

# Conference Presentation for Financial Results of Fiscal 2011

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This report contains projections of performance and other projections based on information currently available and certain assumptions judged to be reasonable. Actual performance may differ materially from these projections resulting from changes in the economic environment and other risks and uncertainties.

1. Highlights of Consolidated Performance
2. Segment Analysis and Progress of Key Strategies
3. Forecasts for Fiscal 2012
4. Initiatives for Fiscal 2012 Onward
5. Acquisition of Jurlique International Pty Ltd

# Highlights of Consolidated Performance

## P&L Summary



(Millions of yen)	FY2010 Results	FY2011 Results	YoY		Compared with Oct. 31 revised forecasts	
			Amount	%	Amount	%
Net sales	165,253	166,657	1,404	0.8%	1,057	0.6%
Cost of sales	33,321	33,461	140	0.4%	-138	-0.4%
Gross profit	131,932	133,196	1,263	1.0%	1,196	0.9%
Selling, general and administrative expenses	119,661	120,342	680	0.6%	742	0.6%
Operating income	12,270	12,853	582	4.8%	453	3.7%
Ordinary income	12,247	13,322	1,075	8.8%	422	3.3%
Income before income taxes	12,030	11,255	-775	-6.4%	355	3.3%
Net income	7,086	8,039	953	13.5%	639	8.6%

### Summary of consolidated results

Consolidated net sales ⇒ The flagship POLA brand drove consolidated earnings, achieving sales growth for the second consecutive year.

Operating income ⇒ Gross profit rose due to sales growth, and sales-related costs were held flat year on year. As a result, sales growth outpaced profit growth.

Net income ⇒ Profit growth surpassed Company forecasts, partly reflecting reduced tax costs due to the sale of the commercial printing business.

# Analysis of Consolidated P&L Changes Net Sales to Operating Income

(Millions of yen)	FY2010	FY2011	YoY		Compared with Oct. 31 revised forecasts	
	Results	Results	Amount	%	Amount	%
Net sales	165,253	166,657	1,404	0.8%	1,057	0.6%
Cost of sales	33,321	33,461	140	0.4%	-138	-0.4%
Gross profit	131,932	133,196	1,263	1.0%	1,196	0.9%
Selling, general and administrative expenses	119,661	120,342	680	0.6%	742	0.6%
Operating income	12,270	12,853	582	4.8%	453	3.7%

Consolidated net sales	<ul style="list-style-type: none"> <li>• H2O PLUS ⇒ up ¥1,851 mil.</li> <li>• POLA ⇒ up ¥810 mil.</li> <li>• THREE ⇒ up ¥256 mil.</li> <li>• ORBIS ⇒ down ¥1,437 mil.</li> </ul> <p>(year-on-year basis)</p>
Cost of sales	<ul style="list-style-type: none"> <li>• Cost of sales ratio FY2010: 20.16% ⇒ FY2011: 20.08%</li> <li>Factors lowering the ratio: Improvement in cost of sales ratio for POLA and ORBIS brands due to skincare-centered product strategy</li> <li>Factor raising the ratio: Entry of H2O PLUS into the Group</li> </ul>
SG&A	<ul style="list-style-type: none"> <li>• Sales commissions ⇒ up ¥404 mil.</li> <li>• Personnel expenses ⇒ up ¥170 mil.</li> <li>• Sales-related expenses ⇒ down ¥169 mil.</li> <li>• Administrative expenses ⇒ up ¥276 mil.</li> </ul> <p>(year-on-year basis)</p>
Operating income	<ul style="list-style-type: none"> <li>• up ¥582 mil. (up ¥621 mil. in the Beauty Care segment)</li> </ul> <p>(year-on-year basis)</p>

# Analysis of Consolidated P&L Changes Operating Income to Net Income

(Millions of yen)	FY2010 Results	FY2011 Results	YoY		Compared with Oct. 31 revised forecasts	
			Amount	%	Amount	%
Operating income	12,270	12,853	582	4.8%	453	3.7%
Non-operating income	729	829	99	13.7%	29	3.7%
Non-operating expenses	752	359	-392	-52.2%	59	20.0%
Ordinary income	12,247	13,322	1,075	8.8%	422	3.3%
Extraordinary income	1,327	569	-757	-57.1%	69	13.9%
Extraordinary losses	1,544	2,636	1,092	70.8%	136	5.5%
Income before income taxes	12,030	11,255	-775	-6.4%	355	3.3%
Income taxes	5,038	3,226	-1,812	-36.0%	-273	-7.8%
Minority interests in net loss of consolidated subsidiaries	-94	-10	83	—	-10	—
Net income	7,086	8,039	953	13.5%	639	8.6%

