

# First Half of Fiscal 2016 Supplementary Material

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POLA ORBIS HOLDINGS INC.

President

Satoshi Suzuki

1. **Highlights of Consolidated Performance**
2. Segment Analysis
3. Forecasts for Fiscal 2016
4. Initiatives for Fiscal 2016 Q3 onward
5. Topics and Appendix

## Cosmetic Market

- Japanese cosmetic market kept strong driven by inbound tourists while pure domestic demand is assumed to be flat or slight decline.\*
- Overall China market sustained growth. However, Chinese consumer channel kept scattering from department stores in urban areas towards overseas, rural areas, online, and cross-border EC.

\*Source: Ministry of Economy, Japan Department Stores Association Trade and Industry, Ministry of Internal Affairs and Communications, Intage SLI.

## Our Group

- Both consolidated sales and operating income were up yoy. Drivers were flagship brand POLA and brands under development.
- POLA has been outperforming as product launches in Q2 went successful together with the existing products of whitening and aging-care which have also been sold well supported by inbound demands.
- ORBIS increased the sales yoy whereas average customer purchase price went below the expectation.
- As for overseas brands, Jurlique and H2O PLUS both struggled.
- From brands under development, THREE and decencia continued to outperform since Q1.
- Inbound ratio of consolidated net sales was approximately 7% (FY2015Q2 approximately 4%) ->See p10

(mil. yen)	FY2015	FY2016	YoY Changes		vs. May 2 Forecast	
	H1 Results	H1 Results	Amount	%	Amount	%
Consol. net sales	99,783	106,957	7,173	7.2%	4,957	4.9%
OP income	9,239	12,150	2,910	31.5%	2,650	27.9%
Ordinary income	9,673	11,258	1,584	16.4%	1,758	18.5%
Profit attributable to owners of parent	6,090	8,264	2,174	35.7%	1,064	14.8%

(mil. yen)	FY2015	FY2016	YoY Change	
	H1 Results	H1 Results	Amount	%
Consolidated net sales	99,783	106,957	7,173	7.2%
Cost of sales	19,140	20,121	980	5.1%
Gross profit	80,643	86,836	6,193	7.7%
SG&A* expenses	71,403	74,685	3,282	4.6%
Operating income	9,239	12,150	2,910	31.5%

\*Selling, General and Administrative Expenses

### Key Factors

- **Consol. nets sales** Domestic brands increased sales and operating income because of the inbound benefit at POLA and contribution of brands under development.  
As for overseas brands, Jurlique struggled in China and Hong Kong and H2O PLUS started sell-in its products under the new branding to retailers.  
Overseas sales ratio: 8.1%
- **Cost of sales** Improved at flagship brands and brands under development.  
Cost of sales ratio 2015Q2: 19.18% ⇒ 2016Q2: 18.81%
- **SG&A expenses** Labor expenses: down ¥537 mil. yoy  
-> Due to the change of business model of Jurlique China.  
Sales commissions: up ¥501 mil. yoy  
Sales related expenses: up ¥2,774 mil. yoy  
-> Of which ¥1,245 mil is due to classification change in POLA's commission system.  
Administrative expenses: up ¥544 mil. yoy
- **Operating income** Beauty care : up ¥3,404 mil. yoy

## Analysis of Consolidated P&L Changes

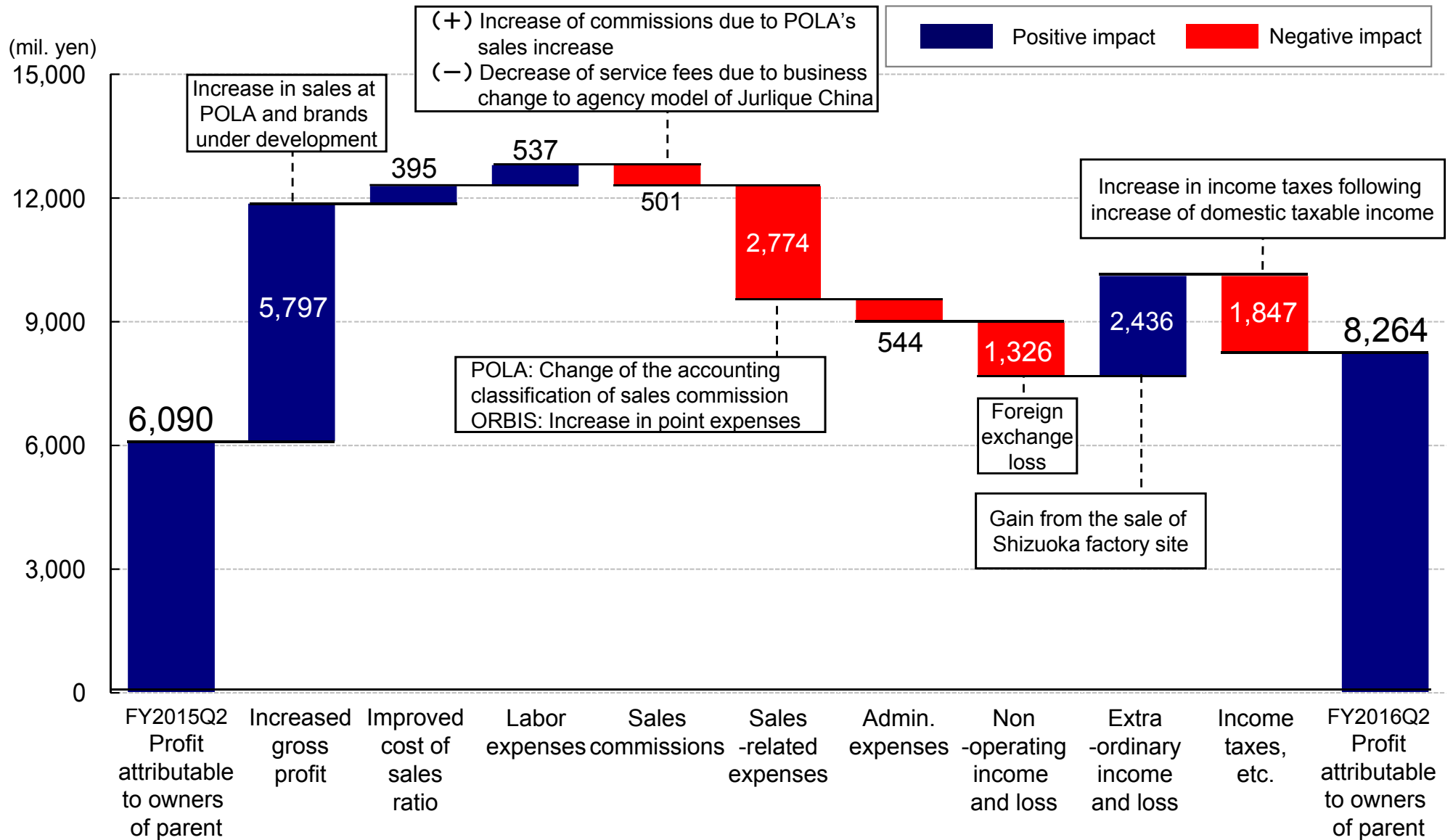
### Operating Income to Profit Attributable to Owners of Parent

