. The treatment is featured in the guidelines published in Europe as a first-line treatment for mild to medium level of severity.


The medicine jointly developed by Sato Pharmaceutical and POLA PHARMA will be brought into the market in 2016. Although it is reported that 1 in 10 of the Japanese is suffered from onychomycosis, only one product for external use was available in the domestic market.
LUCONAC® is a new external-use medicine that is effective for onychomycosis on which LULICON did not show effectiveness.

## Initiatives to improve capital efficiency and

 shareholder return
## Initiatives to improve capital efficiency



1. Highlights of Consolidated Performance
2. Segment Analysis
3. Progress of the Mid-term Management Plan
4. Forecasts and Initiatives for Fiscal 2016
5. Pharmaceutical Business and Capital Policy
6. Appendix

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## Appendix: New Product Launches in FY2016 Q1



Whitening Base make Products launched on March 4th

Day Serum
2 types, 30 g each
$¥ 3,800$ (tax excluded)
Powder Foundation
6 colors, 14 g each
$¥ 4,000$ (tax excluded)
Foundation Case
$¥ 1,000$ (tax excluded)

## Jurlique




Skin Whitening Products launched on March 24th

ORBIS =U WHITE series

- Jelly Wash

120g, $¥ 2,100$ (tax excluded)

- Lotion
$180 \mathrm{~mL}, \neq 3,000$ (tax excluded)
- Day Moisture
$30 \mathrm{~g}, \ldots 3,000$ (tax excluded)
- Night Moisture
$30 \mathrm{~mL}, \neq 3,200$ (tax excluded)


## THREE



S/S Makeup Collection "WANDERLUST WAVE" launched on January 6th
-Whisper Gloss For Eye
6 shades, $¥ 3,300$ each (tax excluded)

- Cheeky Chic Blush

6 shades, $¥ 3,000$ each (tax excluded)

- Shimmering Lip Jam

5 shades, $¥ 3,000$ each (tax excluded)

- Nail Polish

7 shades, $¥ 1,800$ each (tax excluded)

POHD received＂Prime Business Award 2015＂from Japan Investor Relations Association
POLA ORBIS HOLDINGS INC．received＂Prime Business Award 2015＂from Japan Investor Relations Association（JIRA）． It was the first time for the company to receive the award since it went public on stock exchange in 2010，．JIRA appraised the continuous IR activity aiming to enhance corporate value．


【Reasons for selection】（excerpt from JIRA news release）
－Continuous stance of IR activity regardless of the changes of business situations
－Top managements highly concern and actively get involved with IR dialogue activity towards objective of enhancing corporate value
－Related departments firmly support IR team within the group
－Information is aggregated in IR team which fulfills rich discussion with investors

http：／／file．swcms．net／file／po－holdings／news／news／auto＿20151113446527／pdfFile．pdf

## POHD received＂NIKKEI Annual Report Awards 2015＂from Nihon Keizai Shimbun，inc．

The company also received an award of excellence of＂NIKKEI Annual Report Awards 2015＂from Nihon Keizai Shimbun inc．It was Annual Report Awards the company＇s second publishing as integrated annual report and the first time to receive a report award．

【Reasons for selection】（excerpt from feedback comments）
－The report specifically shows medium－term management plan and long－term vision of the company
－The role recognition described in the interview with outside director is very much worth reading
－References of CSR management concerning for ESG and point of view regarding human resource indicate the philosophy of the president．


## Appendix: About POLA ORBIS Group

## Beauty care is the core business of the Group, and

 9 different cosmetic brands are operated under the Group umbrella.
## FY2015

Consol. Net Sales $¥ 214.8$ bil.
Mass-market
Mass-market
pdC
pdC

Our strengths

- Multi-brand strategy
- Focus on skincare products

■ Flagship brands, POLA and ORBIS own and operate Meeting diversified needs of customers
Other businesses 5\% (dermatological drugs and building maintenance business)
through their own unique sales channels

## Appendix: Beauty Care Business Brand Portfolio

|  | Sales <br> ratio* |  | Brand | Concept and products | Price | Sales channel |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Flagship |  |  |  |  |  |  |
| brands |  |  |  |  |  |  |

Corporate Philosophy
"Inspire all people and touch their hearts"

## STAGE2

Further strengthen domestic earnings structure and accelerate overseas expansion

## Goals for FY2016:

-Consol. net sales: $¥ 210.0$ bil.
-Overseas sales ratio: $15 \%$ or higher
-Operating margin: 11\% or higher

250.0 |r $\begin{array}{r}\text { profits and crea } \\ \text { business mo } \\ \text { FY } 2013 \text { Results: }\end{array}$

Generate stable domestic profits and create a successful business model overseas
-Consol. net sales: $¥ 191.3$ bil.
-Overseas sales ratio: 12.2\%
-Operating margin: $8.4 \%$
1

## STAGE3

## Become a highly profitable global enterprise

Goals for FY2020:
-Consol. net sales: $¥ 250.0$ bil. or higher - Overseas sales ratio: 20\% or higher
-Operating margin: 13-15\%

## Domestic and overseas:

Accelerate growth through M\&As

## Overseas:

Expand flagship brands overseas

## Domestic:

Achieve stable growth in Japan (CAGR of around 2\%)

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## Appendix: 2014-2016 Medium-term Management Plan

The 2nd stage of the long-term vision for 2020
Aim to enhance the enterprise value by further strengthening domestic earnings structure, accelerating overseas expansion, and improving capital efficiency.

Consolidated net sales

- Consol. net sales: CAGR 3 to $4 \%$ ( $¥ 210.0$ bil. in FY2016)
- Overseas sales ratio: Operating income
- Operating income:
- Operating margin:
$15 \%$ or higher in FY 2016

CAGR 15\% or higher
$11 \%$ or higher in FY 2016

## Capital efficiency

- Target for ROE: $8 \%$ or higher in FY2016 Shareholder return
- Consolidated payout ratio: $50 \%$ or higher from FY2014


Strategy 2. Sales growth and monetization of
brands under development


Strategy 4. Restructure overseas expansion of flagship brands

```
Strategy 5. Strengthen operations
(R\&D, production and human resources)
```

Strategy 6. Improve capital efficiency and shareholder return


[^0]:    Note: Consolidate operating income and loss are shown for each brand for reference purpose only (figures are unaudited)

[^1]:    (1) PB: POLA THE BEAUTY stores (2) D2D: Conventional door-to-door *YoY

[^2]:    (1) Actual sale growth excluding the impact of the point system started from September 24 ${ }^{\text {th }} 2014$.

[^3]:    (1) For operating income YoY difference is shown in amount (mil. yen)
    (2) AUD basis, YoY

[^4]:    *CAGR: compound annual growth rate