## Non-operating income/expenses

- Interest income due to investment of funds grew ¥144 mil.
- Owing to a decrease in foreign exchange losses, profits grew ¥289 mil. (year-on-year basis)

## Extraordinary income/losses

- Reversal of foreign currency translation adjustments: -¥661 mil. (amount recorded in FY2010)
- Asset retirement obligations: ¥954 mil.
- Loss on disaster: ¥467 mil. (includes relief supplies)

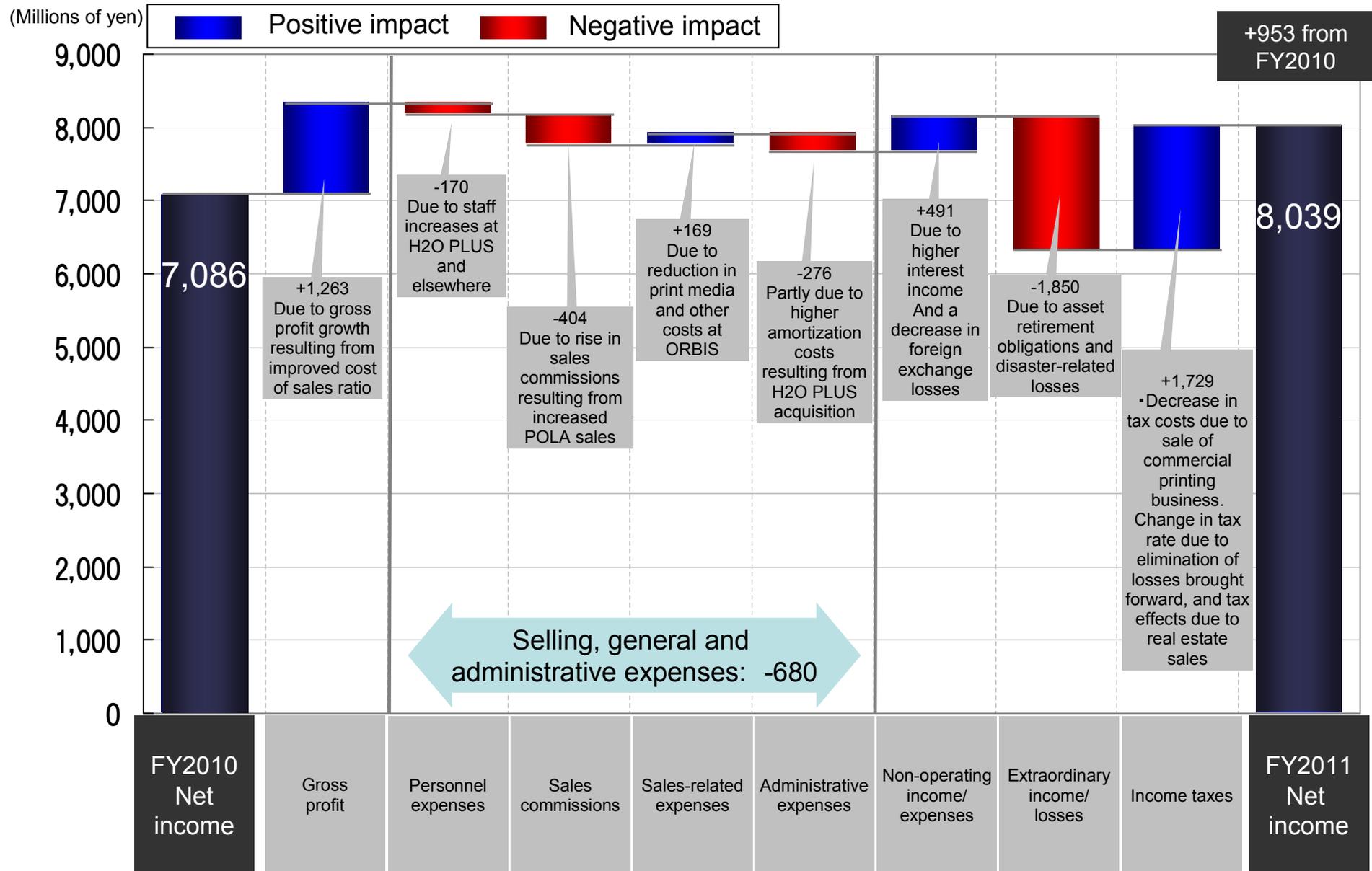
## Income taxes

- Tax rate: FY2010: 41.9% ⇒ FY2011: 28.7%
- Tax effects due to real estate sales: -¥1,427 mil.
- Change in effective tax rate due to elimination of losses brought forward: -¥610 mil.