(mil. yen)	FY2015		FY2016		YoY Change	
	H1 Results		H1 Results		Amount	%
Operating income	9,239	12,150	2,910	31.5%		
Non-operating income	525	229	(296)	(56.3%)		
Non-operating expenses	91	1,121	1,029	-		
Ordinary income	9,673	11,258	1,584	16.4%		
Extraordinary income	545	3,022	2,476	454.1%		
Extraordinary loss	119	159	40	33.9%		
Profit before income taxes	10,100	14,121	4,021	39.8%		
Income taxes	3,994	5,846	1,851	46.4%		
Profit (loss) attributable to non-controlling interests	15	10	(4)	(29.9%)		
Profit attributable to owners of parent	6,090	8,264	2,174	35.7%		

#### Key Factors

- Non-operating expenses : Loss from unfavorable foreign exchange: ¥1,064 mil.
- Extraordinary income : Gain from sales of the land of former factory site in Shizuoka, as announced on February 15<sup>th</sup>, 2016 : ¥2,989 mil.
- Income taxes : Increase in income taxes following increase of domestic taxable income: ¥1,826 mil.

Profit attributable to owners of parent was up 35.7% yoy. Increases in gross profit and extraordinary income offset non-operating expense from unfavorable currency exchange and increased income tax expenses.



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(mil yen)	FY2015	FY2016	YoY Change	
	H1 Results	H1 Results	Amount	%
Consolidated net sales	99,783	106,957	7,173	7.2%
Beauty care	93,133	99,343	6,209	6.7%
Real estate	1,451	1,517	65	4.5%
Others	5,197	6,096	898	17.3%
Operating income	9,239	12,150	2,910	31.5%
Beauty care	8,675	12,080	3,404	39.2%
Real estate	597	797	200	33.5%
Others	72	(335)	(407)	-
Reconciliations	(106)	(392)	(285)	-

## Segment Results Summary

- Beauty care** POLA and brands under development contributed to the sales growth. Operating income increased by 39.2% driven by improvements in profitability mainly at POLA.
- Real estate** Maintained high occupancy rate resulted in increased sales and operating income.
- Others** At pharmaceutical business, the launch of Luconac(a medicine against athlete's foot which was launched on April 25th) boosted the sales. On the other hand, a newly-introduced drug incurred initial promotion expenses that resulted in decrease of operating income. At building maintenance business, sales remained flat and operating income increased.



## Beauty Care Business Results by Brands

(mil. yen)	FY2015	FY2016	YoY change	
	H1 Results	H1 Results	Amount	%
Beauty care net sales	93,133	99,343	6,209	6.7%
POLA	50,110	56,760	6,649	13.3%
ORBIS	27,676	28,215	538	1.9%
Jurlique	7,903	5,914	(1,988)	(25.2%)
H2O PLUS	1,846	1,242	(603)	(32.7%)
Brands under development	5,596	7,210	1,613	28.8%
Beauty care operating income	8,675	12,080	3,404	39.2%
POLA	5,434	8,897	3,463	63.7%
ORBIS	5,425	5,302	(122)	(2.3%)
Jurlique	(1,136)	(1,434)	(297)	-
H2O PLUS	(850)	(1,210)	(359)	-
Brands under development	(196)	524	721	-

Note: Consolidated operating income and loss for each brand are shown for reference purpose only (figures are unaudited)

### Q2 Result

- POLA recorded significant growth both in sales and profit yoy because inbound ratio was low in 2015Q2 and sales of whitening and aging-care products continued to be strong.
- Growth rate of PB<sup>(1)</sup> sustained at a high level.
- Overall performance kept going beyond the initial expectation since Q1.

Q2	Results (mil. yen)	YoY change
Net sales	56,760	+13.3%
Operating income	8,897	+63.7%

#### Key indicators

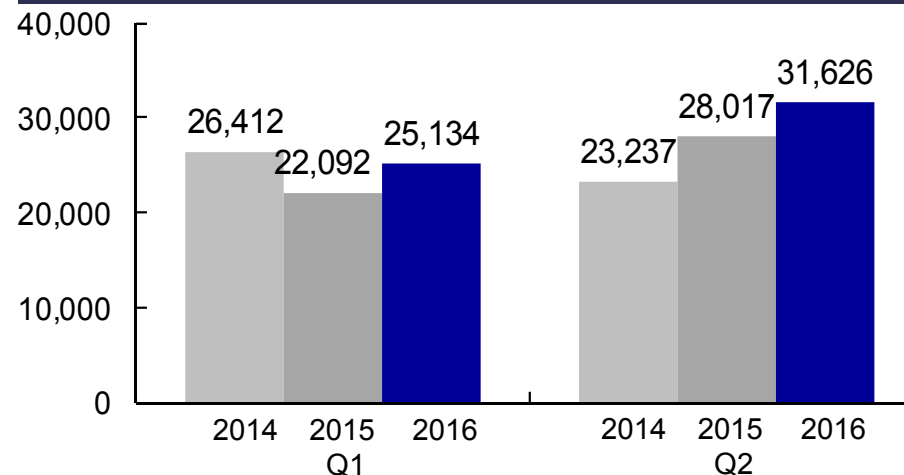
Number of sales offices (vs. Dec. 2015)		4,631 (down 139)
Number of PB <sup>(1)</sup> (vs. Dec. 2015)		630 (±0)
Cosmetic sales ratio	PB <sup>(1)</sup>	43.4%
	Esthe-inn	41.7%
	D2D <sup>(2)</sup> and other	14.9%
Sales growth*	PB	up 24.4%
	PB (like-for-like)	up 24.2%
	Esthe-inn	up 12.4%
	D2D	down 9.0%
Purchase per customer*		down 1.4%
Number of new customers*		up 27.6%

