

First Quarter of Fiscal 2015 Supplementary Material

POLA ORBIS HOLDINGS INC.

Director and Vice President Management Planning, Accounting and Global Business Strategy Naoki Kume

This report contains projections of performance and other projections based on information currently available and certain assumptions judged to be reasonable. Actual performance may differ materially from these projections resulting from changes in the economic environment and other risks and uncertainties.



1. Highlights of Consolidated Performance

- 2. Segment Analysis
- 3. Forecasts and Initiatives for Fiscal 2015
- 4. Appendix



Cosmetic Market

- Japanese cosmetic market in FY2015Q1 received negative impact from surge in demand prior to the tax hike in the same quarter last year.
- Thanks to demand from inbound tourists and Chinese New Year travelers, department stores in urban areas in Japan performed well*.
- In China, overall cosmetic market sustained growth. However, the market competition among global and Japanese players continued to intensify. Consumption also continued to scatter towards the rural area and online channel. Costs such as labor expense and rent are still on the rising trend.

*Source: Sales of Department Stores Outlook published by Japan Department Stores Association

Our Group

- Due to surge in demand in the last Q1, FY2015Q1 sales and operating income were down YoY, but in-line with expectations.
- POLA performed in-line with expectation with successful launch of skin-whitening products such as WHITE SHOT series. On the other hand, sales of high-end products, such as B.A, that were popular prior to the tax hike last year, were negative.
- ORIBS performed in-line with expectations overall, thanks to the newly launched CLEAR series and new customer acquisitions through social media.
- Jurlique's sales slowed down in China compared to 2014 due to the rebound from new product launch in the same quarter last year. On the other hand, Australia continued to achieve growth.
- At H2O PLUS, sales and operating income were down due to the fewer number of department store counters in China.
- Within brands under development category, THREE and decencia sustained the strong trends since last year. Due to the significant increase in sales, there were no notable impact from surge in demand in the same quarter last year.

(Reference) Impact from surge in demand prior to the tax hike in FY2014Q1

- Impact from surge in demand in FY2014Q1 ⇒ Consolidated net sales: approx. ¥7.4 bil.*, Operating income: ¥3.5 bil.*
- Year-on-year comparison excluding the impact ⇒ Consolidated net sales: approx. 106%, Operating income: Approx. 150%

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Analysis of Consolidated P&L Changes Net Sales to Operating Income

	FY2014	FY2015	YoY		Vs. FY2013Q1	
(mil. yen)	Q1 Result	Q1 Result	Amount	%	Amount	%
Consolidated net sales	50,213	45,392	(4,820)	(9.6%)	4,154	10.1%
Cost of sales	9,666	8,703	(962)	(10.0%)	572	7.0%
Gross profit	40,547	36,689	(3,858)	(9.5%)	3,582	10.8%
SG&A* expenses	35,093	33,779	(1,314)	(3.7%)	2,273	7.2%
Operating income	5,453	2,909	(2,544)	(46.6%)	1,308	81.7%

Since there were surge in demand prior to the tax hike in FY2014Q1, vs. FY2013Q1 figures are shown as reference. *SG&A expenses: Selling general and administrative expense

Key Factors		*SG&A expenses: Selling general and administrative expense			
 Consol. net sales 	Domestic brands' sales and operating income were down YoY due to the impact from surge in demand in the last Q1. Within overseas brands, Jurlique showed growth in Australia. Overseas sales ratio: 12.6%				
Cost of sales	Achieved slight improvement due to the increase in sales following the implementation of the point system at ORBIS. (On actual basis, cost of sales slightly increased.) Cost of sales FY2014Q1: 19.25% \Rightarrow FY2015Q1: 19.17%				
SG&A expenses	Labor expenses:down ¥293 mil. YoYSales commissions:down ¥1,874 mil. YoYSales related expenses:up ¥926 mil. YoY (including ORBIS' point expense)Administrative expenses:down ¥73mil. YoY				
Operating income	Beauty care:	down ¥2,575 mil. YoY			