## Factors causing disparity between net income and Company forecasts

- Higher pre-tax income due to sales growth: +355
- Decrease in income taxes: +283  
⇒ Decrease in tax costs due to sale of commercial printing business: +822  
⇒ Increase in income taxes due to sales growth: -142  
⇒ Impact of tax system reforms: -432  
⇒ Other: +35

# Factors Impacting Net Income



1. Highlights of Consolidated Performance
- 2. Segment Analysis and Progress of Key Strategies**
3. Forecasts for Fiscal 2012
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# Operating Results by Segment

(Millions of yen)	FY2010 Results	FY2011 Results	YoY		Compared with Oct. 31 revised forecasts	
			Amount	%	Amount	%
<b>Consolidated net sales</b>	165,253	<b>166,657</b>	1,404	0.8%	1,057	0.6%
Beauty care	153,091	<b>154,778</b>	1,686	1.1%	978	0.6%
Real estate	3,102	<b>3,089</b>	-13	-0.4%	-10	-0.4%
Others	9,059	<b>8,790</b>	-268	-3.0%	90	1.0%
<b>Operating income</b>	12,270	<b>12,853</b>	582	4.8%	453	3.7%
Beauty care	10,165	<b>10,787</b>	621	6.1%	387	3.7%
Real estate	1,304	<b>1,283</b>	-20	-1.6%	83	7.0%
Others	223	<b>501</b>	278	124.9%	101	25.5%
Reconciliations	576	<b>280</b>	-296	-51.4%	-119	-30.0%

# Beauty Care Segment Operating Results by Product Type



(Millions of yen)	FY2010 Results	FY2011 Results	YoY	
			Amount	%
Net sales	153,091	154,778	1,686	1.1%
Cosmetics	139,638	141,453	1,814	1.3%
Fashion	13,453	13,324	-128	-1.0%
Operating income	10,165	10,787	621	6.1%
Cosmetics	10,618	11,192	574	5.4%
Fashion	-452	-404	47	—

- ◆Cosmetics ⇒ POLA, brands under development, and H2O PLUS performed well, achieving sales and profit growth.
- ◆Fashion ⇒ Sales remained level year on year. The operating loss did not shrink as much as initially expected, reflecting weak sales of highly profitable luxury products.

Note: Figures are based on the same calculation methods used for the previous fiscal year, for reference purposes only (unaudited)

# Beauty Care Segment Operating Results by Brand



(Millions of yen)	FY2010 Results	FY2011 Results	YoY	
			Amount	%
Net sales	153,091	154,778	1,686	1.1%
POLA	96,543	97,353	810	0.8%
ORBIS	49,356	47,918	-1,437	-2.9%
H2O PLUS/Brands under development	7,192	9,506	2,314	32.2%
Operating income	10,165	10,787	621	6.1%
POLA	5,592	6,168	576	10.3%
ORBIS	6,169	6,526	357	5.8%
H2O PLUS/Brands under development	-1,596	-1,907	-311	—

H2O PLUS 3Q—4Q results (in scope of consolidation): Net sales: ¥1,851 mil.; Operating loss: -¥81 mil.

- ◆ POLA ⇒ Sales grew and profits rose sharply, owing to a revitalization of the sales organization, success with the **B.A** series, and a lower cost of sales ratio.
- ◆ ORBIS ⇒ Despite a year-on-year decline in sales, profits continued to grow as the rebuilding of brands gradually yielded benefits.
- ◆ H2O PLUS and brands under development ⇒ Reflecting the contribution of H2O PLUS and the strength of brands under development, sales grew sharply year on year, while operating income weakened, owing to increased investment in the contract manufacturing businesses.

Note: Consolidated operating income and losses are shown for each brand, for reference purposes only (unaudited).

# Real Estate and Others Segment Results

(Millions of yen)	FY2010 Results	FY2011 Results	YoY	
			Amount	%
Real estate segment net sales	3,102	3,089	-13	-0.4%
Operating income	1,304	1,283	-20	-1.6%

◆ Despite such hurdles as a drop in rents for new tenancy contracts, sales and operating income remained level year on year, owing to rental income from redeveloped properties and curbs on repair costs.

(Millions of yen)	FY2010 Results	FY2011 Results	YoY	
			Amount	%
Others segment net sales	9,059	8,790	-268	-3.0%
Operating income	223	501	278	124.9%

◆ Pharmaceuticals ⇒ Strength in **Lulicon** and generic drugs led to year-on-year sales growth and a return to profit at the operating level.

