

# First Half of Fiscal 2015 Supplementary Material

POLA ORBIS HOLDINGS INC.

President

Satoshi Suzuki

This report contains projections of performance and other projections based on information currently available and certain assumptions judged to be reasonable. Actual performance may differ materially from these projections resulting from changes in the economic environment and other risks and uncertainties.



- 1. Highlights of Consolidated Performance
- 2. Segment Analysis
- 3. Forecasts for Fiscal 2015
- 4. Appendix

# Q2 Key Topics

#### Cosmetic Market

- Japanese cosmetic market, showed moderate recovery trend mainly in the urban areas.
- Japanese department stores showed growth driven by the inbound tourists.\*
- Overall Chinese market maintained growth, but department stores in coastal cities continued to decline.
   Consumer trend to scatter towards the rural area and online channel was notable.

\*Source: Sales of Department Stores Outlook published by Japan Department Stores Association

## Our Group

- In the same period last year, sales were strong due to the surge in demand prior to the tax hike in Q1. However, the Group achieved to increase consolidated sales and operating income, thanks to successful launches of new products at flagship brands, especially POLA.
- POLA exceeded the forecast with successful launch of the new skin-whitening series, "White Shot".
- ORBIS launched new products such as "CLEAR" series and a new cleanser, but due to the surge in demand prior to the tax hike in the same period last year, sales were down year-on-year on actual basis.
- Jurlique had solid performance in Australia, but like-for-like sales trend slowed down in China.
- H2O PLUS made revisions to its distribution strategy which included close down of underperforming stores in China. As a result, sales and operating income were down year-on-year.
- THREE and decencia from brands under development category maintained strong performance and exceeded the forecast.
- Net income was significantly up due to increase in non-operating income as a result of favorable foreign exchange.

	FY2014	FY2015	YoY c	hange	Vs. April 3	0 Forecast
(mil. yen)	H1 Results	H1 Results	Amount	%	Amount	%
Consol. net sales	95,940	99,783	3,843	4.0%	83	0.1%
Operating income	8,331	9,239	907	10.9%	839	10.0%
Ordinary income	8,043	9,673	1,630	20.3%	1,273	15.2%
Net income	3,700	6,090	2,389	64.6%	1,690	38.4%



# Analysis of Consolidated P&L Changes Net Sales to Operating Income

	FY2014	FY2015	YoY change	
(mil. yen)	H1 Results	H1 Results	Amount	%
Consolidated net sales	95,940	99,783	3,843	4.0%
Cost of sales	18,586	19,140	554	3.0%
Gross profit	77,354	80,643	3,288	4.3%
SG&A* expenses	69,022	71,403	2,381	3.4%
Operating income	8,331	9,239	907	10.9%

Vs. FY2013H1				
Amount	%			
8,367	9.2%			
859	4.7%			
7,508	10.3%			
4,574	6.8%			
2,934	46.5%			

H1 Results shown above includes increase in sales and sales related expenses following switchover to the point system at ORBIS.

Key	Facto	ors
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Consol. nets sales Domestic brands achieved increase in sales driven by successful launch of new

skin-whitening products at POLA.

As for overseas brands, Jurlique increased sales in Australia.

Overseas sales ratio: 11.3%

■ Cost of sales Slightly decreased due to increase in sales from high-end products and

boost in sales as a result of switchover to the point system at ORBIS.

Cost of sales ratio: FY2014H1:  $19.37\% \Rightarrow FY2015H1: 19.18\%$ 

■ SG&A expenses Labor expenses: down ¥92 mil. YoY

Sales commissions: down ¥401mil. YoY

Sales related expenses: up ¥2,839 mil. (including point expense at ORBIS)

Administrative expenses: up ¥35 mil.

Operating income Beauty care: up ¥902 mil.

