

Third Quarter of Fiscal 2014 Supplementary Material

POLA ORBIS HOLDINGS INC.

Director and Vice President
Management Planning, Accounting and
Global Business Strategy

Naoki Kume

This report contains projections of performance and other projections based on information currently available and certain assumptions judged to be reasonable. Actual performance may differ materially from these projections resulting from changes in the economic environment and other risks and uncertainties.



- 1. Highlights of Consolidated Performance
- 2. Segment Analysis
- 3. Forecasts for Fiscal 2014
- 4. Reference



Q3 Key Topics

Cosmetic Market

- In the domestic high-end segment, consumer sentiment was down due to the impact of the tax hike.
- From July, sales at domestic department stores were up YoY.

 However, the shipment data of cosmetic products, published by Ministry of Economy, Trade and Industry, indicated that unit price was on the downward trend.
- In the Chinese market, competition continued to intensify. Also, costs such as labor expense and rent continued to increase.
 - Consumption has scattered towards the rural area from urban areas, and department stores in the coastal cities have been struggling.
 - Overall growth of the Chinese cosmetic market and the department store channel are slowing down, but the mail-order channel is expanding rapidly.

Our Group

- Sales and OP were up YoY on consolidated basis.
 - As for flagship brands, ORBIS' new products (ORBIS =U) performed well. The brand recovered from the negative reaction to the tax hike, and achieved growth YoY.
 - There were one-time investments made for promotions of POLA's new product (APEX) and ORBIS's new purchase point system.
- As for overseas brands in China, Jurlique showed solid performances while H2O PLUS continued to struggle.
- Among the brands under development, THREE and decencia continued to increase sales by over 70% YoY even after the tax hike.
- On consolidated basis, the Group is expected to achieve increase in sales and operating income for the fifth consecutive year.



Analysis of Consolidated P&L Changes Net Sales to Operating Income

	FY2013	FY2014	Yo	PΥ
(mil. yen)	Q3 Result	Result Q3 Result Amount		%
Consolidated net sales	137,346	142,019	4,673	3.4%
Cost of sales	27,536	27,896	360	1.3%
Gross profit	109,810	114,122	4,312	3.9%
SG&A* expenses	100,000	103,754	3,754	3.8%
Operating income	9,809	10,367	558	5.7%

^{*}Selling, General and Administrative Expenses

Key Factors ———					
■ Consol. net sales	At ORBIS, the negative reaction to the tax hike has ended, and the brand performed well. As a result, domestic sales was up YoY. Jurlique supported overseas sales growth.				
	Overseas sales ratio	FY2013Q3: 11.5% =	⇒	FY2014Q3: 11.9%	
■ Cost of sales	Cost of sales ratio improve POLA and ORBIS.	d due to the strong sales	s of	skincare products, mainly at	
	Cost of sales ratio:	FY2013Q3: 20.05% =	⇒	FY2014Q3: 19.64%	
■ SG&A expenses	Labor expenses: Sales commissions: Sales related expenses: Administrative expenses:	up ¥1,216 mil. YoY up ¥96 mil. YoY up ¥1,299 mil. YoY up ¥1,141 mil. YoY			
■ Operating income	Beauty care business:	up ¥728 YoY			