Analysis of Consolidated P&L Changes Operating Income to Net Income

	FY2014	FY2015	Y	οY	vs. FY20)13Q1
(mil. yen)	Q1 Result	Q1 Result	Amount	%	Amount	%
Operating income	5,453	2,909	(2,544)	(46.6%)	1,308	81.7%
Non-operating income	151	195	44	29.4%	(368)	(65.3%)
Non-operating expenses	444	58	(386)	(86.8%)	36	172.3%
Ordinary income	5,160	3,047	(2,113)	(41.0%)	902	42.1%
Extraordinary income	19	544	525	-	331	155.4%
Extraordinary loss	63	43	(19)	(31.1%)	(1,009)	(95.9%)
Income before income taxes	5,116	3,548	(1,568)	(30.6%)	2,243	172.0%
Income taxes	2,696	1,106	(1,590)	(59.0%)	1,063	-
Minority interests in net income / loss of consol. subsidiaries	(50)	(4)	46	-	(8)	-
Net income	2,470	2,446	(23)	(1.0%)	1,188	94.4%

Key Factors

Non-operating income Q1: Gain from favorable foreign exchange up ¥447 mil. YoY and expenses

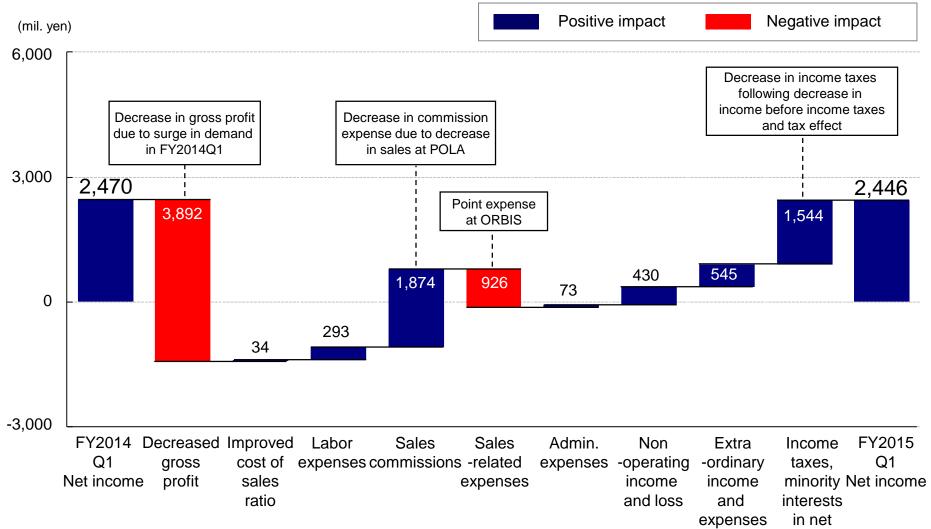
Extraordinary income Q1: Reversal of foreign currency translation adjustments following the completion of liquidating ORBIS Korea which pullout in FY2014 ¥538 mil.

Income taxes

Q1: Decrease in income taxes following decrease in income before income taxes and tax effect ¥1,487 mil.

Factors Impacting Net Income

Gross profit significantly decreased due to the impact from surge in demand in the same quarter last year. On the other hand, net income only decreased by 1% as a result of fewer sales commission expense and tax expense.



income

1. Highlights of Consolidated Performance

2. Segment Analysis

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Segment Results

	FY2014	FY2015	YoY		vs. FY2013Q1	
(mil. yen)	Q1 Result	Q1 Result	Amount	%	Amount	%
Consolidated net sales	50,213	45,392	(4,820)	(9.6%)	4,154	10.1%
Beauty care	47,110	42,268	(4,841)	(10.3%)	3,709	9.6%
Real estate	762	728	(33)	(4.5%)	9	1.3%
Others	2,341	2,395	54	2.3%	435	22.2%
Operating income	5,453	2,909	(2,544)	(46.6%)	1,308	81.7%
Beauty care	5,266	2,691	(2,575)	(48.9%)	1,218	82.7%
Real estate	341	317	(24)	(7.0%)	(3)	(1.1%)
Others	(16)	(68)	(52)	-	63	-
Reconciliations	(138)	(30)	108	-	29	-

Segment Results Summary

Beauty Care Both at POLA and ORBIS, sales and operating income were down YoY due to surge in demand in the same quarter last year. Compared to FY2013Q1, sales were up 9.6% and operating income were up 82.7%.

Real Estate Maintained high occupancy rate, but remained flat due to the sales of property in FY2014.