### Topics

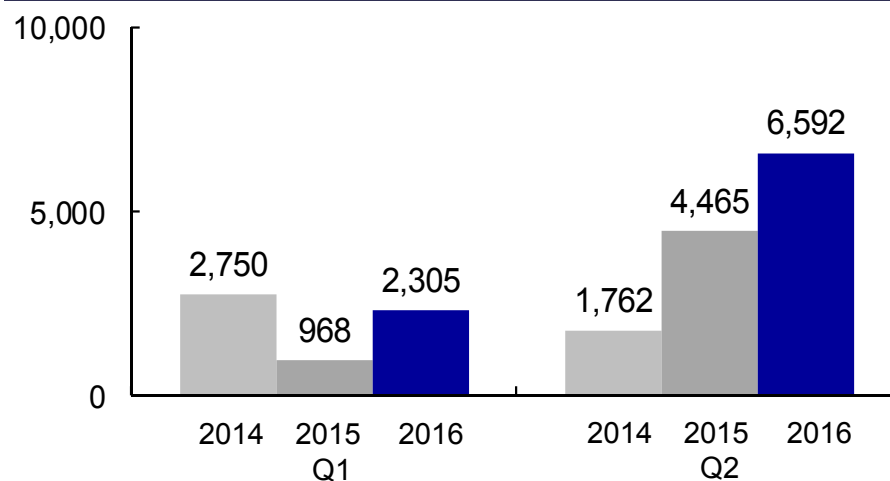
- Introduced a season-limited special box from Whiteshot series in order to expand the customer base. (May 2<sup>nd</sup>)



#### Quarterly net sales (mil. yen)



#### Quarterly operating income (mil. yen)



(1) PB: POLA THE BEAUTY stores (2) D2D: Conventional door-to-door \*YoY

### Progress of development of professional Beauty Directors

- Forming the organization centralized in professional Beauty Directors (BDs).
  - For improvement of "Quality of Sales", development of professional BDs has progressed steadily.
  - The number of BD was narrowed down due to the termination of contracts of BDs with no recent sales record. (2015Q2: approx.150,000 BDs → Beginning of July 2016: approximately 50,000 BDs)
  - Reduction of the sales commission has progressed as scheduled.

#### [Structural change with the decreased BDs\*]

- Number of registered BDs : - 70% yoy
- Sales efficiency per BD : + 250% yoy
- Total number of sales office: - 2% yoy
- Impact on sales in 2H : - 100~200 mil. yen

\*As of beginning of July



Although the number of BDs was largely decreased, the sales impact is limited to minor

Supporting resource from the head office will be rather more concentrated on professional BDs

Forming foundation for changing sales structure and operational efficiency in the next medium term management plan

### Updates on inbound sales

- As of FY2015 Q2: Approximately 7% of POLA's net sales  
Inner Lock IX was launched in February and became popular among inbound tourists since April in 2015.



- As of FY2016 Q2: Approximately 12% of POLA's net sales  
Firstly captured by Inner Lock IX (skin whitening beauty food), inbound demands spread out to some of the skincare products such as B.A and other health food.  
POLA continues to set limits on excessive volume purchasing that could lead to brand damaging.



- For the second half of FY2016: Expecting approximately 11% of POLA's net sales (FY 2015 : approx.12%)



WHITE SHOT  
Inner Lock IX  
(skin whitening beauty food)

### Q2 Result

- Sales increased due to expansion of the number of customers.
- Operating income dropped by 2% due to a time shift of incurring catalog issuance expenses and weakened efficacy of point expenses.

Q2	Results (mil. yen)	YoY change
Net sales	28,215	+ 1.9%
Operating income	5,302	down 2.3%
Key indicators		
Sales ratio	Online	45.3%
	Other mail-order	28.7%
	Store and overseas	26.0%
Sales increase*	Online	up 5.1%
	Other mail-order	down 2.0%
	Stores and overseas	up 1.2%
Mail-order <sup>(1)</sup> purchase per customer*		down 3.0%
Number of mail-order <sup>(1)</sup> customers*		up 5.4%
Mail-order <sup>(1)</sup> skincare purchase ratio*		up 0.6%

\* yoy basis

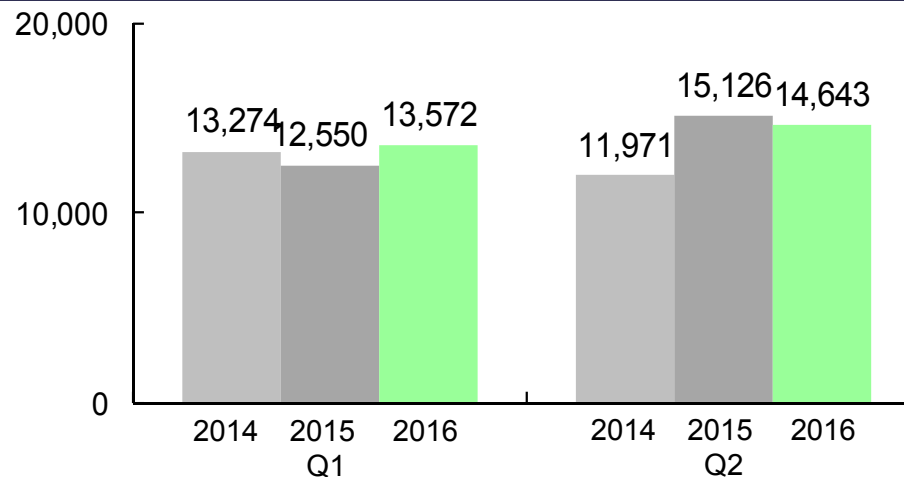
(1) Mail-order includes online and other mail-order

### Topics

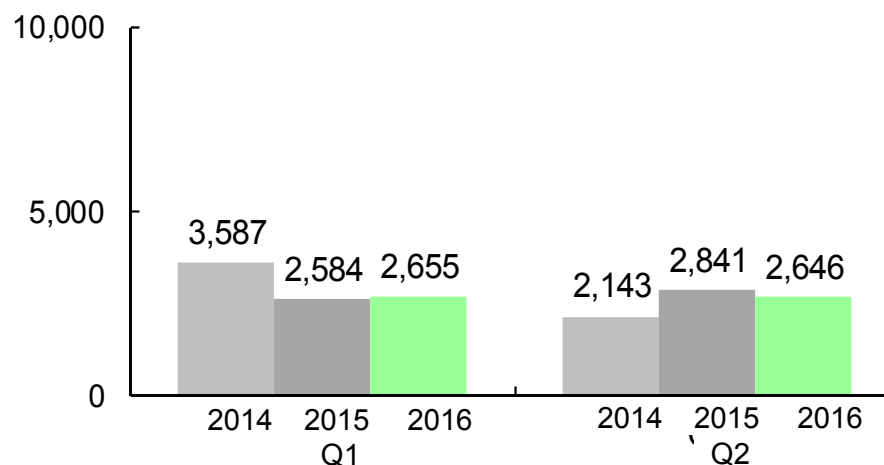
- Renewed a cleansing liquid which has been a popular item since its initial launch in 1997. (May 23<sup>rd</sup>)



Quarterly net sales (mil. yen)



Quarterly operating income (mil. yen)



### Q2 Result

- Sales decreased by 14%. (AUD basis)
- In China, sales were down 29% yoy.  
(Changed the business to agency model since March)
- Operating income dropped because of the decrease in sales.