Analysis of Consolidated P&L Changes Operating Income to Net Income

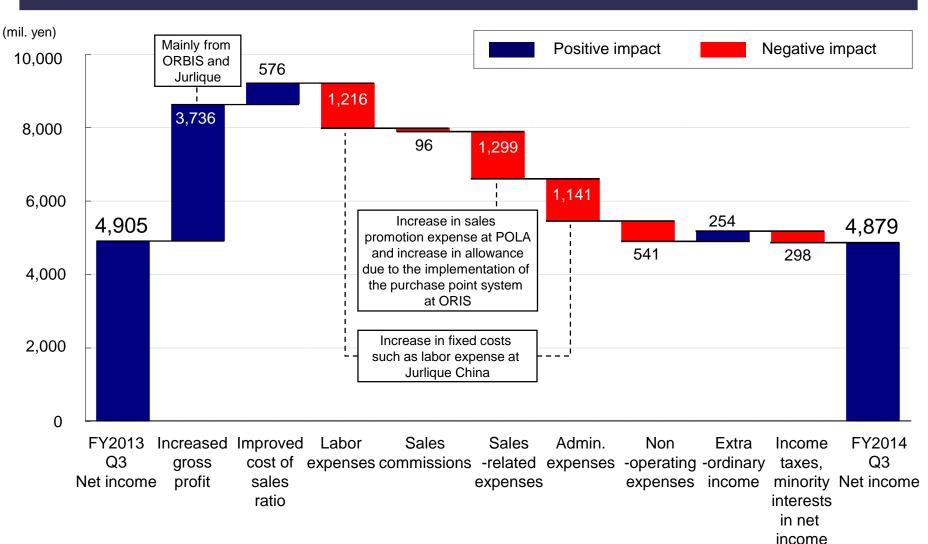
	FY2013	FY2014	Yo	Υ
(mil. yen)	Q3 Result	Q3 Result	Amount	%
Operating income	9,809	10,367	558	5.7%
Non-operating income	1,126	706	(419)	(37.3%)
Non-operating expenses	83	205	121	145.2%
Ordinary income	10,852	10,869	17	0.2%
Extraordinary income	321	337	16	5.0%
Extraordinary loss	2,099	1,860	(238)	(11.4%)
Income before income taxes	9,073	9,345	271	3.0%
Income taxes	4,241	4,677	436	10.3%
Minority interests in net income / loss of consol. subsidiaries	(72)	(210)	(138)	-
Net income	4,905	4,879	(26)	(0.5%)

Key Factors ———	
■ Non-operating	2014Q3: Foreign exchange gains ¥230 mil.
income/expenses	
■ Extraordinary loss	2014Q3: Loss related to the plant integration etc. ¥1,566 mil.
	⇒Already reflected in the forecast: Loss on disposal of fixed assets ¥807 mil.
	⇒Newly reflected in the forecast: Demolition expense of the plant building ¥574 mil.
	and disposal ¥183 mil.
	(2013Q3:Loss on business liquidation following POLA USA pullout and loss related to the plant integration ¥1,920 mil.)
■ Income taxes	2014Q3: Decrease in tax expenses-deferred following ORBIS Korea pullout ¥645 mil. (2013Q3: Decrease in tax expenses-deferred following POLA USA pullout ¥1,196 mil.)



Factors Impacting Net Income

In spite of the increase in sales and gross profit, net income remained at the same level of the same period last year because labor and overhead expenses at the overseas brands increased and SG&A expenses at the domestic brands were focused on Q3.





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Segment Results

	FY2013	FY2014	YoY	
(mil. yen)	Q3 Result	Q3 Result	Amount	%
Consolidated net sales	137,346	142,019	4,673	3.4%
Beauty care	127,720	131,944	4,224	3.3%
Real estate	2,266	2,379	113	5.0%
Others	7,359	7,695	335	4.6%
Operating income	9,809	10,367	558	5.7%
Beauty care	8,676	9,405	728	8.4%
Real estate	1,011	1,031	20	2.0%
Others	351	311	(39)	(11.4%)
Reconciliations	(229)	(380)	(150)	_

Summary -

- Beauty care Domestic brands, mainly ORBIS and brands under development, performed well and realized increases in sales and OP.
- Real estate Maintained high occupancy rate and performed steadily.
- Others Sales at pharmaceutical business was up but OP fell below the same period last year due to the change in product mix which resulted in increase in cost of sales.

As a result of proactive sales activities, building maintenance business increased sales and OP.



Beauty Care Business Results by Brands

	FY2013	FY2014	YoY	
(mil. yen)	Q3 Result	Q3 Result	Amount	%
Beauty care net sales	127,720	131,944	4,224	3.3%
POLA	72,421	72,118	(303)	(0.4%)
ORBIS	35,467	37,641	2,173	6.1%
Jurlique	9,737	11,532	1,794	18.4%
H2O PLUS	3,697	3,259	(438)	(11.9%)
Brands under development	6,395	7,393	997	15.6%
Beauty care OP income	8,676	9,405	728	8.4%
POLA	4,785	4,990	205	4.3%
ORBIS	6,681	7,684	1,003	15.0%
Jurlique	(1,243)	(1,410)	(166)	-
H2O PLUS	(576)	(1,191)	(614)	_
Brands under development	(969)	(668)	301	-

Note: Consolidated operating income and loss are shown for each brand for reference purpose only (figures are unaudited) Results of Jurlique and H2O PLUS are shown separately from this fiscal year.