Others
In spite of the impact from surge in demand in the same quarter last year, pharmaceutical business achieved solid performance and sustained the level of FY2014Q1.
Building maintenance business achieved higher sales through reinforced sales activities.

Beauty Care Business Results by Brands

	FY2014 FY2015 YoY		Y	vs. FY20	013Q1	
(mil. yen)	Q1 Result	Q1 Result	Amount	%	Amount	%
Beauty care net sales	47,110	42,268	(4,841)	(10.3%)	3,709	9.6%
POLA	26,412	22,092	(4,319)	(16.4%)	600	2.8%
ORBIS	13,274	12,550	(724)	(5.5%)	1,650	15.1%
Jurlique	3,702	3,967	264	7.1%	865	27.9%
H2O PLUS	1,319	1,017	(301)	(22.9%)	(90)	(8.1%)
Brands under development	2,401	2,641	239	10.0%	683	34.9%
Beauty care operating income	5,266	2,691	(2,575)	(48.9%)	1,218	82.7%
POLA	2,750	968	(1,782)	(64.8%)	765	377.7%
ORBIS	3,587	2,584	(1,003)	(28.0%)	488	23.3%
Jurlique	(640)	(481)	159	-	(19)	-
H2O PLUS	(206)	(291)	(85)	-	(268)	-
Brands under development	(224)	(88)	136	-	252	-

Note: Consolidated operating income and loss are shown for each brand for reference purpose only (figures are unaudited)

Brand Analysis (1)

Q1 Result

POLA

- Sales was down YoY due to surge in demand in FY2014Q1, but new skin-whitening products have been successful.
- Operating income was down YoY due to fewer gross profits as a result of decrease in sales.
- Purchase per existing customer was down YoY due to the surge in demand, but on track to recovery.
- On the whole, POLA was in-line with expectation.

Q1	Results (mil. yen)	YoY
Net sales	22,092	(16.4%)
Operating income	968	(64.8%)
Key indicators		
Number of sales office	4,771 (down 28)	
Number of PB ⁽¹⁾ (vs. [620 (down 2)	
Cosmetic sales ratio	PB	38.7%
	Esthe-inn	40.7%
	D2D ⁽²⁾ and other	20.6%
Sales growth*	РВ	down 9.8%
	PB (like-for-like)	down 9.8%
	Esthe-inn	down 19.8%
	D2D	down 29.3%
Purchase per custome	down 11.8%	
Number of new custor	down 10.2%	

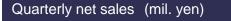
(1) PB: POLA THE BEAUTY stores (2) D2D: Conventional door-to-door *YoY

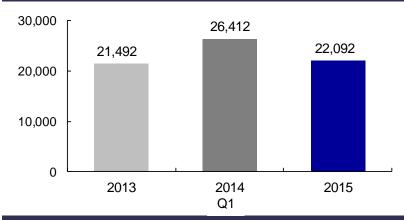
Quarter topics

- WHITE SHOT series launched in February has been big hits.
- Received "Best of Best" Award" at Skin-Whitening product Grand Prix (MAQUIA and SPUR May issues).

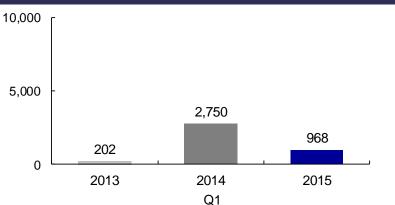


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Quarterly operating income (mil. yen)



Brand Analysis (2)

Q1 Result

- Sales were down YoY due to surge in demand in FY2014Q1 and launch of ORBIS=U series in February 2014.
- Operating income was down YoY due to fewer gross profit as a result of decrease in sales.
- CLEAR series launched in March has been selling well.
- ORBIS continued to put efforts into customer acquisition through social media.
- On the whole, the brand was in-line with expectation.