Q2	Results (mil. yen)	YoY change <sup>(1)</sup>
Net sales	5,914	down 25.2%
Operating income (before goodwill amortization)	(1,090)	down 348
Operating income	(1,434)	down 297
Key indicators		
Number of doors in China (vs. Dec. 2015)		120(up 6)
Sales ratio	China	24%
	Hong Kong	13%
	Duty free stores	17%
	Australia	28%
Sales growth <sup>(2)</sup>	China	down 29%
	Hong Kong	down 15%
	Duty free stores	down 15%
	Australia	up 2%

(1) For operating income YoY difference is shown in amount (mil. yen).

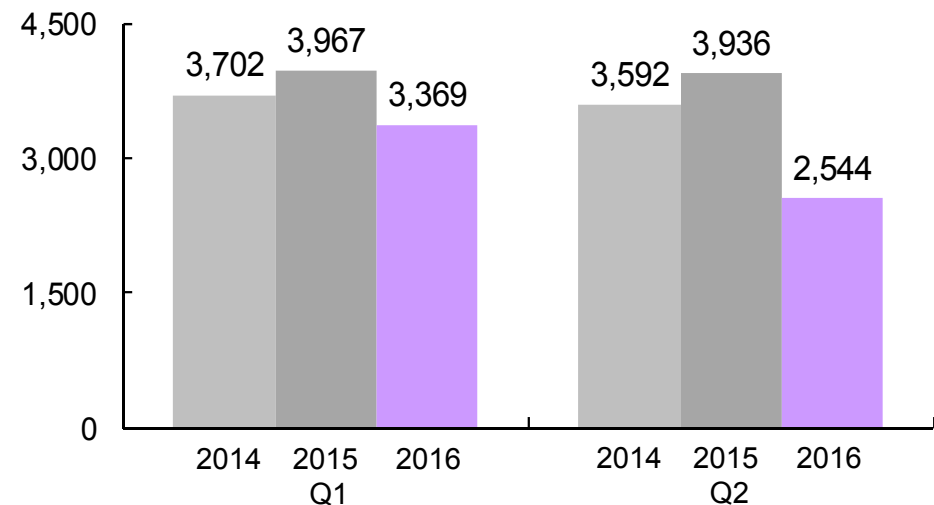
(2) AUD basis, YoY

### Topics

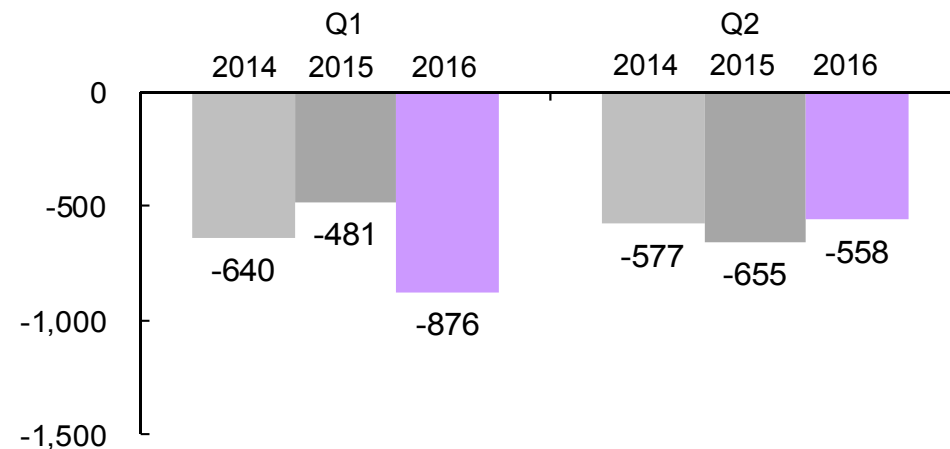
- Launched Rosewater Balancing Mist Limited Edition (May 12<sup>th</sup>)



Quarterly net sales (mil. yen)



Quarterly operating income (mil. yen)



## Q2 Result

- In North America, started shipping renewed products to selected channels which is considered to be appropriate for the brand.
- In China, the business has ceased operation in Q2 towards a substantial withdrawal.

Q2	Results (mil. yen)	YoY change <sup>(1)</sup>
Net sales	1,242	down 32.7%
Operating income	(1,210)	down 359
Key indicators		
Number of doors in China (vs. Dec. 2015)		37 (down 34)
Sales ratio	China	6%
	North America	90%
Sales growth <sup>(2)</sup>	China	down 80%
	North America	up 3%

(1) For operating income YoY difference is shown in amount (mil. yen).

(2) USD basis, YoY

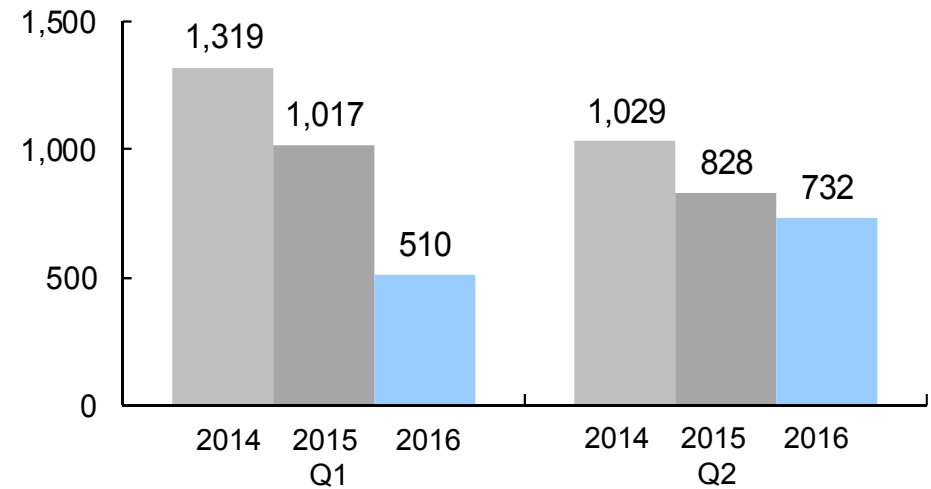


OASIS, the main series.