POLA

Brand Analysis (1)

Q3 Results

- Due to the tax hike, consumer sentiment in the high-end segment was weakened and purchase per customer was down.
- Aim to improve the life time value of existing customers by launching new products.

Q3	Results (mil. yen)	YoY
Net sales	72,118	(0.4%)
Operating income	4,990	4.3%
Key indicators		
Number of sales offices (vs. Dec. 2013)		4,776 (up 27)
Number of PB ⁽¹⁾ (vs. De	ec. 2013)	612 (up 10)
Cosmetic sales ratio	РВ	37.3%
	Esthe-inn	40.7%
	D2D ⁽²⁾ and other	22.0%
Sales increase*	РВ	up 5.1%
	PB (like-for-like)	up 4.9%
	Esthe-inn	down 0.3%
	D2D	down 8.9%
Purchase per customer	Purchase per customer*	
Number of new customers*		up 7.1%

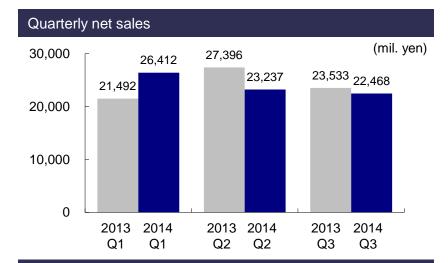
- (1) PB: POLA THE BEAUTY stores
- (2) D2D: Conventional door-to-door

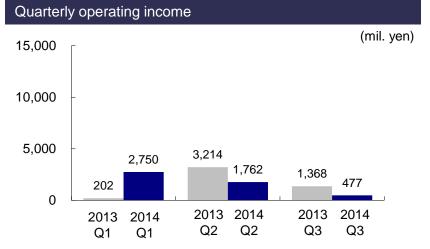
*YoY

Quarter topics

Launched renewed "APEX" series in July.







Brand Analysis (2)

ORBIS

Q3 Results

- "ORBIS =U" launched in H1, continued to sell well and the reaction to the tax hike has ended. Both sales and OP were up YoY.
- Continued to successfully acquire new customers through social media marketing.

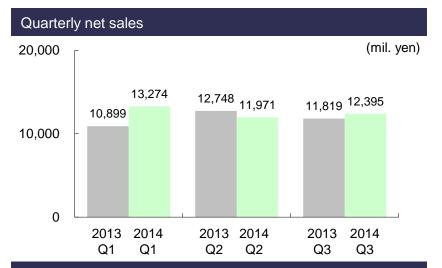
Q3	Results (mil. yen)	YoY
Net sales	37,641	6.1%
Operating income	7,684	15.0%
Key indicators		
Sales ratio	Online	40.2%
	Other mail-order	30.9%
	Store and overseas	28.9%
Sales increase*	Online	up 14.4%
	Other mail-order	down 3.0%
	Stores and overseas	up 6.2%
Mail-order ⁽¹⁾ purchase per customer*		up 2.1%
Number of mail-order customers*		up 3.9%
Mail-order skincare p	urchase ratio*	up 0.9pt

⁽¹⁾ Online and other mail-order

Quarter topics

- "ORBIS =U" was ranked no.1 in lotion category in 2014H1 by @cosme.
- Launched "Fondant Rich Foundation" in August.







^{*}YoY

Jurlique

Brand Analysis (3)

Q3 Results

- In China, slowed down new store openings, but the existing stores did well. As a result, net sales was up 18% YoY on local currency basis.
- On the other hand, operating loss increased due to the increase in fixed costs such as labor, marketing and rent expenses.