Q1	Results (mil. yen)	YoY				
Net sales	12,550	(5.5%) Actual basis (16%) ⁽¹⁾				
Operating income	2,584	(28.0%)				
Key indicators						
Sales ratio	Online	43.1%				
	Other mail-order	29.0%				
	Store and overseas	27.9%				
Sales increase*	Online	up 1.9%				
	Other mail-order	down 14.3%				
	Stores and overseas	down 5.9%				
Mail-order ⁽²⁾ purc	up 9.7%					
Number of mail-o	down 13.7%					
Mail-order skinca	down 2.3%					

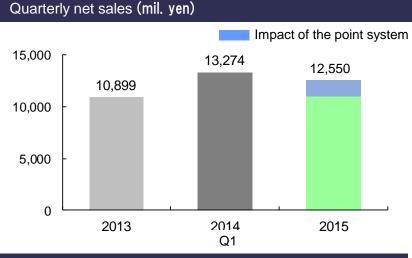
(1) Actual sale growth excluding the impact of the point system started on September 24th 2014. *YoY

(2) Mail-order includes online and other mail-order

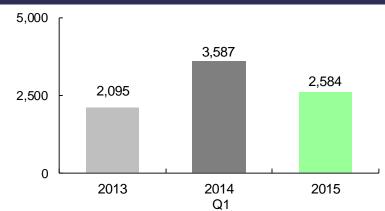
Quarter topics

In March, CLEAR, acne treatment series infused with IFSCC* grand prix award winning knowledge and development, were launched.

*IFSCC: International Federation of Societies of Cosmetic Chemists.



Quarterly operating income (mil. yen)



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Brand Analysis (3)

Q1 Result

Jurlique

- On the whole, sales was up 5% YoY on AUD basis.
- Same store sales trend was down 5% due to the impact of the new skin-whitening products launched in March 2014.
- As a result of increase in gross profit and cost control, operating income was up YoY.

Q1		Results (mil. yen)	YoY ⁽¹⁾
Net sales		3,967	7.1%
Operating income (before goodwill amortization)		(284)	-
Operating income		(481)	159
Key indicators			
Number of doors ir	n China	(vs. Dec. 2014)	107 (up 4)
Sales ratio	Chi	na	27%
	Но	ng Kong	15%
	Dut	y free stores	18%
	Aus	stralia	23%
Sales growth ⁽²⁾	Chi	na	up 11%
	Но	ng Kong	down 3%
	Dut		up 5%
	Aus	stralia	up 18%
/ · · · · ·			

(1) For operating income YoY difference is shown in amount (mil. yen).(2) AUD basis, YoY

Quarter topics

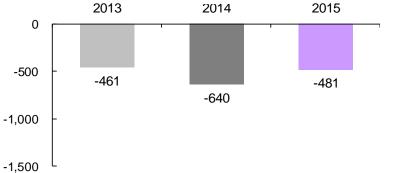
 Launched new Oil and moose cleansing products manufactured with over 95% natural ingredients.

Quarterly net sales (mil. yen)



$\begin{array}{c} 4,500\\ 3,000\\ 1,500\\ 0\\ 2013 \end{array}$ $\begin{array}{c} 3,702\\ 3,702\\ 3,702\\ 3,967\\ 3,967\\ 3,967\\ 3,967\\ 2014 \end{array}$

Quarterly operating income (mil. yen) Q1 2013 2014 2015



Brand Analysis (4)

Q1 Result

- Sales was down 33% YoY on USD basis.
- Withdrawal of underperforming stores in China and fewer sales channel in North America caused weaker sales.
- Operating income was down YoY due to decrease in gross profit.

Q1	Results (mil. yen)	YoY ⁽¹⁾					
Net sales	1,017	(22.9%)					
Operating income	(291)	(85)					
Key indicators	Key indicators						
Number of doors in Chi	343 (down 39)						
Sales ratio	China	22%					
1	North America	65%					
Sales growth ⁽²⁾	China	down 52%					
	North America	down 27%					

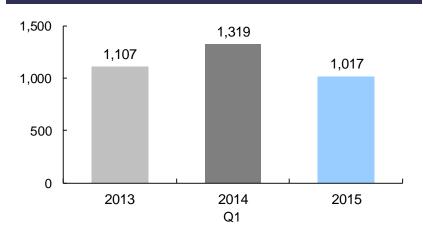
(1) For operating income YoY difference is shown in amount (mil. yen).(2) USD basis, YoY

Quarter topics

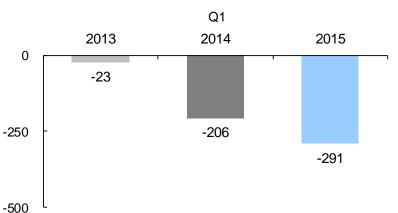
Launched HIGH-SPEED FOAMING HYDRATION+.