◆ Building maintenance ⇒ Sales remained level year on year and profits grew, reflecting strong performances in building maintenance and staffing services.

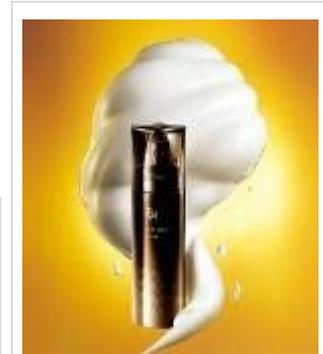
Note: The commercial printing business has been excluded since the scope of consolidation from 3Q of FY2011.

# Progress of Key Strategies During Fiscal 2011 (1)

## Strategy 1 — Generate stable profits with flagship brands

# POLA

Door-to-door sales	Products	<ul style="list-style-type: none"> <li>◆ Bolstered the flagship <b>B.A</b> series</li> <li>⇒ <b>B.A THE MASSAGE, B.A THE MASK</b> and Christmas limited edition set</li> <li>⇒ Launch of <b>B.A RED</b> (entry-level series)</li> </ul>
	Sales channels	<ul style="list-style-type: none"> <li>◆ Number of POLA THE BEAUTY (PB) stores: Total 533 (+33)</li> <li>◆ PB annual sales: +10.4% Note: Reference: Esthe Inn: -0.2%; Door-to-door: -7.7%</li> <li>◆ PB existing store sales: +8.8%</li> <li>◆ Sales offices (including PB stores): +31 offices(4,553 as of December 2011) (year-on-year basis)</li> </ul>
	Customers	<ul style="list-style-type: none"> <li>◆ Amount spent per customer: +1.8% (year-on-year basis)</li> </ul>
Non-door-to-door sales	Department stores	<ul style="list-style-type: none"> <li>◆ Double-digit growth in department store sales, due to year-on-year increases in customer traffic and amount spent per customer</li> </ul>
	Business use	<ul style="list-style-type: none"> <li>◆ Temporary impact due to East Japan Earthquake and Tsunami disaster, but back on track for growth</li> </ul>



**B.A THE MASK**, launched in October, received an award for the best cosmetic product of the year (skincare category) from three major beauty magazines!



**B.A RED**, launched in August

# Progress of Key Strategies During Fiscal 2011 (1)

## Strategy 1 — Generate stable profits with flagship brands

### ORBIS

Products	<ul style="list-style-type: none"> <li>◆ Renewal and strengthening of key series ⇒ Renewal of <b>AQUA FORCE</b> and <b>WHITENING</b></li> <li>⇒ Launch of <b>EXCELLENT ENRICH</b> series of strategic anti-aging products</li> </ul>
Sales channels	<ul style="list-style-type: none"> <li>◆ Ratio of Internet sales to total ORBIS sales: +3.3 pp (year-on-year basis)</li> </ul>
Customers	<ul style="list-style-type: none"> <li>◆ Amount spent per customer: Mail-order sales: +0.9%; Store sales: +0.4%</li> <li>◆ Mail-order skincare purchaser ratio: +0.8 pp</li> <li>◆ Sales ratio for skincare products out of new customer sales: +14.0 pp</li> <li>◆ Mail-order repeat customer ratio: +1.9 pp (year-on-year basis)</li> </ul>



**NEW AQUA FORCE**,  
launched in March



**EXCELLENT ENRICH**,  
launched in December

## Strategy 2 — Accelerate growth of the portfolio of brands under development

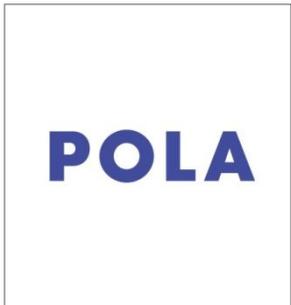
<p><b>T H R E E</b></p>	<ul style="list-style-type: none"> <li>◆ Rapid sales growth of over 50% year on year</li> <li>◆ Number of stores: 14 (+4)</li> <li>◆ Existing stores maintaining year-on-year growth of over 30% (year-on-year basis)</li> </ul>
<p><b>pdc</b></p>	<ul style="list-style-type: none"> <li>◆ Firm sales due to strong revenues from products for variety stores, as well as items limited to certain distribution channels</li> </ul>



**THREE**  
**CONCENTRATE** line,  
launched in September

## Strategy 3 — Develop the Group’s presence overseas by capitalizing on the Group’s strengths

### Develop via existing brands



- ◆ China ⇒ Steady progress in preparing for development of door-to-door sales business
- ◆ Russia ⇒ Ongoing double-digit growth, network of 100 stores (department stores, “perfumeries” [boutiques handling luxury cosmetics])
- ◆ Other ⇒ Strong performance in Thailand and Hong Kong