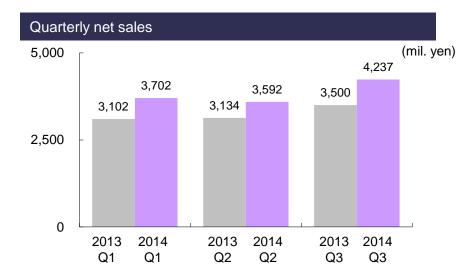
Q3	Results (mil. yen)	YoY ⁽¹⁾
Net Sales	11,532	18.4%
Operating income (before goodwill amortization)	(813)	(170)
Operating income	(1,410)	(166)
Key indicators		
Number of stores in China (vs. Dec. 2013)		98 (up 8)
Sales ratio	China	28%
	Hong Kong	14%
	Duty free stores	17%
Sales increase ⁽²⁾	China	up 36%
	Hong Kong	up 15%
	Duty free stores	up 8%

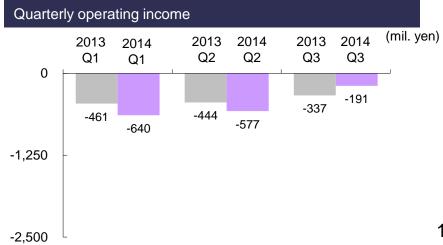
- (1) For operating income YoY difference is shown in amount (mil. yen).
- (2) Local currency basis, YoY

Quarter topics

Launched "Nutri-Define", new anti-aging skincare products infused with the Group's R&D knowledge.









Brand Analysis (4)

down 27%

down 3%

Q3 Results

- Continued to struggle in China. Q3 results fell below the same period last year.
- Net sales was down by 17% YoY on local currency basis.

Q3	Results (mil. yen)	YoY ⁽¹⁾
Net sales	3,259	(11.9%)
Operating income (before goodwill amortization)	(1,121)	(715)
Operating income	(1,191)	(614)
Key indicators		
Number of doors in China (vs. Dec. 2013)		375 (down 29)
Sales ratio C	China	27%
N	lorth America	56%

China

North America

- (1) For operating income YoY difference is shown in amount (mil. yen).
- (2) Local currency basis, YoY

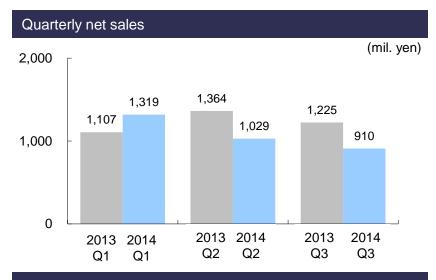
Sales increase⁽²⁾

Current situation and issues in China

- The market growth is slowing down and the competition intensified as new players entered the market.
- Rents and labor expenses are on the rising trend.
- Development of the internal structures is delayed, at the JV established with a local agent in April 2013.
- Turnover of the sales staff is high and difficult to cultivate the staffs with deep understanding of the brand.
 ⇒ In order to immediately turn around the business, restructuring and strengthening the organization structure, and making fundamental revisions to the business and marketing plans.

Quarter topics

Appointed new management members who have experiences in the Chinese market to strengthen the partnership with the JV.







Brand Analysis (5) Brands Under Development

-1,500

Q3 Results

- At THREE, basic skincare items sold well.
- Decencia increased customer base and purchase per customer steadily.
- Pdc struggled to secure shelves for fall/winter products at retail stores.
- Brands under development all together, have been decreasing losses steadily.

Q3		Results (mil. yen)	YoY*	
Net sales		7,393	15.6%	
Operating i	ncome	(668)	301	
Key indicators				
THREE	Dept. stor	Dept. store counters in Japan		
Other stores in Japan			26	
Overseas stores (Thailand and Taiwan)			13	

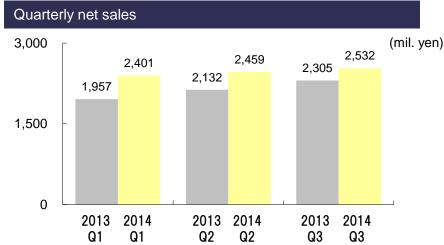
^{*}For operating income YoY difference is shown in amount (mil. yen).