Quarterly net sales (mil. yen)



Quarterly operating income (mil. yen)



Brand Analysis (5) Brands Under Development

Q1 Result

POLA ORBIS

HOLDINGS

- THREE and decencia continued to perform strongly and contributed to the brands under development category growth.
- THREE's sales was up approx. 30% YoY, thanks to successful launch of new products and new stores.
- Decencia increased sales by approx. 80% YoY due to favorable repeat ratio of new customers acquired last year. The brand achieved to break even on Q1 basis.
- Pdc struggled to secure shelf space and sales were down YoY.

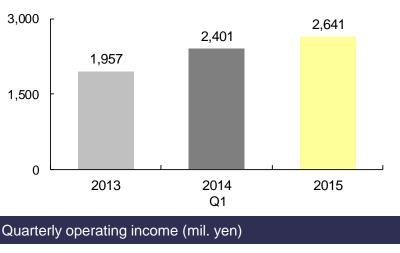
Q1		Results (mil. yen)	YoY*		
Net sales		2,641	10.0%		
Operating	income	(88)	136		
Key indicat	ors				
THREE	Dept. store	counters in Japan	28		
	Other store	Other stores in Japan			
	Overseas s (Thailand, T Indonesia)	15			

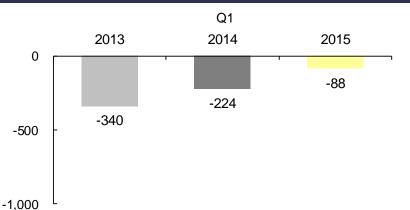
*For operating income YoY difference is shown in amount (mil. yen).

Quarter topics

Quarterly net sales (mil. yen)

THREE launched "Balancing White Clear Essence", skin-whitening product made with 95% natural ingredients (quasi-drug).





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Forecasts for FY2015 (No change)

Progress is in-line with the initial forecast. Aiming to achieve increase in sales and operating income for the 6th consecutive year.

	FY2014	Yo	Y	FY2015	YoY		FY2015	Yo	Y
(mil. yen)	Results	Amount	%	Full Year	Amount	%	H1	Amount	%
Consol. net sales	198,094	6,738	3.5%	207,500	9,405	4.7%	99,700	3,759	3.9%
Beauty care	184,475	6,168	3.5%	193,600	9,124	4.9%	93,200	3,799	4.2%
Real estate	3,179	143	4.7%	2,900	(279)	(8.8%)	1,450	(121)	(7.7%)
Others	10,440	427	4.3%	11,000	559	5.4%	5,050	81	1.6%
OP income	17,683	1,665	10.4%	20,000	2,316	13.1%	8,400	68	0.8%
Beauty care	16,535	1,755	11.9%	19,000	2,464	14.9%	7,850	77	1.0%
Real estate	1,227	(31)	(2.5%)	1,100	(127)	(10.4%)	600	(65)	(9.8%)
Others	472	61	15.0%	350	(122)	(25.9%)	100	(91)	(47.9%)
Reconciliations	(551)	(119)	_	(450)	101	—	(150)	148	—
Ordinary income	19,067	1,231	6.9%	20,000	932	4.9%	8,400	356	4.4%
Net income	10,382	3,063	41.9%	10,500	117	1.1%	4,400	699	18.9%
	F	- Y2014		FY2015 (I			(Plan)		
Shareholder return	Specia	ar-end ¥8 I Year-enc ut ratio 99	1¥100	Interim ¥70 Year-end ¥80 Payout ratio 79.0%			%		
Capital efficiency	R	OE 5.9 %		ROE 5.8%					

POLA Increase annual purchase per customer

Launch new products and service to increase purchase per customer.

POLA ORBIS

HOLDINGS

- Purchase per customer was down due to surge in demand in the same quarter last year, but new products, such as WHITE SHOT has been successful and POLA's progress is in-line with expectation. POLA plans to launch new high-value-added-products in H2 to improve annual purchase per customer.
- Launched "V Lifting" service which is 30 min quick and yet professional facial treatment, to increase contact point with customers to improve purchase frequency.