■ Operating margin 9.3%, up 0.6pt YoY

<sup>\*</sup>Selling, General and Administrative Expenses



# Analysis of Consolidated P&L Changes Operating Income to Net Income

	FY2014	FY2015	YoY c	nange	Vs. FY2	.013H1
(mil. yen)	H1 Results	H1 Results	Amount	%	Amount	%
Operating income	8,331	9,239	907	10.9%	2,934	46.5%
Non-operating income	328	525	197	60.1%	(554)	(51.3%)
Non-operating expenses	616	91	(524)	(85.1%)	40	80.1%
Ordinary income	8,043	9,673	1,630	20.3%	2,338	31.9%
Extraordinary income	22	545	522	-	330	153.8%
Extraordinary loss	137	119	(18)	(13.6%)	(1,863)	(94.0%)
Income before income taxes	7,928	10,100	2,171	27.4%	4,532	81.4%
Income taxes	4,393	3,994	(398)	(9.1%)	1,793	81.5%
Minority interests in net income / loss of consol. subsidiaries	(165)	15	180	-	50	-
Net income	3,700	6,090	2,389	64.6%	2,688	79.0%

Key Factors -

■ Non-operating income FY2015H1: Gain from favorable foreign exchange up ¥708 mil. YoY and expenses

■ Extraordinary income FY2015H1: Reversal of foreign currency translation adjustments following the completion of liquidating ORBIS Korea which pullout in FY2014

¥538 mil.

■ Income taxes FY2015H1: Decrease in income taxes due to change in tax rate etc.

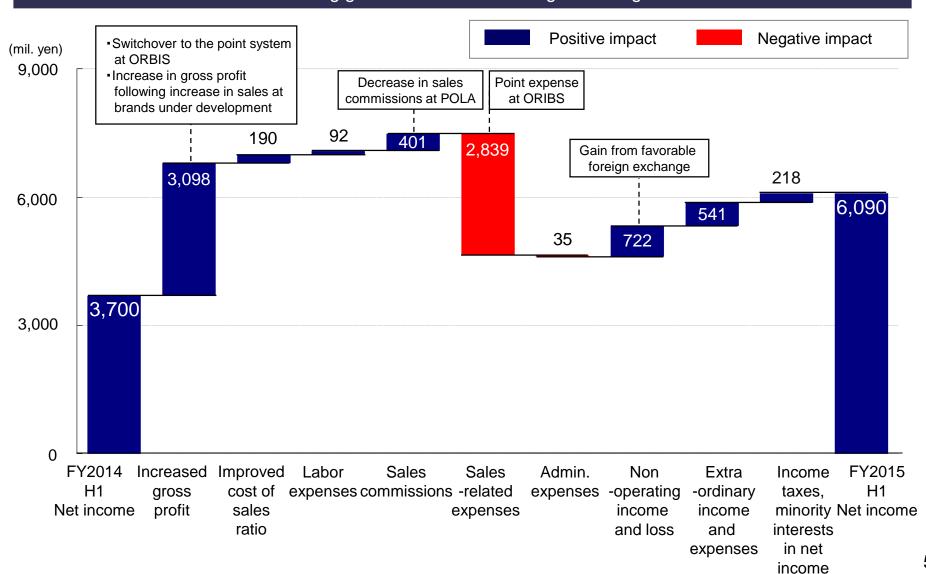
down ¥419 mil. YoY



# Factors Impacting Net Income

Gross profit increased due to increase in sales at beauty care business.

Net income was significantly up by 64.6% due to increase in non-operating income following gain from favorable foreign exchange.