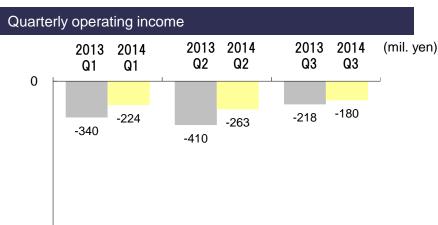
Quarter topics

■ Both THREE and decencia showed over 70% YoY sales growth even after the tax hike.



■ THREE is performing well in overseas markets (Thailand and Taiwan)







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Forecasts for FY2014 (No change since July 30)

Domestic business, especially ORBIS is performing strongly, and it will fill in for the underperforming overseas brands to meet the annual consolidated targets, and achieve increase in sales and operating income for the five consecutive years.

	FY2014	YoY		YoY		FY2014	Yo	Υ
(mil. yen)	Full Year	Amount	%	Q3 Results	Amount	%		
Consol. net sales	198,000	6,644	3.5%	142,019	4,673	3.4%		
Beauty care	184,700	6,393	3.6%	131,944	4,224	3.3%		
Real estate	3,100	64	2.1%	2,379	113	5.0%		
Others	10,200	186	1.9%	7,695	335	4.6%		
OP income	17,650	1,632	10.2%	10,368	558	5.7%		
Beauty care	16,850	2,069	14.0%	9,405	728	8.4%		
Real estate	1,250	(8)	(0.7%)	1,031	20	2.0%		
Others	350	(60)	(14.7%)	311	(39)	(11.4%)		
Reconciliations	(800)	(368)	_	(380)	(150)	_		
Ordinary income	17,900	63	0.4%	10,869	17	0.2%		
Net income	8,800	1,481	20.2%	4,879	(26)	(0.5%)		

Assumed exchange rates: AUD1.00 = \$92 USD1.00 = \$105 CNY1.00 = \$17



Initiatives for FY2014 Q4

Realizing 2014 - 2016 Medium-term Management Plan

Sustain stable growth of flagship brands to lead Group earnings

■ Launched renewed "B.A RED" in October. Aim to acquire new customers and increase repeat customers.

■ Launch limited products from B.A series, targeting the repeat customers. Promote customers to use multiple products from the series and special care products. (see P.20)

- Utilize the core system to strengthen customer relationships through One to One marketing.
- Implement efficient sales promotion measures with the new purchase point system. Acquire new customers through cost efficient social media marketing.

Overseas brands contributing to profitability through high sales growth

- Increase sales of the new anti-aging skincare products infused with the Group's R&D.
 Aim to increase sales at existing stores, and improve per store efficiency in China.



■ Revise the marketing and branding strategies in China and shrink loss immediately.

Sales growth and monetization of brands under development

DdG

Secure shelves at retail stores to secure sales, and shift towards high-value-added products.

THREE

■ Introduce attractive new products, and strengthen sales skills of the retail staffs to increase sales.

decencia

■ Launch new special care products to increase purchase per customer. Aim to move into the black this fiscal year.



Latest News at Our Group

POLA CHEMICAL INDUSTRIES wins the Best Basic Research Award at IFSCC* Congress

POLA R&M



Researcher, Haruka Goto, received the Best Basic Research Award at the 28th IFSCC Congress

■ POLA CHEMICAL INDUSTRIES, INC. won the Best Basic Research Award at the 28th IFSCC Congress held in Paris from October 27th to 30th.

■ This is the 7th award that POLA CHEMICAL INDUSTRIES received at the Congress. The Company also received an award at the previous congress held in 2012 in Johannesburg.

"Antimicrobial peptide human beta defensin-3 (hBD-3) as a key factor for acne flare-up during the premenstrual stage"

- Discovered one of the causes of acne flare-up before menstruation. A female hormone called progesterone, delays development of hBD-3 which has antibacterial activity against Acne fungus.
- This research will be used to develop more effective skincare products for acne treatment.

*The International Federation of Societies of Cosmetic Chemists

- A worldwide federation dedicated to international cooperation in cosmetic science with members from 47 countries. It holds a congress for research every 2 years.
- At the 28th Congress, there were 78 entries for presentations and 458 entries for posters.