Jurlique Start contributing to the Group's profit

Thanks to improved fixed cost, operating loss decreased in Q1.

- Q1 operating loss decreased by approx. ¥160 mil. YoY, thanks to increase in gross profit and improved fixed cost, such as labor expense, through optimization of operation.
- From Q2 onward, Jurlique plans to launch new products to boost the same store sales growth and aim to become profitable after goodwill amortization.

Revitalize its brand and business

Welcomed New CEO and kicked off brand revitalization.

- Q1 sales and operating income were down YoY due to closing of underperforming stores in China and fewer sales channel in the U.S.
- H2O PLUS welcomed the new CEO, Joy Chen, in February, and rolled out initiatives towards brand revitalization: reassuring the brand story at retail stores and restructuring the business model and product offerings.



V Lifting



Indulgent Face Care Gift Set



Store in China

POLA ORBIS HOLDINGS Other Topics

Prospective Inbound demand in Japanese Cosmetic Market

The impact to the consolidated sales is limited (approx. 0.5% of the sales) but, each brand is capturing some inbound demand.

POLA

WHITE SHOT series, especially INNER ROCK IX (skin-whitening health food), launched in February has been successful, mainly at department stores.

ORBIS

Observing some inbound demand at retail stores in urban areas. ORBIS plans to accelerate improving brand awareness in overseas markets, especially China.

THREE

The brand is gaining popularity in urban department stores, mainly in Tokyo and Osaka. English-speaking staffs are placed at these stores to capture the inbound demand.

Jurlique

Since pricing in Japan is higher than overseas, inbound demand for Jurlique in Japan is limited. However, there are demand from tourists from mainland China in Australia and Hong Kong.

THREE Accelerating retail store expansion in Japan and overseas

Accelerate new store openings with the favorable domestic performance
 New stores in Indonesia and Narita Airport DFS THREE aims to reinforce business expansion in Asia

THREE opened new locations in Lumine Yurakucho and Sapporo Stellar Place in March.

Expecting to increase contact point with customers by expanding store network, not only to department stores but



also to new retail formats focused in fashion and cosmetics to accelerate domestic business growth.

LUMINE in Yurakucho, Tokyo

New stores in Indonesia and Narita Airport DFS THREE aims to reinforce business expansion in Asia by entering into Indonesia, the 3rd overseas market for the brand. Also, THREE expects to increase customer contact point by expanding its DFS channel, and earn presence as a global brand to accelerate overseas expansion.

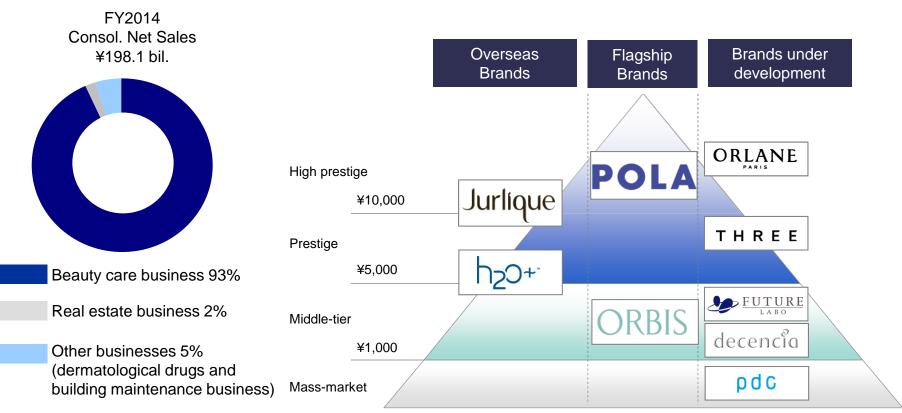


Fa -So -La DUTY FREE store at Narita Airport Terminal 3 17



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Beauty care is the core business of the Group, and 9 different cosmetic brands are operated under the Group umbrella.