- 1. Highlights of Consolidated Performance
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# Segment Results

	FY2014	FY2015	YoY ch	ange
(mil. yen)	H1 Results	H1 Results	Amount	%
Consolidated net sales	95,940	99,783	3,843	4.0%
Beauty care	89,400	93,133	3,733	4.2%
Real estate	1,571	1,451	(119)	(7.6%)
Others	4,968	5,197	229	4.6%
Operating income	8,331	9,239	907	10.9%
Beauty care	7,772	8,675	902	11.6%
Real estate	665	597	(67)	(10.2%)
Others	191	72	(119)	(62.0%)
Reconciliations	(298)	(106)	191	-

Vs. FY2013H1					
Amount	%				
8,367	9.2%				
7,797	9.1%				
(41)	(2.8%)				
611	13.3%				
2,934	46.5%				
2,971	52.1%				
(47)	(7.4%)				
(25)	(26.0%)				
35	-				

### Segment Results Summary .

■ Beauty care Flagship brands and brands under development achieved increase in sales and

operating income.

(Note: Excluding the impact of the point system, sales were down at ORBIS.)

■ Real estate Sustained high occupancy rate, but sales were down due to sales of property in FY2014.

■ Others Both pharmaceutical and building maintenance businesses had solid performances.



# Beauty Care Business Results by Brands

	FY2014	FY2015	YoY cl	nange	Vs. FY2	013H1
(mil. yen)	H1 Results	H1 Results	Amount	%	Amount	%
Beauty care net sales	89,400	93,133	3,733	4.2%	7,797	9.1%
POLA	49,650	50,110	460	0.9%	1,221	2.5%
ORBIS	25,245	27,676	2,431	9.6%	4,029	17.0%
Jurlique	7,294	7,903	608	8.3%	1,666	26.7%
H2O PLUS	2,348	1,846	(502)	(21.4%)	(626)	(25.3%)
Brands under development	4,861	5,596	735	15.1%	1,506	36.8%
Beauty care operating income	7,772	8,675	902	11.6%	2,971	52.1%
POLA	4,512	5,434	921	20.4%	2,017	59.0%
ORBIS	5,730	5,425	(305)	(5.3%)	1,146	26.8%
Jurlique	(1,218)	(1,136)	81	-	(230)	-
H2O PLUS	(764)	(850)	(86)	-	(516)	-
Brands under development	(488)	(196)	291	<del>-</del>	554	-

Note: Consolidated operating income and loss for each brand are shown for reference purpose only (figures are unaudited)

# POLA

# Brand Analysis (1)

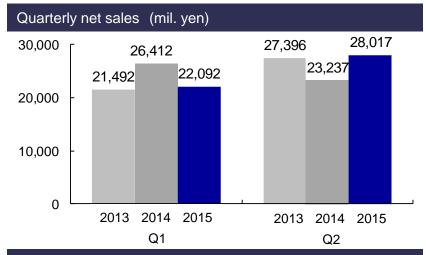
#### H1 Result

- New skin-whitening products sold well, leading to favorable sales
- Operating income was significantly increased by increase in gross profit following increase in sales, and decrease in sales commission.
- Purchase per customer was up 5.5% YoY, driven by new high-end products.
- The overall POLA exceeded the forecast.

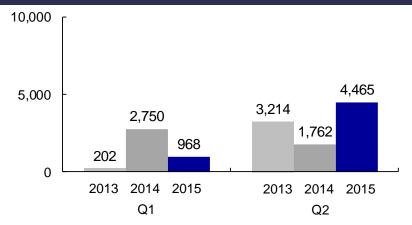
H1	Results (mil. yen)	YoY change
Net sales	50,110	0.9%
Operating income	5,434	20.4%
Key indicators		
Number of sales office	4,770 (down 29)	
Number of PB <sup>(1)</sup> (vs. [	Dec. 2014)	615 (down 7)
Cosmetic sales ratio	PB <sup>(1)</sup>	40.6%
	Esthe-inn	40.0%
	D2D <sup>(2)</sup> and other	19.4%
Sales growth*	PB	up 9.9%
	PB (like-for-like)	up 9.9%
	Esthe-inn	down 5.1%
	D2D	down 16.1%
Purchase per custom	up 5.5%	
Number of new custo	down 3.4%	

- Topics
   "Whi
- "White Shot" series launched in February became a huge hit.
- "Inner Lock" became popular among the inbound tourists and boosted sales to exceed the forecast.