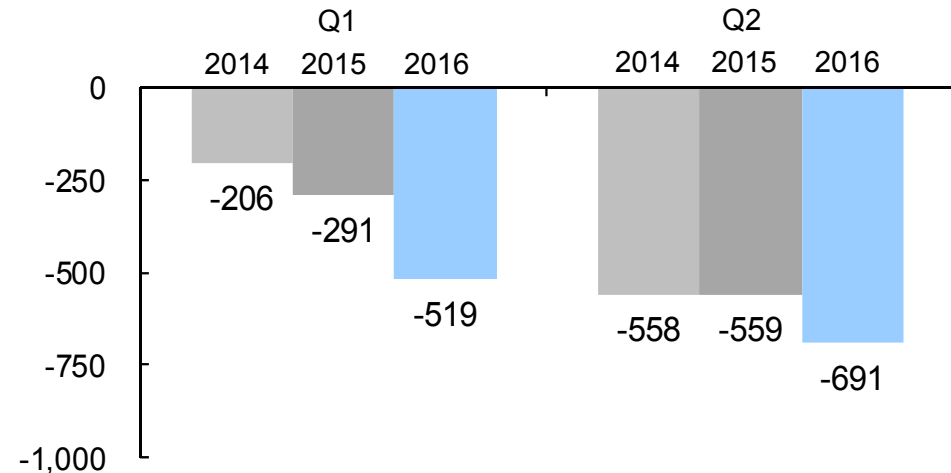
## Topics

- Released rebranded new products aiming for brand restaging. (See images at lower left.)

Quarterly net sales (mil. yen)



Quarterly operating income (mil. yen)



## Q2 Result

- THREE and decencia were the growth drivers.
- THREE increased its sales by approximately 50% as good performance at both of the existing and new stores.
- decencia increased its sales by approximately 70% as the number of customer has increased steadily.
- The two brands have grown to businesses that can raise double-digit operating margin as of Q2.

Q2	Results (mil. yen)	YoY change*
Net sales	7,210	up 28.8%
Operating income	524	up 721
Key indicators		
THREE	Dept. store counters in Japan	32
	Other stores in Japan	44
	Overseas stores (Thailand, Taiwan, Indonesia, and Malaysia)	20

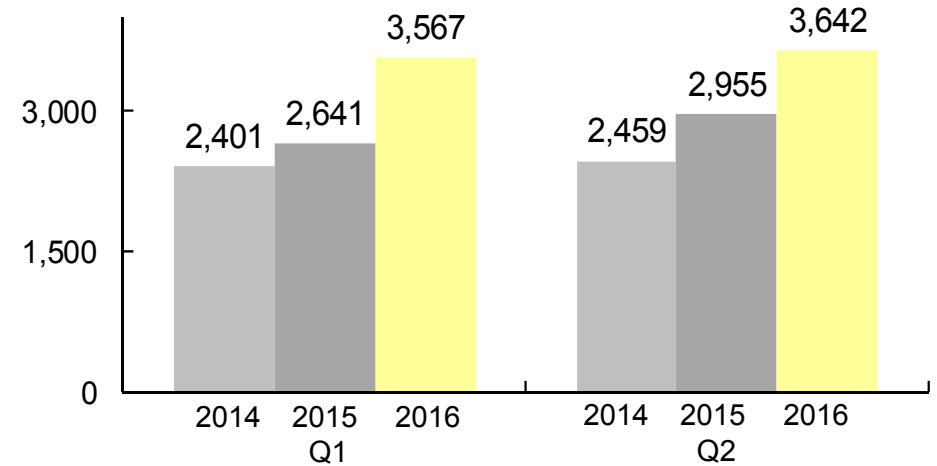
\*For operating income YoY difference is shown in amount (mil. yen).

## Topics

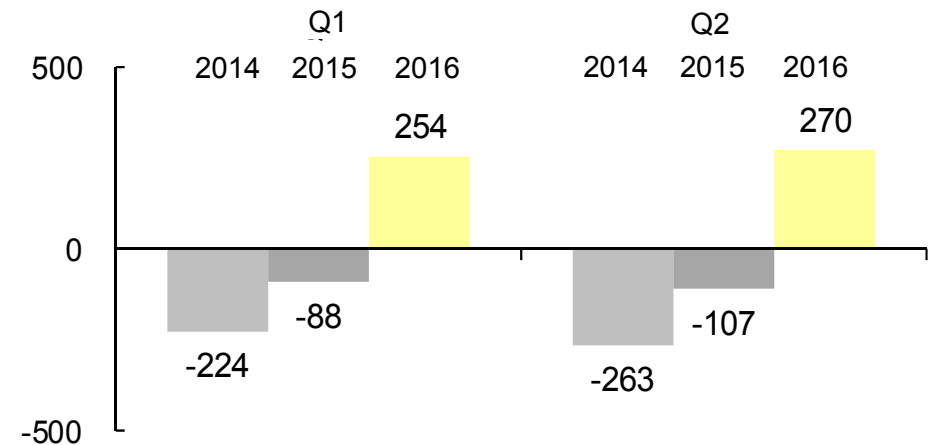
- THREE won several best cosmetic awards for the first half of 2016.  
(Left) Scalp & Hair Cleansing Oil  
(Right) Cheeky Chic Blush



Quarterly net sales (mil. yen)



Quarterly operating income (mil. yen)





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With H2 forecast, upward revisions to consolidated net sales by 4 billion yen and operating income by 1 billion yen.

(mil. yen)	2016 H1 Results	Actual vs. Plan		Revised Full-year Plan As of August 1 <sup>st</sup> (A)	YoY Change		Original Full-year Plan As of May 2 <sup>nd</sup> (B)	Difference (A)–(B)
		Amount	%		Amount	%		
Consol. net sales	106,957	4,957	4.9%	223,000	8,211	3.8%	219,000	4,000
Beauty care	99,343	4,843	5.1%	206,000	5,429	2.7%	202,000	4,000
Real estate	1,517	17	1.2%	2,900	(51)	(1.8%)	2,900	0
Others	6,096	96	1.6%	14,100	2,833	25.2%	14,100	0
OP income	12,150	2,650	27.9%	26,000	3,488	15.5%	25,000	1,000
Beauty care	12,080	2,880	31.3%	24,800	3,509	16.5%	23,800	1,000
Real estate	797	97	14.0%	1,300	34	2.7%	1,300	0
Others	(335)	(235)	—	600	306	104.2%	600	0
Reconciliations	(392)	(92)	—	(700)	(360)	—	(700)	0
Ordinary income	11,258	1,758	18.5%	25,300	2,940	13.2%	25,100	200
Net income attributable to owners of parent	8,264	1,064	14.8%	17,200	3,104	22.0%	17,200	0

【Assumption of the plan】 Inbound sales in H2 is approximately 7 billion, a slight decline compared to 2015.