Awards received by POLA CHEMICAL INDUSTRIES

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2014	Paris Congress	Best Basic Research Award					
2012	Johannesburg Congress	Best Poster Award					
2008	Barcelona Congress	Best Basic Research Award					
1998	Cannes Congress	Best Award					
1996	Sydney Congress	Second Best Award					
1994	Venice Congress	Best Award					
1986	Barcelona Congress	Second Best Award					

Reference: Other Best Awards at the 28th IFSCC Congress

■ Applied Research Award

New strategy for the protection of consumers: a functional film limiting exposition to fragrance allergens

A. Léopoldès de Vendômois¹, J. Paris², A. Cabin-Flaman³, J. Seigneuret¹, J. Etienne⁴

¹ Alban Muller International, ² Payan Bertrand, ³ Science Faculty, Rouen University, ⁴ ATN Conseil – France

■ Poster Award

Novel approach to anti-aging facial skin care through reconstruction of "dermal anchoring structures» to improve facial morphology

T. Ezure*⁽¹⁾, N. Kosaka⁽²⁾, E. Yagi⁽¹⁾, J. Hosoi⁽¹⁾,S. Amano⁽¹⁾, K. Matsuzaki⁽³⁾, T. Ochiya⁽²⁾

(1) SHISEIDO Co., LTD., Yokohama, Japan

(2) National Cancer Center Research Institute, Tokyo, Japan

(3) St Marianna University School of Medicine, Kanagawa, Japan



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Download historical financial data here. http://ir.po-holdings.co.jp/en/Library/Factsheet.html



(Reference) ORBIS: The New Purchase Point System

Until September 23, 2014

Instant volume discount based on the amount of purchase

From September 24, 2014

Purchase Point System

Purchase points

- Points will be granted for an order more than ¥5,400.
- Customers can use 1pt as ¥1.
- The higher the membership status, the better the point obtainment. At the highest status, platinum, the point obtainment can reach 30% at max.

One to One sales promotion

■ Instead of the former volume discount offered across the board, each customer will be assigned to a different status and point obtainment based on their annual purchases. ORBIS will be able to reinforce its relationships with each customer and roll out promotions unique to each customer.

Other

 Points can be used from the next order, ¥2,000 or more, through online store or catalog.
 (Points are valid for 180 days)

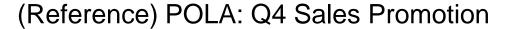
Change in PL structure due to the new purchase point system

(yen)		Before	After	Difference	
Non DL itomo	Gross sales	6,000	6,000	0	`
Non PL items	Sales discount	600	0	(600)	
	Net Sales	5,400	6,000	600	
	Cost of sales	1,000	1,000	0	
PL items	Gross Profit	4,400	5,000	600	
	SG&A	3,500	4,100	600	
	Operating income	900	900	0	

This PL structure is shown under the following assumption.

Point obtainment: 10%, Order: ¥6,000 (actual recordings on the PL may defer depending on the point of allowance and usage.)

- The former volume discount was recorded as sales discount.
- Due to the implementation of the purchase point system, sales discount will disappear and net sales will increase.
- The former sales discount will be recorded as sales promotion expense under SG&A at the point of allowance and usage.
- ⇒ Going forward, gross sales growth and OP will be shown for apple-to-apple comparison.
- ⇒ Due to this implementation, net sales of ORBIS will be approx. ¥1 bil. higher than initially expected, but there will be no changes to the consolidated forecast as the impact is limited.







Launched on October 4th

RED B.A

¥5,000∼¥15,000 (before tax)



Launched on November 7th

B.A THE CREAM Premium Box
(Limited version)

¥35,000 (before tax)