Our strengths

- Multi-brand strategy
- Focus on skincare products
- Flagship brands, POLA and ORBIS own and operate through their own unique sales channels
- Meeting diversified needs of customers
- High customer repeat ratio
- Strong relationships with customers



Appendix: Beauty Care Business Brand Portfolio

	Sales ratio*	Brand	Concept and products	Price	Sales channel
54% Flagship brands 28%		POLA	 High-prestige skincare Leading-edge technology in antiaging and skin-whitening fields 	Approx. ¥10,000 or higher	 Consignment sales through POLA LADIES: POLA THE BEAUTY (PB), Esthe-inn and conventional door-to-door Directly operated counters in department stores
		ORBIS	 Provides original-concept 100% OIL-FREE skincare products Anti-aging product series to meet demands from all ages 	¥1,000~ ¥3,000	OnlineCatalogRetail stores
10% Overseas		Jurlíque	 Prestige organic skincare brand from Australia 	Approx. ¥5,000 or higher	 Directly operated counters and stores in department stores and shopping malls Duty free stores
brands 3%	h20+°	 Skincare products made with natural, sea-derived ingredients 	Approx. ¥4,000 not sold in Japan	 China: Department stores, shopping malls and specialty stores US: Specialty stores and directly operated stores 	
		THREE	 Skincare made with natural ingredients from Japan and fashion-forward make-up 	Approx. ¥5,000 or higher	 Directly operated counters in department stores
Brands		p d C	 Affordably priced cosmetic products for mass-market 	Approx. ¥1,000	Drug stores, GMSVariety stores
under develop -ment	5%	FUTURE LABO	 Cosmetic and other products with unique features 	¥3,000 ~ ¥6,000	 Mainly sold through TV shopping channels
		decencía	 Skincare for dry, sensitive skin 	¥2,000 ~ ¥5,000	Online
		ORLANE	 High prestige anti-aging skincare cosmetics from France 	Approx. ¥10,000 or higher	 Directly operated counters in department stores Specialty stores

Appendix: Beauty Care Business FY2014 Results by Brands

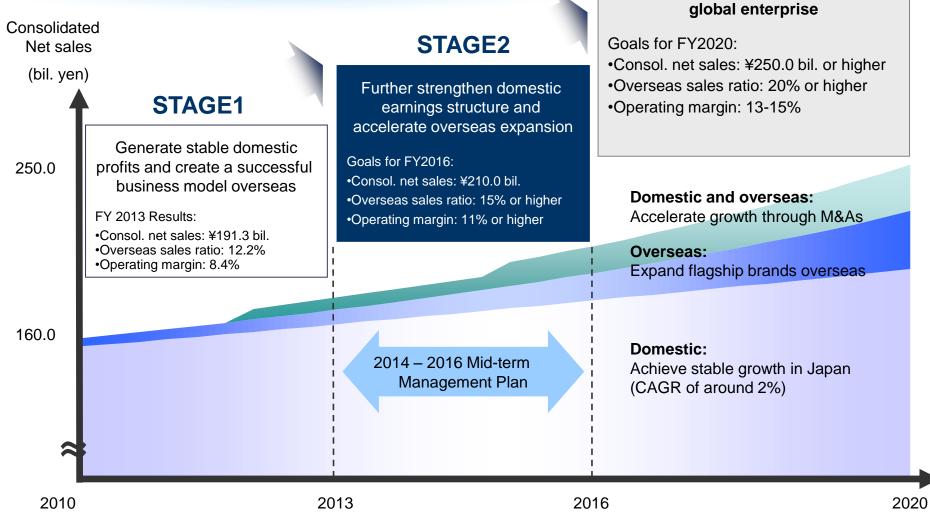
(mil. yen)	FY2013 Results	FY2014 Results	YoY	
			Amount	%
Beauty care net sales	178,306	184,475	6,168	3.5%
POLA	100,740	99,571	(1,168)	(1.2%)
ORBIS	48,163	52,302	4,139	8.6%
Jurlique	14,810	17,600	2,789	18.8%
H2O PLUS	5,488	4,876	(611)	(11.1%)
Brands under development	9,104	10,123	1,019	11.2%
Beauty care OP income	14,780	16,535	1,755	11.9%
POLA	7,951	8,583	632	7.9%
ORBIS	8,807	10,792	1,985	22.5%
Jurlique	(399)	(445)	(46)	-
H2O PLUS	(496)	(1,435)	(939)	-
Brands under development	(1,082)	(958)	123	-

Note: Consolidate operating income and loss are shown for each brand for reference purpose only (figures are unaudited)



Corporate Philosophy

"Inspire all people and touch their hearts"



STAGE3

Become a highly profitable