# **ORBIS**

# Brand Analysis (2)

#### H1 Result

- On actual basis, sales did not exceed the same period last year which had surge in demand prior to the tax hike.
- In spite of decrease in actual sales, operating income was only down by 5.3%, thanks to the cost control efforts.
- "CLEAR" series launched in March is performing in-line with forecast.
- New customer acquisition through social media is still successful.

H1	Results (mil. yen)	YoY change
Net sales 27,676		9.6% Actual basis (down 3%) <sup>(1)</sup>
Operating income	5,425	(5.3%)
Key indicators		
Sales ratio	Online	44.0%
	Other mail-order	29.8%
	Store and overseas	26.2%
Sales increase*	Online	up 19.5%
	Other mail-order	up 5.3%
	Stores and overseas	up 0.5%
Mail-order <sup>(2)</sup> purcha	up 16.5%	
Number of mail-ord	down 2.8%	
Mail-order skincare	down 3.9%	

<sup>(1)</sup> Actual sale growth excluding the impact of the point system started on September 24<sup>th</sup> 2014.

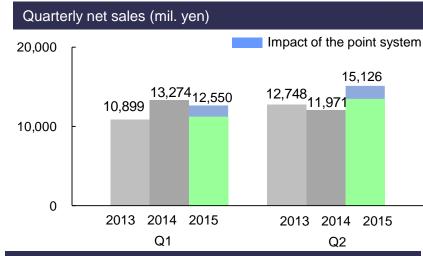
\*YoY

#### (2) Mail-order includes online and other mail-order

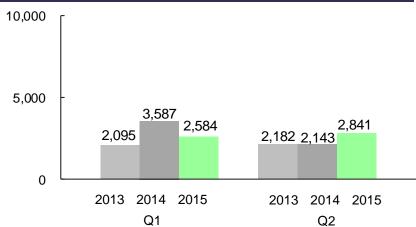
# Topics

Launched "ORBIS the Cleansing One" as a new high-end facial cleanser in May.









# Jurlique

# Brand Analysis (3)

#### H1 Result

- Sales was up 8% YoY on AUD basis.
- Overall department stores in urban cities in China showed negative trend. At Jurlique, in addition to the sluggish market trend, there was a reactionary impact from the new product launch which happened in the same period last year. As a result, like-for-like sales growth in China were negative 10%.
- On the other hand, Australia continued to show solid performance.
- Operating loss remained flat YoY.

H1	Results (mil. yen)	YoY change <sup>(1)</sup>	
Net sales	7,903	8.3%	
Operating income (before goodwill amortization)	(741)	-	
Operating income	(1,136)	81	

Operating income	(1,136	81
Key indicators		
Number of doors in C	hina (vs. Dec. 2014)	111 (up 8)
Sales ratio	China	29%
	Hong Kong	13%
	Duty free stores	17%
	Australia	24%
Sales growth <sup>(2)</sup>	China	up 15%
	Hong Kong	down 5%
	Duty free stores	up 10%
	Australia	up 16%

(1) For operating income YoY difference is shown in amount (mil. yen).

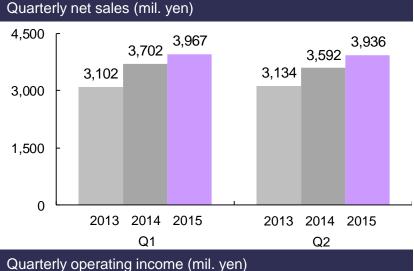
(2) AUD basis, YoY

#### **Topics**

-1,500

- Launched new night cream from the key "Purely White" series.
- Launched the first sunscreen series for the brand in April.









# Brand Analysis (4)

#### H1 Result

- Overall sales were down 33% on USD basis.
- Operating loss increased due to decrease in gross profit.
- The results were in-line with the forecast, resulting from strategic store closing in China and reduction of sales channels in North America.