Launched on November 7th

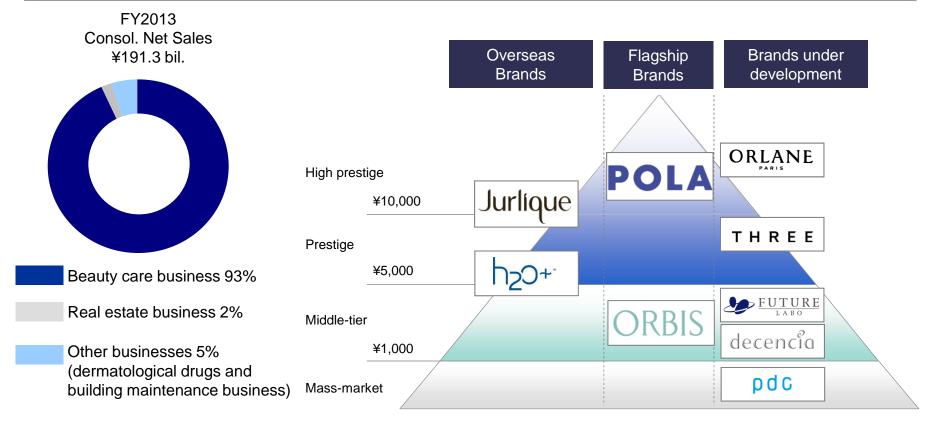
B.A GRAND LUXE II Limited Box
(Limited version)

¥24,000 (before tax)



(Reference) About POLA ORBIS Group

Beauty care is the core business of the Group, and 9 different cosmetic brands are operated under the Group umbrella.



Our strengths

- Multi-brand strategy
- Focus on skincare products
- Flagship brands, POLA and ORBIS own and operate through their own unique sales channels
- Meeting diversified needs of customers
- High customer repeat ratio
- Strong relationships with customers



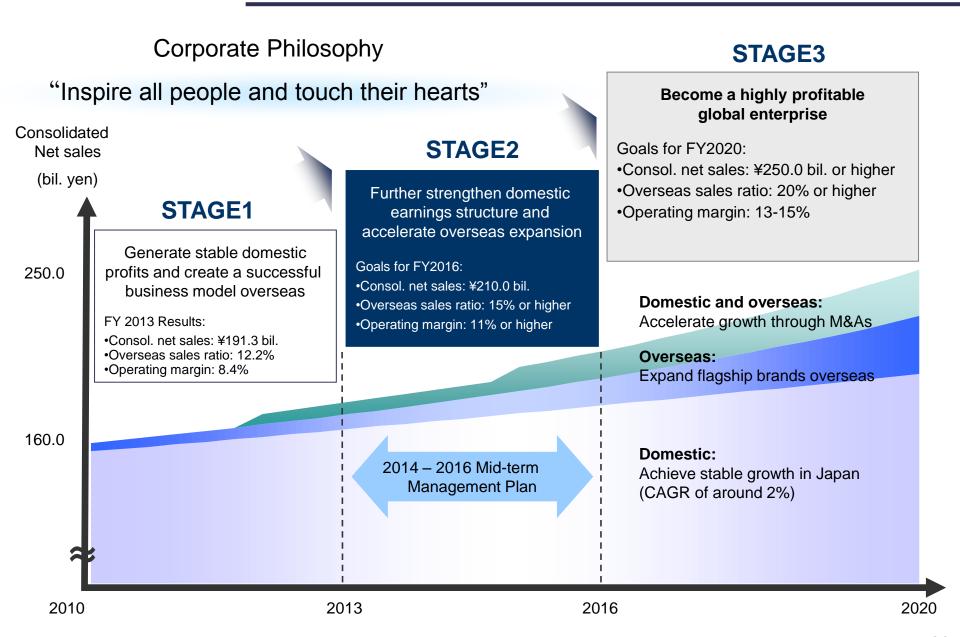


(Reference) Beauty Care Business Brand Portfolio

	Sales ratio*	Brand	Concept and products	Price	Sales channel
Flagship brands	57%	POLA	 High-prestige skincare Leading-edge technology in antiaging and skin-whitening fields 	Approx. ¥10,000 or higher	 Consignment sales through POLA LADIES: POLA THE BEAUTY (PB), Esthe-inn and conventional door-to-door Directly operated counters in department stores
bidiids .	27%	ORBIS	 Provides original-concept 100% OIL-FREE skincare products Anti-aging product series to meet demands from all ages 	¥1,000~ ¥3,000	OnlineCatalogRetail stores
Overseas	11%	Jurlique	 Prestige organic skincare brand from Australia 	Approx. ¥5,000 or higher	 Directly operated counters and stores in department stores and shopping malls Duty free stores
brands		h ₂ 0+*	 Skincare products made with natural, sea-derived ingredients 	Approx. ¥4,000 not sold in Japan	 China: Department stores, shopping malls and specialty stores US: Specialty stores and directly operated stores
	- 5% -	THREE	 Skincare made with natural ingredients from Japan and fashion-forward make-up 	Approx. ¥5,000 or higher	■ Directly operated counters in department stores
Brands		pdc	 Affordably priced cosmetic products for mass-market 	Approx. ¥1,000	Drug stores, GMSVariety stores
under develop		FUTURE LABO	 Cosmetic and other products with unique features 	¥3,000 ~ ¥6,000	 Mainly sold through TV shopping channels
-ment		decencia	■ Skincare for dry, sensitive skin	¥2,000~ ¥5,000	■ Online
		ORLANE	 High prestige anti-aging skincare cosmetics from France 	Approx. ¥10,000 or higher	 Directly operated counters in department stores Specialty stores