Outlets in overseas department stores

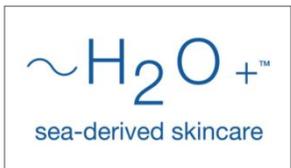


- ◆ China ⇒ Launch of Internet sales
- ◆ South Korea ⇒ Solid progress in acquiring new online customers
- ◆ Taiwan ⇒ Efforts focused on raising amount spent per customer



<http://www.orbis.com.cn>

### Accelerate growth through M&A



- ◆ Acquisition of equity stake in H2O PLUS HOLDINGS, LLC, a U.S. company  
⇒ 3-4Q Net sales: ¥1,851 mil.



H2O Plus Oasis™ series



- ◆ Announcement on acquisition of Jurlique International Pty Ltd, an Australian company, on November 30

## Strategy 4 — Reinforce R&D capabilities

POLA  
CHEMICAL  
INDUSTRIES

- ◆ Development of innovative formulation technology and using the technology to develop new POLA products  
⇒ Launched **B.A THE MASK** in October
- ◆ Cooperation with H2O PLUS to create projects harnessing synergies in R&D and start product development (to be launched during 2012)



**B.A THE MASK**,  
launched in October

## Strategy 5 — Reinforce the operating base

Enhance brand  
recognition  
(unaided recall)

- ◆ FY2011 brand recognition ratio (yearly average)  
⇒ POLA: +1.7 pp (19.0%)  
⇒ ORBIS: +4.2 pp (19.6%)
- ◆ Volume of published publicity materials (Groupwide):  
Up roughly fivefold (year-on-year basis)

Concentration  
on core  
competence

- ◆ Sale of shares in P.O. MEDIA SERVICE INC.

Step up  
personnel  
training

- ◆ Further reinforcement of personnel training for each level of the organization as operations become more globalized

What is unaided recall?

Unaided recall is a measure of how well consumers remember brands, based on the "recall method." In this case, it is defined as the ratio of respondents naming the Company or its subsidiaries, when asked to think of a cosmetics company.

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# Forecasts for FY2012

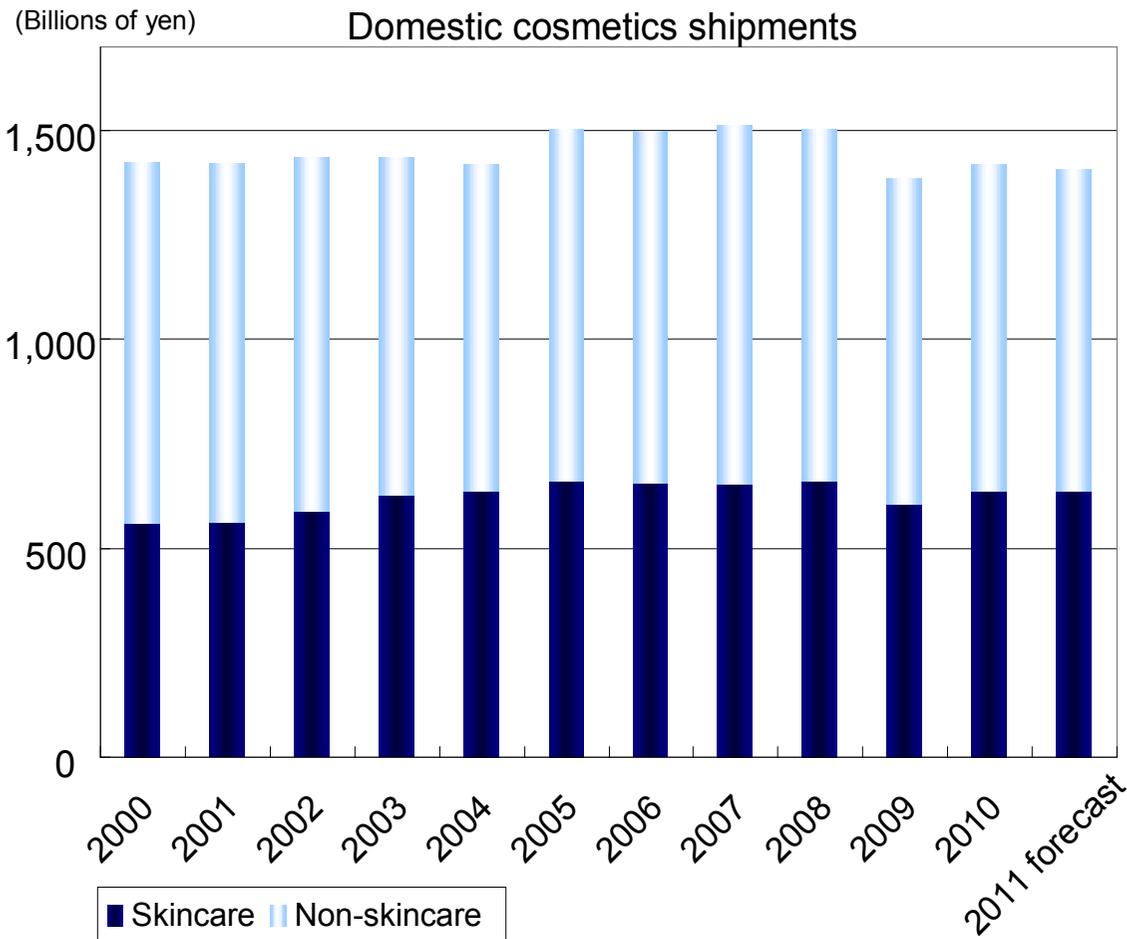
(Millions of yen)	FY2012 Full year	YoY		FY2012 First half	YoY	
		Amount	%		Amount	%
Consolidated net sales	172,000	5,342	3.2%	82,200	3,262	4.1%
Beauty care	160,200	5,421	3.5%	76,800	3,528	4.8%
Real estate	2,900	-189	-6.1%	1,400	-152	-9.8%
Others	8,900	109	1.2%	4,000	-113	-2.8%
Operating income	13,700	846	6.6%	5,500	-34	-0.6%
Beauty care	12,000	1,212	11.2%	5,000	479	10.6%
Real estate	1,100	-183	-14.3%	500	-159	-24.2%
Others	300	-201	-40.2%	-100	-244	—
Reconciliations	300	19	7.1%	100	-109	-52.2%
Ordinary income	14,200	877	6.6%	5,800	-162	-2.7%
Net income	7,000	-1,039	-12.9%	2,700	-289	-9.7%