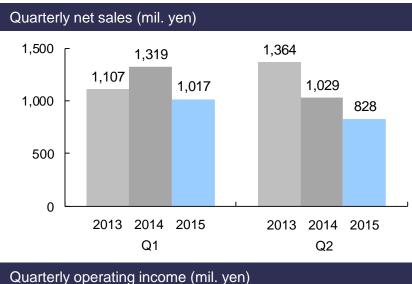
H1	Results (m	Results (mil. yen)			
Net sales		1,846	(21.4%)		
Operating income		(850)	(86)		
Key indicators					
Number of doors in	149 (down 233)				
Sales ratio	China		20%		
	North America		63%		
Sales growth <sup>(2)</sup>	China	hina			
	North America		down 27%		

<sup>(1)</sup> For operating income YoY difference is shown in amount (mil. yen).

### **Topics**

Launched "Black Sea Spa Collection"







<sup>(2)</sup> USD basis, YoY



# Brand Analysis (5) Brands Under Development

#### H1 Result

- THREE and decencia continued to lead growth.
- THREE increased sales by approx. 50% YoY with new store openings and strong performance of existing stores.
- decencia doubled its sales YoY with strong repeat purchase from both new and existing customers.
- pdc maintained sales level of the previous year by launching new products in Q2.

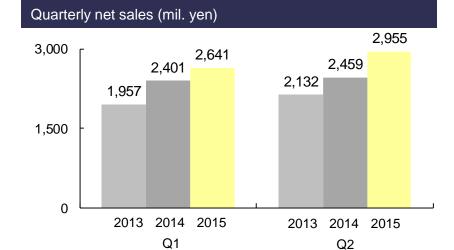
H1		Results (mil. yen)	YoY change*
Net sales		5,596	15.1%
Operating income		(196)	291
Key indicate			
THREE	Dept. store	29	
	Other store	34	
	Overseas stores (Thailand, Taiwan and Indonesia)		

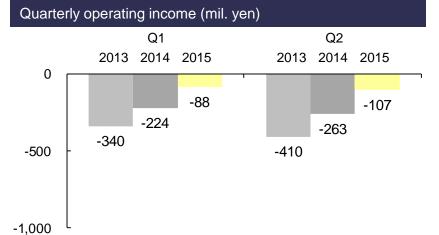
<sup>\*</sup>For operating income YoY difference is shown in amount (mil. yen).

# **Topics**

THREE Shimmering Lip Jam 08 won best cosmetic awards from various beauty magazines.

VOCE H1 No. 1 Lip gross category Biteki H1 No. 2 Lipstick category MAQUIA H1 No. 3 Lipstick category







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# Forecasts for FY2015 (No change since April 30)

# No change to the initial forecasts.

Aiming to achieve increase in sales and operating income for the 6<sup>th</sup> consecutive year.

	FY2015	YoY change		FY2015	YoY c	hange
(mil. yen)	Full Year Forecast	Amount	%	H1 Results	Amount	%
Consol. net sales	207,500	9,405	4.7%	99,783	3,843	4.0%
Beauty care	193,600	9,124	4.9%	93,133	3,733	4.2%
Real estate	2,900	(279)	(8.8%)	1,451	(119)	(7.6%)
Others	11,000	559	5.4%	5,197	229	4.6%
Operating income	20,000	2,316	13.1%	9,239	907	10.9%
Beauty care	19,000	2,464	14.9%	8,675	902	11.6%
Real estate	1,100	(127)	(10.4%)	597	(67)	(10.2%)
Others	350	(122)	(25.9%)	72	(119)	(62.0%)
Reconciliations	(450)	101	<del>_</del>	(106)	191	<del>-</del>
Ordinary income	20,000	932	4.9%	9,673	1,630	20.3%
Net income	10,500	117	1.1%	6,090	2,389	64.6%