Assumed exchange rates: 1.00 AUD = 82JPY(PY 91.06) 1.00 USD = 112JPY (PY121.04 ) 1.00 CNY = 17 JPY(PY 19.21)

	FY2015	FY2016 (Plan)
Shareholder returns	Annual ¥150 Consol. payout ratio 58.8%	Annual ¥200 (Interim ¥90, Year-end ¥110) Consol. payout ratio 64.3%
Capital investment	¥12,074 million	¥8,000 million
Depreciation	¥6,528 million	¥7,000-8,000 million

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Realizing 2014 - 2016 Medium-term Management Plan

Sustain stable growth of flagship brands to lead Group earnings

## POLA

- Launch new products in the second half aiming to boost repeat purchases in domestic market :
  - Add a face cream into WHITE SHOT (whitening) series. (July 1<sup>st</sup>)
  - Add a serum into the prestige brand B.A series. (August 19<sup>th</sup>)
- In terms of channel strategy, keep focusing on cultivation of professional Beauty Directors mainly at POLA THE BEAUTY stores.
- As for inbound demand, strengthen measures to stop illegitimate sales that can lead to brand damaging.



## ORBIS

- Implementing measures to improve purchase price per customer :
  - Promotions that will encourage the number of items per purchase
  - Launch of additional items that appeal to season demand
- Promotion of one-to-one communications :
  - Aiming to increase repeat purchase rate of customers acquired through LINE
  - Taking advantage of the point system, expand approaches in accordance with the purchasing behavior of each customer



A cool feeling all-in-one gel,  
Summer Conditioning Jelly

Realizing 2014 - 2016 Medium-term Management Plan

Overseas brands contributing to profitability through high sales growth

# Jurlique

- Introduce a new skincare item in order to recover the struggle mainly due to weak product launches during the first half. (August 25<sup>th</sup>)
- Take measures to retrieve existing store performance fueled by new products and limited items aiming for higher existing customers' repeat ratio and repeat frequency.

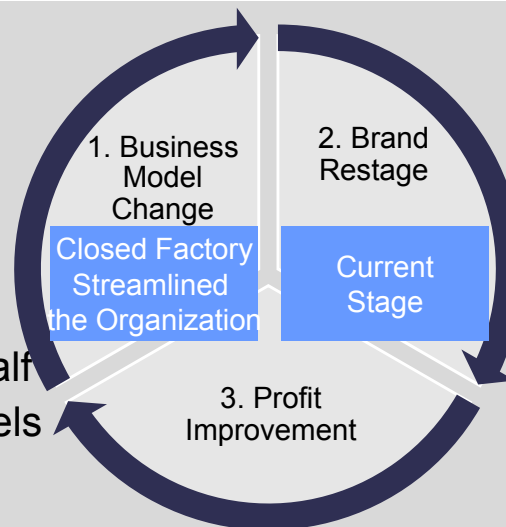


Jurlique Hydrating Water Essence

# H2O+<sup>TM</sup>

BEAUTY

- For brand restage :
  - Targeted to the Millennial Generation
  - Revamped the brand concept (Articulate aging-care and brightening function)
  - Narrowed down the product lineups (With SKU of around 50)
  - Available at stores from 2016 second half
  - Develops at prestige distribution channels
- Introduced a new brand logo



Realizing 2014 - 2016 Medium-term Management Plan

Sales growth and monetization of brands under development

**T H R E E**

- For the autumn/winter season, strengthen products in the main skincare line.
- In Japan, e-commerce started in July. As the first month of the launch, the progress is beyond the plan.
- For overseas market, with a view to expand into mainland China in future, the brand will enter into Hong Kong which will be the fifth foreign country. (September 13<sup>th</sup>)



THREE Official Online Shop

**decencia**

- decencia has specialized in the high-sensitive skin market. Going forward, in order to expand customer base, decencia will appeal to sensitive skin market which is expected to grow.
- decencia develops its brand statement as: "Sensitive skin can be beautiful limitlessly"
- Corporate logo is to be revamped. In addition, the main aging care series "ayanasu" is expecting renewal. (November 1<sup>st</sup>)

decencia  
↓  
**DECENCIA**



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■ Outline:

Pola Chemical Industries received the first approval for manufacturing and sales of a wrinkle-improving quasi-drug in Japan. It is the first-ever quasi-drug that claims for wrinkle-improving function in Japan as there were only quasi-drugs for aging-care but not for wrinkle-improving in the market.

■ Details of the Development:

Elucidated the mechanisms of wrinkle formation and approaches to improve wrinkles after 15 years of research period. The quasi-drug approval was the first time ever since 2009. It is a significant success in the untapped area of “anti-wrinkle”.

■ Product Development:

“POLA Wrinkle Shot Medical Serum” is scheduled to be released from POLA in early 2017.

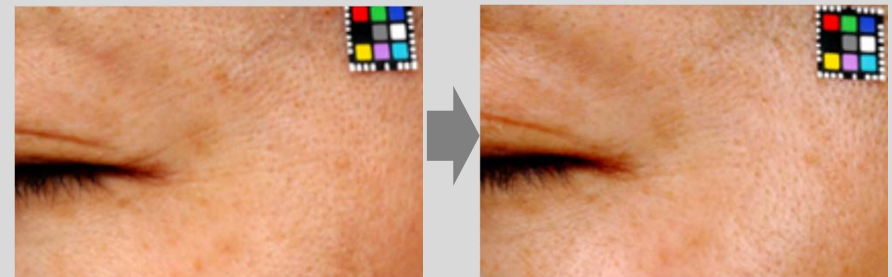
■ Sales Scale:

Target is annual sales of 10 billion yen in 2017.

■ Wrinkle Improvement Test:

The test was carried out on 68 women with wrinkles at the corner of the eyes.

Improvement was observed in approximately 70% of the testee.



<Safety Verification>

1) 12-month continuous-use trial in 122 healthy Japanese women.

2) 48-h occlusive patch test after 6 months of continuous use in 102 healthy Japanese women to more carefully evaluate cutaneous allergenic potential.