**Aim for steady sales and profit growth to achieve the targets of the medium-term management plan for 2011–2013**

Jurlique's impact on consolidated earnings is currently being assessed and has not been factored into the above forecasts. A prompt disclosure will be made as soon as Jurlique's impact becomes clear.

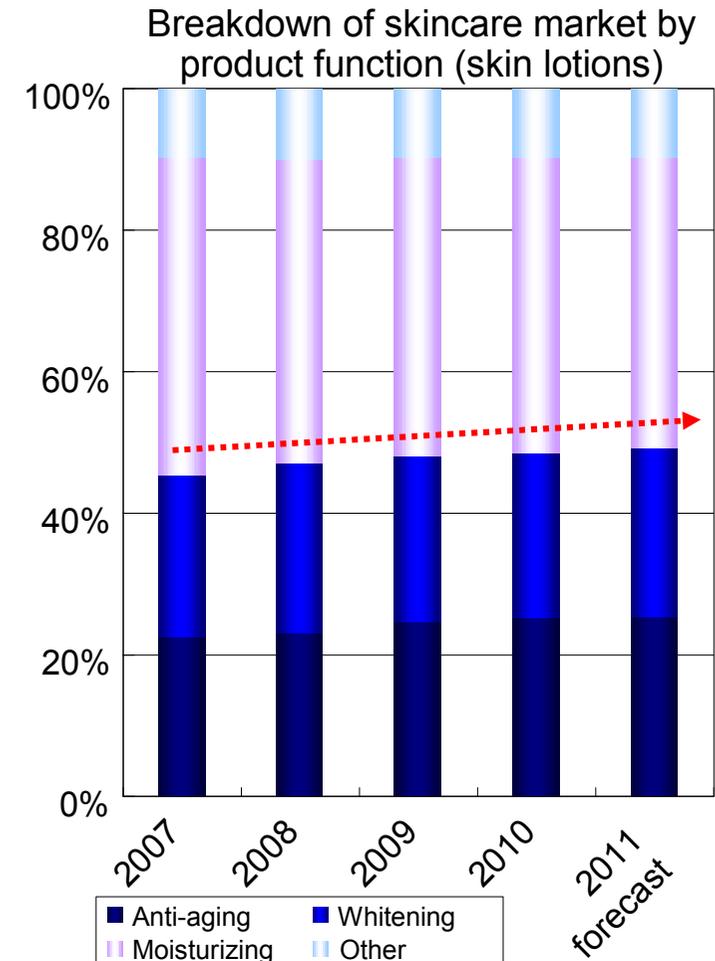
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# Cosmetics Market Trends in Japan



Source: The Office of Current Survey for Mining and Manufacturing within the Ministry of Economy, Trade and Industry; 2011 forecasts are based on Company estimates

Conditions remain harsh in the domestic cosmetics market, but the skincare market is stable.