Assumed exchange rates: AUD = ¥96 USD = ¥118 CNY = ¥19

	FY2014	FY2015 (Plan)		
Shareholder return	Year-end ¥87 Special Year-end ¥100 Consol. payout ratio 99.6%	Interim ¥70 Payout ratio Year-end ¥80 79.0%		
Capital efficiency	ROE 5.9%	ROE 5.8%		



# Initiatives for FY2015 Onward (1)

# Realizing 2014 - 2016 Medium-term Management Plan

# Sustain stable growth of flagship brands to lead Group earnings



- Launch the new, fully remodeled and advanced "B.A" series in August. The "B.A" series celebrates its 30<sup>th</sup> anniversary this year.
- With the leading-edge technology, reinforce the consulting skills of POLA LADIES, increase unit price and expand market share in anti-aging skincare field.
- In addition, POLA plans to revisit its allocation of sales related expenses and strategically increase advertisement expenses. This is to establish strong brand awareness for the B.A series and penetrate further into the market over mid-long time period.
- In regards to the commission structure change which starts from 2016, announcement to the POLA LADIES has already started to take place. So far, the leading POLA LADIES are showing positive reaction to the change.

- ORBIS
- Launch a new anti-aging skincare series "ORBIS=U encore" in September to acquire new customers in their 40s or 50s, revitalize non-active users, and maximize life time value (LTV) of existing customers.
- Continue to acquire new customers and promote repeat purchase through social media.
- Reinforce customer engagement by one-to-one marketing through the core system.











# Initiatives for FY2015 Onward (2)

# Realizing 2014 - 2016 Medium-term Management Plan

Overseas brands contributing to profitability through high sales growth

Jurlique

- Jurlique plans to launch new products in August, celebrating its 30th anniversary.
- Launch additional products in "Nutri-Define" series to aim like-for-like sales growth and activate repeat customers.







Aim to revitalize the brand by revising its marketing strategies for its brand restage. (see page 18)

Sales growth and monetization of brands under development

pdG

Launch new products, such as facial masks or all-in-one gel to capture the trending consumer demand, and secure shelf spaces.

THREE

- Launch new sophisticated and fashion-forward products for the Fall/Winter, such as rich moisturizing foundation and 4D plus eye colors that create unique and different looks.
- In overseas, the brand will continue to open new stores, mainly in South East Asia, to increase brand awareness and sales.



Launch essence-in-facial powder to cover up break outs on sensitive skin and revitalize existing customers.







# **H2O PLUS Brand Revitalization**

# February 2015 July October 2016

#### Appointed a new CEO

- Joy Chen assumed CEO position
- Define business strategy which includes business model and product lineup

Announced business model change

- Change business model at global level to swiftly restore profitability
- Create a lean organization structure

Relocate HQ to San Francisco

- Transition to the new lean organization
- Aim to break even in 2017

### Product restage

- Outsource all development and manufacturing
- New products based on refocused brand concept to be shipped, starting in the U.S.
- Chicago office is scheduled to close after completing transfer of business



Initiatives for the brand revitalization (at global level)

#### 1. Business Model Change

Shift from a manufacturing company to one that focuses on the product planning, marketing and sales.

- Outsource all manufacturing
- Create a lean organization structure
- Move headquarters to San Francisco from Chicago

#### 2. Brand Restage

- Clarify target customers
   Women ages 26-35 who buy modern, premium skin care products
- Refocused brand concept
   Hydration power of water + the latest technology to improve skin
- Reinforce key skincare lines
   Change formulas and add clinical functions

#### 3. Profit Improvement

- Scale-down organization structure along with the business model change
- Variabilize fixed cost related to factories by outsourcing all manufacturing
- Optimize product mix by minimizing product lineups
- Withdraw from underperforming retail stores and sales channels





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# Appendix: About POLA ORBIS Group