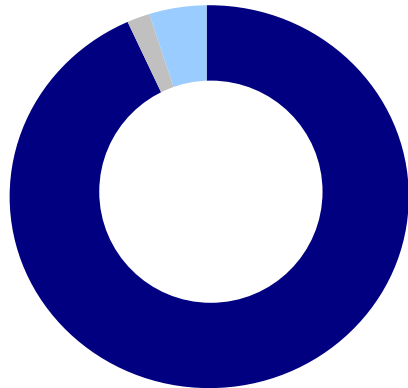
In both tests, continuous use comprised twice-daily application of a moderate amount of the serum to an area with wrinkles. In both tests, no adverse effects were observed and the serum was determined to be safe in all cases. These findings indicate that the serum containing the active ingredient is safe for use as a quasi-drug.

In addition, as the serum contains a novel quasi-drug as the active ingredient, POLA conduct post-marketing surveillance. We will continue to confirm the safety of the serum for consumers directly for at least two years after its release.

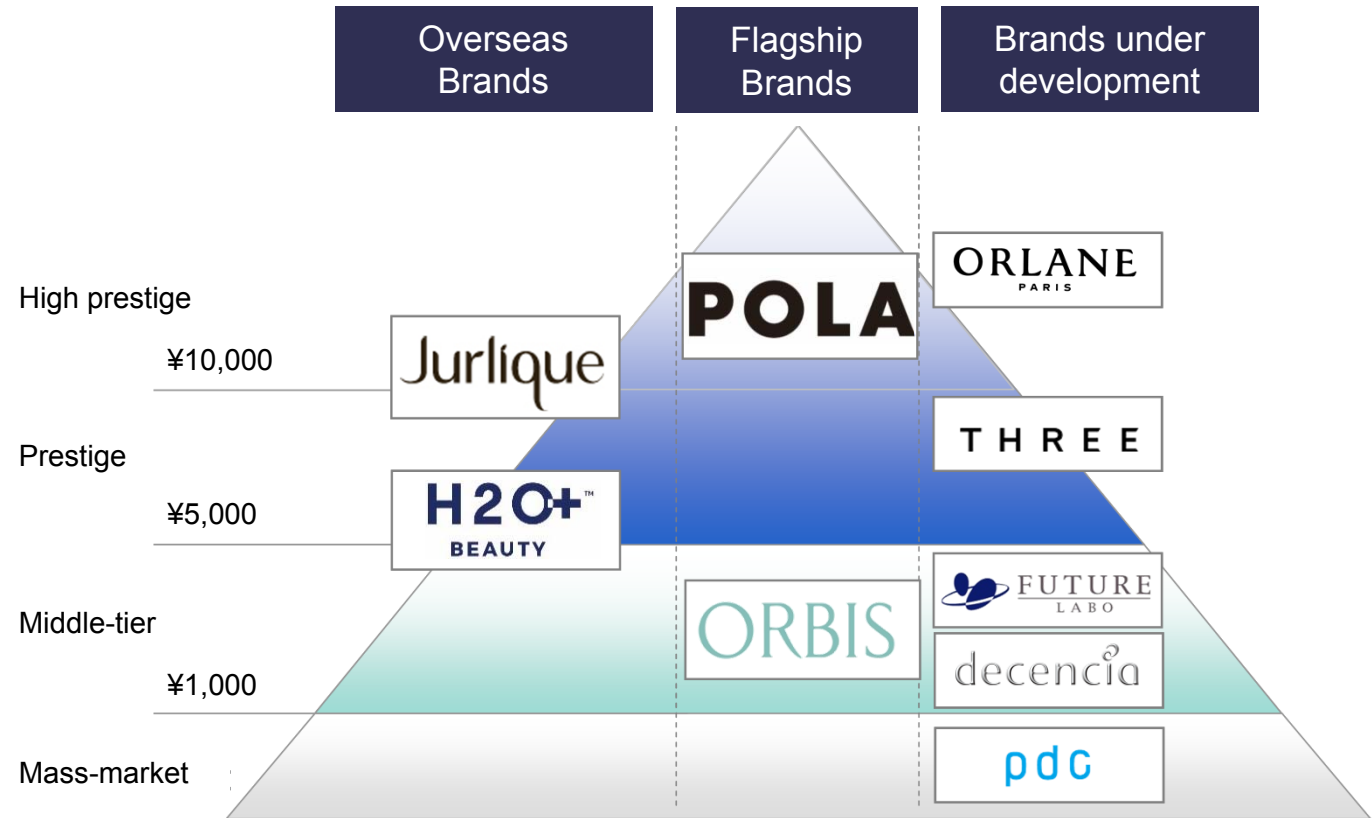


Beauty care is the core business of the Group, and 9 different cosmetic brands are operated under the Group umbrella.

FY2015  
Consol. Net Sales  
¥214.8 bil.












- Beauty care business 93%
- Real estate business 2%
- Other businesses 5%  
(dermatological drugs and building maintenance business)



## Our strengths

- Multi-brand strategy
  - Focus on skincare products
  - Flagship brands, POLA and ORBIS own and operate through their own unique sales channels
- 
- Meeting diversified needs of customers
  - High customer repeat ratio
  - Strong relationships with customers



	Sales ratio*	Brand	Concept and products	Price	Sales channel
Flagship brands	55%	 Since 1929	<ul style="list-style-type: none"> <li>High-prestige skincare</li> <li>Leading-edge technology in anti-aging and skin-whitening fields</li> </ul>	Approx. ¥10,000 or higher	<ul style="list-style-type: none"> <li>Consignment sales through Beauty Directors: POLA THE BEAUTY (PB), Esthe-inn and conventional door-to-door</li> <li>Department store counters</li> </ul>
	28%	 Since 1984	<ul style="list-style-type: none"> <li>Provides original-concept 100% OIL-FREE skincare products</li> </ul>	¥1,000~ ¥3,000	<ul style="list-style-type: none"> <li>Online</li> <li>Catalog</li> <li>Retail stores</li> </ul>
Overseas brands	9%	 Acquired in 2012	<ul style="list-style-type: none"> <li>Prestige organic skincare brand from Australia</li> </ul>	Approx. ¥5,000 or higher	<ul style="list-style-type: none"> <li>Directly operated counters and stores in department stores</li> <li>Duty free stores</li> </ul>
	2%	 Acquired in 2011	<ul style="list-style-type: none"> <li>Skincare products made with natural, sea-derived ingredients</li> </ul>	Approx. ¥4,000 not sold in Japan	<ul style="list-style-type: none"> <li>US: Specialty stores and online</li> </ul>
Brands under development		 Since 2009	<ul style="list-style-type: none"> <li>Skincare made with natural ingredients from Japan and fashion-forward make-up</li> </ul>	Approx. ¥5,000 or higher	<ul style="list-style-type: none"> <li>department store counters, directly-operated stores, and specialty stores</li> <li>Online</li> </ul>
		 Since 1992	<ul style="list-style-type: none"> <li>Affordably priced cosmetic products for mass-market</li> </ul>	Approx. ¥1,000	<ul style="list-style-type: none"> <li>Drug stores, GMS</li> <li>Variety stores</li> </ul>
	6%	 Acquired in 2006	<ul style="list-style-type: none"> <li>Cosmetic and other products with unique features</li> </ul>	¥3,000~ ¥6,000	<ul style="list-style-type: none"> <li>Mainly sold through TV shopping channels</li> </ul>
		 Since 2007	<ul style="list-style-type: none"> <li>Skincare for dry, sensitive skin</li> </ul>	¥2,000~ ¥5,000	<ul style="list-style-type: none"> <li>Online</li> </ul>
		 JV established in 2007	<ul style="list-style-type: none"> <li>High prestige anti-aging skincare cosmetics from France</li> </ul>	Approx. ¥10,000 or higher	<ul style="list-style-type: none"> <li>Department store counters</li> <li>Specialty stores</li> </ul>