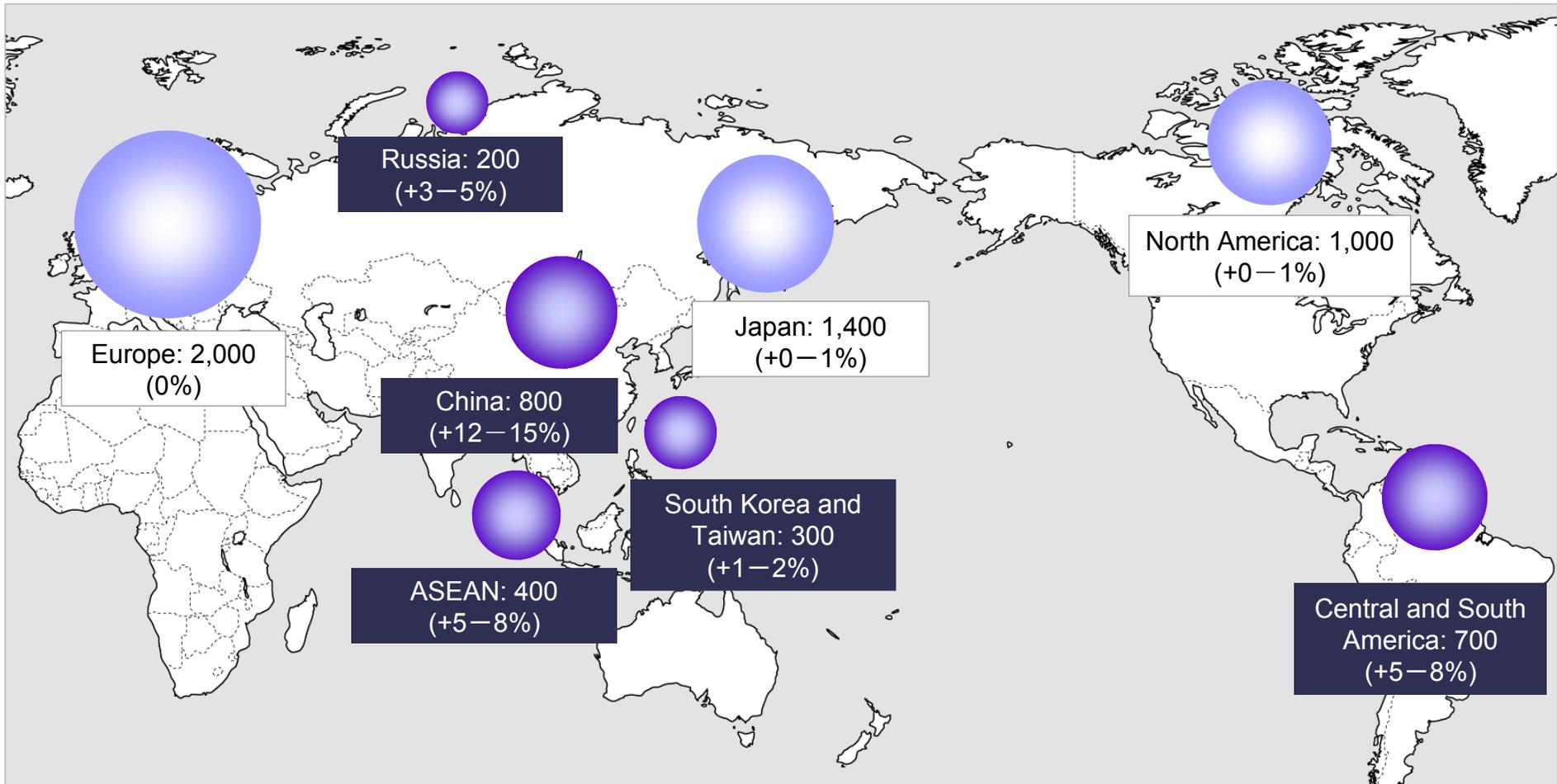
Source: Fuji Keizai Group's "Marketing Handbook of Cosmetics 2011"

Skin-whitening and anti-aging products are occupying an increasingly large part of the skincare market.