# Beauty care is the core business of the Group, and 9 different cosmetic brands are operated under the Group umbrella.



# Our strengths

- Multi-brand strategy
- Focus on skincare products
- Flagship brands, POLA and ORBIS own and operate through their own unique sales channels
- Meeting diversified needs of customers
- High customer repeat ratio
- Strong relationships with customers



# Appendix: Beauty Care Business Brand Portfolio

	Sales ratio*	Brand	Concept and products	Price	Sales channel	
Flagship brands _	54%	POLA	<ul> <li>High-prestige skincare</li> <li>Leading-edge technology in antiaging and skin-whitening fields</li> </ul>	Approx. ¥10,000 or higher	<ul> <li>Consignment sales through POLA LADIES: POLA THE BEAUTY (PB), Esthe-inn and conventional door-to-door</li> <li>Directly operated counters in department stores</li> </ul>	
	28%	ORBIS	<ul> <li>Provides original-concept 100% OIL-FREE skincare products</li> <li>Anti-aging product series to meet demands from all ages</li> </ul>	¥1,000~ ¥3,000	<ul><li>Online</li><li>Catalog</li><li>Retail stores</li></ul>	
Overseas _ brands	10%	Jurlique	<ul> <li>Prestige organic skincare brand from Australia</li> </ul>	Approx. ¥5,000 or higher	<ul> <li>Directly operated counters and stores in department stores and shopping malls</li> <li>Duty free stores</li> </ul>	
	3%	h <sub>2</sub> 0+*	<ul> <li>Skincare products made with natural, sea-derived ingredients</li> </ul>	Approx. ¥4,000 not sold in Japan	<ul> <li>China: Department stores, shopping malls and specialty stores</li> <li>US: Specialty stores and directly operated stores</li> </ul>	
Brands under develop -ment	- 5% -		THREE	<ul> <li>Skincare made with natural ingredients from Japan and fashion-forward make-up</li> </ul>	Approx. ¥5,000 or higher	■ Directly operated counters in department stores
		pdC	<ul> <li>Affordably priced cosmetic products for mass-market</li> </ul>	Approx. ¥1,000	<ul><li>Drug stores, GMS</li><li>Variety stores</li></ul>	
		FUTURE LABO	<ul> <li>Cosmetic and other products with unique features</li> </ul>	¥3,000 <b>~</b> ¥6,000	<ul> <li>Mainly sold through TV shopping channels</li> </ul>	
		decencia	■ Skincare for dry, sensitive skin	¥2,000 <b>~</b> ¥5,000	■ Online	
		ORLANE	<ul> <li>High prestige anti-aging skincare cosmetics from France</li> </ul>	Approx. ¥10,000 or higher	<ul><li>Directly operated counters in department stores</li><li>Specialty stores</li></ul>	

<sup>\*</sup>Sales ratio in the beauty care business as of FY2014



# Appendix: Main Product Series at POLA and ORBIS











B.A





**WHITISSIMO** 



WHITE SHOT

#### Anti-aging

The most prestige skincare and foundation make-up series at POLA.

#### Anti-aging

**APEX** 

Launched in 1989 as the first tailormade skincare and foundation make-up series in the industry.

Skin-whitening series infused with the latest research findings in the field.

Skin-whitening



#### Acne treatment

Renewal launch in March 2015 Acne treatment skincare products



**AQUA FORCE** 

#### Moisturizing

One of the most famous product series at ORBIS. Skincare products focused on the moisturizing features of water.