^{*}Sales ratio in the beauty care business as of FY2013

(Reference) Long-term Vision





(Reference) 2014–2016 Medium-term Management Plan

The 2nd stage of the long-term vision for 2020

Aim to enhance the enterprise value by further strengthening domestic earnings structure, accelerating overseas expansion, and improving capital efficiency.

Consolidated net sales

lacksquare Consol. net sales: CAGR 3 to 4%

(¥210.0 bil. in FY2016)

■ Overseas sales ratio: 15% or higher in FY2016

Operating income

Operating income: CAGR 15% or higher

■ Operating margin: 11% or higher in FY2016

Capital efficiency

■ Target for ROE: 8% or higher in FY2016

Shareholder return

■ Consolidated payout ratio: 50% or higher

from FY2014

Japan

Strategy 1. Sustain stable growth of flagship brands to lead Group earnings

Strategy 2. Sales growth and monetization of brands under development

Overseas

Strategy 3. Overseas brands contributing to profitability through high sales growth

Strategy 4. Restructure overseas expansion of flagship brands

Strategy 5. Strengthen operations (R&D, production and human resources)

Strategy 6. Improve capital efficiency and shareholder return



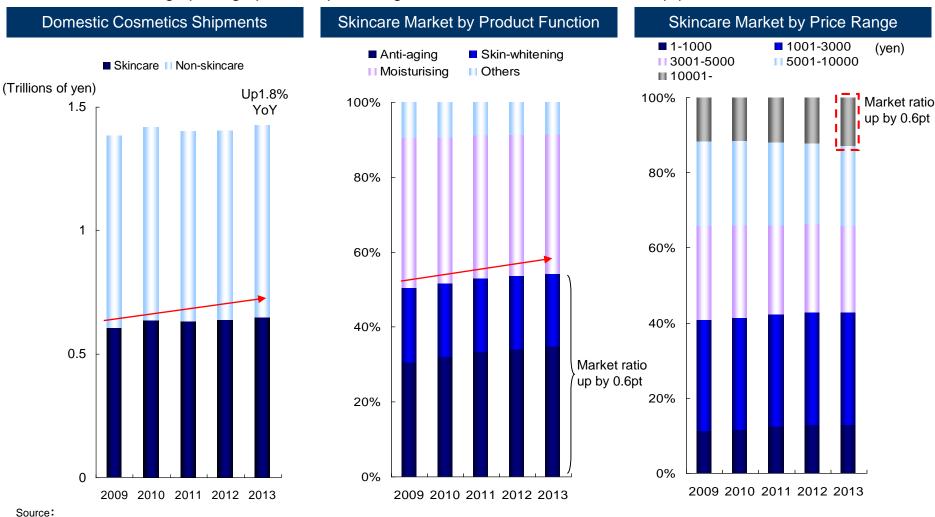
The Office of Current Survey for Mining and

Manufacturing within the Ministry of Economy. Trade and Industry

(Reference) Domestic Cosmetic Market

In 2013, domestic cosmetic market showed 1.8% growth. However, in the past five years, it remained flat.

Market ratio increased in skin-whitening and anti-aging fields, and
high prestige products priced higher than ¥10,000, where the Group puts efforts in.



Fuji Keizai Group "Marketing Handbook of Cosmetics 2013"

Source:

Intage SLI