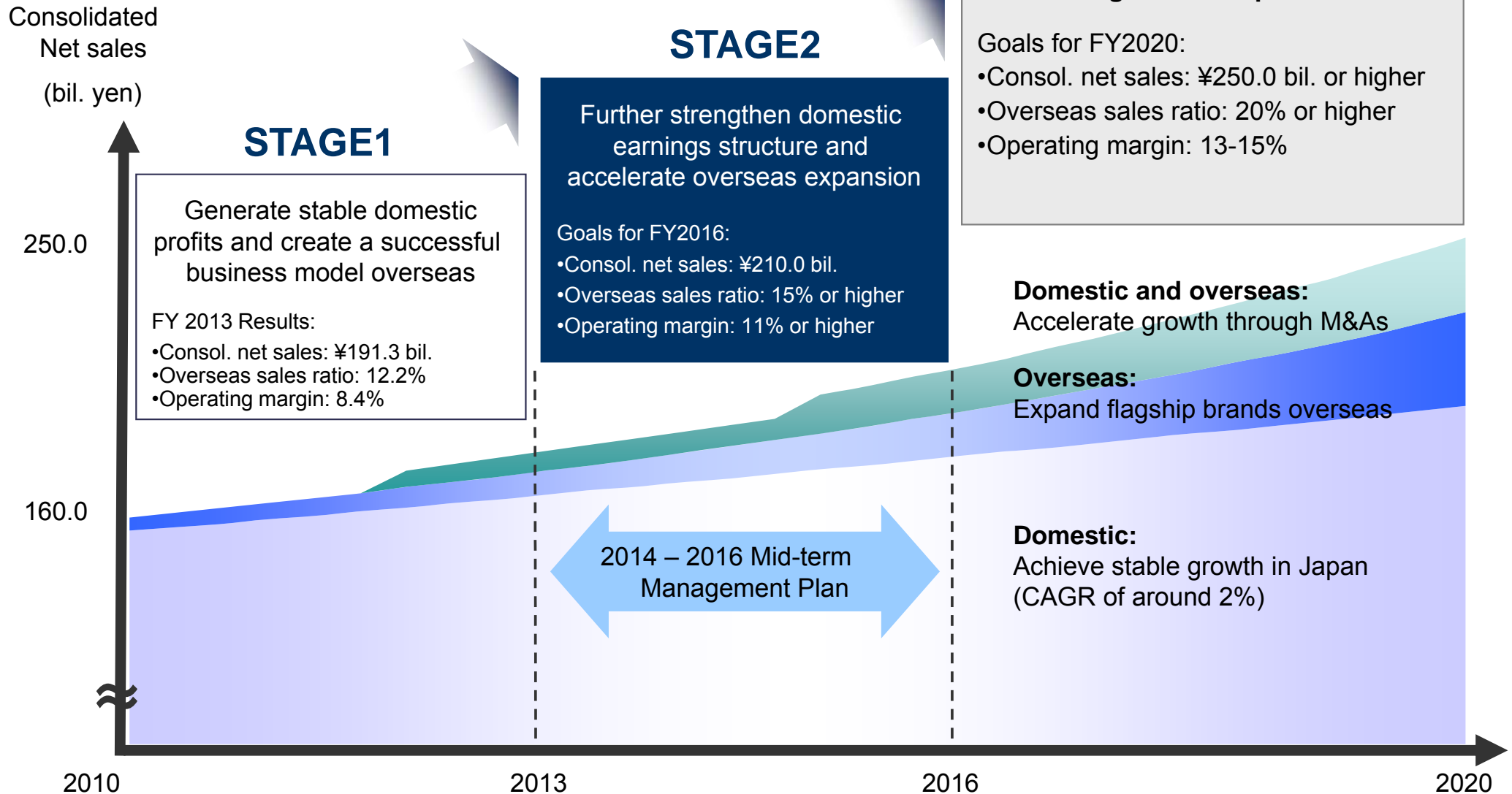
\*Sales ratio in the beauty care business as of FY2015

(mil. yen)	FY2014	FY2015	YoY Change	
	Results	Results	Amount	%
Consolidated net sales	198,094	214,788	16,693	8.4%
Beauty care net sales	184,475	200,570	16,095	8.7%
POLA	99,571	109,352	9,780	9.8%
ORBIS	52,302	56,354	4,051	7.7%
Jurlique	17,600	18,390	789	4.5%
H2O PLUS	4,876	3,944	(931)	(19.1%)
Brands under development	10,123	12,529	2,405	23.8%
Consol. operating income	17,683	22,511	4,827	27.3%
Beauty care operating income	16,535	21,290	4,754	28.8%
POLA	8,583	12,302	3,719	43.3%
ORBIS	10,792	11,197	404	3.7%
Jurlique	(445)	(379)	66	-
H2O PLUS	(1,435)	(1,814)	(378)	-
Brands under development	(958)	(15)	943	-

Note: Consolidated operating income and loss for each brand are shown for reference purpose only (figures are unaudited)

Corporate Philosophy

“Inspire all people and touch their hearts”



The 2nd stage of the long-term vision for 2020  
 Aim to enhance the enterprise value by further strengthening domestic earnings structure, accelerating overseas expansion, and improving capital efficiency.

### Consolidated net sales

- Consol. net sales: CAGR **3 to 4%**  
(¥210.0 bil. in FY2016)
- Overseas sales ratio: **15%** or higher in FY2016

### Operating income

- Operating income: CAGR **15%** or higher
- Operating margin: **11%** or higher in FY2016

### Capital efficiency

- Target for ROE: **8%** or higher in FY2016  
New target: 9%

### Shareholder return

- Consolidated payout ratio: **50%** or higher  
 from FY2014