ORBIS =U

#### Anti-aging

Launched in February 2014 Anti-aging skincare products

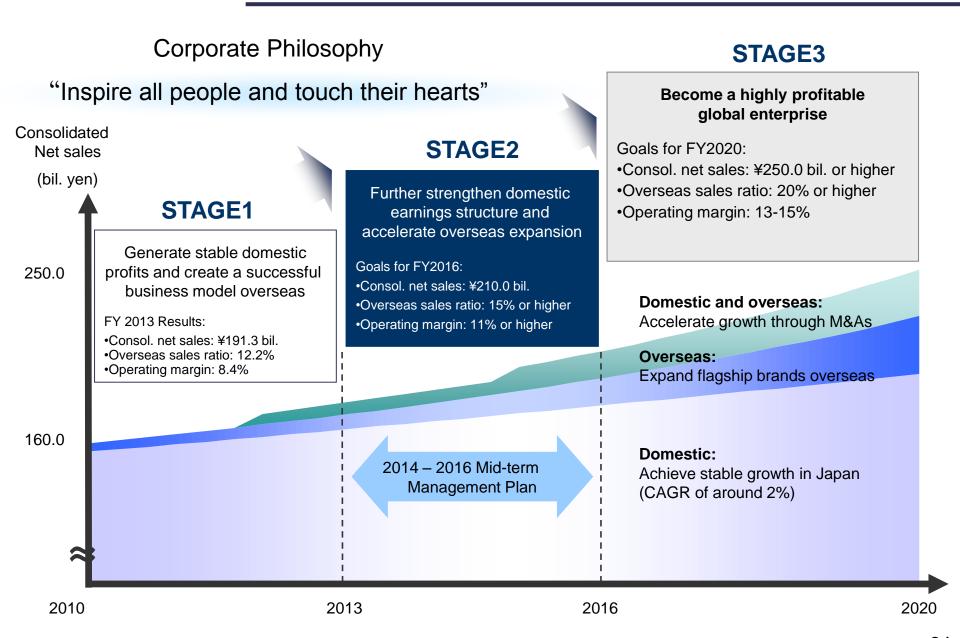


# Appendix: Beauty Care Business FY2014 Results by Brands

	FY2013	FY2014	YoY change	
(mil. yen)	Results	Results	Amount	%
Consol. net sales	191,355	198,094	6,738	3.5%
Beauty care net sales	178,306	184,475	6,168	3.5%
POLA	100,740	99,571	(1,168)	(1.2%)
ORBIS	48,163	52,302	4,139	8.6%
Jurlique	14,810	17,600	2,789	18.8%
H2O PLUS	5,488	4,876	(611)	(11.1%)
Brands under development	9,104	10,123	1,019	11.2%
Consol. operating income	16,017	17,683	1,665	10.4%
Beauty care operating income	14,780	16,535	1,755	11.9%
POLA	7,951	8,583	632	7.9%
ORBIS	8,807	10,792	1,985	22.5%
Jurlique	(399)	(445)	(46)	-
H2O PLUS	(496)	(1,435)	(939)	-
Brands under development	(1,082)	(958)	123	-

Note: Consolidated operating income and loss for each brand are shown for reference purpose only (figures are unaudited)

# Appendix: Long-term Vision





# Appendix: 2014–2016 Medium-term Management Plan

## The 2nd stage of the long-term vision for 2020

Aim to enhance the enterprise value by further strengthening domestic earnings structure, accelerating overseas expansion, and improving capital efficiency.

#### Consolidated net sales

lacksquare Consol. net sales: CAGR 3 to 4%

(¥210.0 bil. in FY2016)

■ Overseas sales ratio: 15% or higher in FY2016

Operating income

■ Operating income: CAGR15% or higher

■ Operating margin: 11% or higher in FY2016

# Capital efficiency

■ Target for ROE: 8% or higher in FY2016

#### Shareholder return

■ Consolidated payout ratio: 50% or higher

from FY2014

### Japan

Strategy 1. Sustain stable growth of flagship brands to lead Group earnings

Strategy 2. Sales growth and monetization of brands under development

#### Overseas

Strategy 3. Overseas brands contributing to profitability through high sales growth

Strategy 4. Restructure overseas expansion of flagship brands

Strategy 5. Strengthen operations (R&D, production and human resources)

Strategy 6. Improve capital efficiency and shareholder return