# Overseas Cosmetics Market Trends

Scale of skincare markets in 2010, by region  
Average annual growth projections for 2011–2013

Note: Data based on  
Company estimates  
(Billions of yen)



Markets in Europe, North America and Japan are maturing; markets in other parts of Asia, as well as in Central America and South America are expected to grow steadily.

# 2011–2013 Medium-term Management Plan

Generate stable profits with flagship brands and invest funds to implement growth strategy	◆ Consolidated net sales ⇒ CAGR* of 2–3% * CAGR: Compound annual growth rate ◆ Operating income ⇒ CAGR of 10% or higher ◆ Operating margin ⇒ 9% (10% in Japan) in 2013
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Generate stable profits

Strategy 1—Generate stable profits with flagship brands

**POLA**

- Increase profits from POLA THE BEAUTY
- Increase market share in luxury skincare cosmetics

**ORBIS**

- Implement measures to rebuild the ORBIS brand

Strategy 2—Accelerate growth of the portfolio of brands under development

Strategy 3—Develop the Group’s presence overseas by capitalizing on the Group’s strengths

**POLA**

- Develop door-to-door sales channels in China
- Consulting-based sales in Russia and neighboring countries

**ORBIS**

- Mail-order sales business in China

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**Jurlique**

- Accelerate growth and improve profitability in Asia

**~H<sub>2</sub>O<sup>+</sup>**

- Swiftly achieve synergistic effects

sea-derived skincare

Strategy 4—Reinforce R&D capabilities

- Reinforce skincare ingredient development capabilities

**Strategy 5—Reinforce the operating base**

1. Enhance brand recognition (unaided recall)	2. Concentration on core competence	3. Business process management	4. Step up personnel training
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# Initiatives for Fiscal 2012 Oward (1)

## Strategy 1—Generate stable profits with flagship brands

	<ul style="list-style-type: none"> <li>◆ Strengthen the three major series: <b>B.A</b>, <b>WHITISSIMO WHITE SHOT</b>, and <b>APEX-i</b> ⇒ Launch a <b>B.A</b> summer series in April 2012</li> <li>◆ Continue to open PB stores (30 per year) and ensure stable sales growth at existing stores</li> <li>◆ Try out next-generation PB stores (such as stores using smaller spaces, or with a stronger focus on product sales)</li> <li>◆ Accelerate expansion of sales organization</li> </ul>
	<ul style="list-style-type: none"> <li>◆ Accelerate efforts to rebuild the brand                     <ul style="list-style-type: none"> <li>⇒ Improve the OIL-CUT (oil-free) concept</li> <li>⇒ Strengthen marketing targeted at women in their 40s and older</li> <li>⇒ Promote a “one-on-one” approach to marketing</li> <li>⇒ Revamp core systems</li> <li>⇒ Increase Internet order ratio and improve cost efficiency</li> </ul> </li> <li>◆ Reorganize warehouse system (integrate or close warehouses, build a new one in Kansai)                     <ul style="list-style-type: none"> <li>⇒ Achieve next-day delivery capability nationwide and reduce fulfillment costs</li> </ul> </li> </ul>

Reinforce earnings structure



**B.A and B.A RED Summer**, to be launched in April



Recommended products are displayed, based on each customer's profile



**THREE** **CONDITIONING** line, launched in February

## Strategy 2—Accelerate growth of the portfolio of brands under development

	<ul style="list-style-type: none"> <li>◆ Develop a larger presence through ongoing store openings and strengthening of products/promotions</li> <li>◆ Begin to consider plans for further expansion overseas</li> </ul>
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# Initiatives for Fiscal 2012 Onward (2)

## Strategy 3—Develop the Group’s presence overseas by capitalizing on the Group’s strengths

### Expansion via existing brands

**POLA**

- ◆ China ⇒ Launch door-to-door sales business (planned for spring 2012)
- ◆ Other ⇒ Ensure stable growth with improved profitability in each country

**ORBIS**

- ◆ China ⇒ Step up Internet sales promotions
- ◆ Countries where ORBIS already operates ⇒ Ensure stable growth in South Korea and Taiwan



ORBIS website in China  
<http://www.orbis.com.cn>

### Accelerate growth through M&A

**Jurlique**

- ◆ China ⇒ Open outlets in department stores and directly operated stores  
Begin shipping products to luxury cosmetics stores
- ◆ Hong Kong ⇒ Open directly operated stores and expand sales per store



*Herbal Recovery*

**~H<sub>2</sub>O<sup>+</sup>**  
sea-derived skincare

- ◆ China ⇒ Begin shipping products to luxury cosmetics stores
- ◆ Increase shipments to new markets (Russia, South Korea and Brazil)

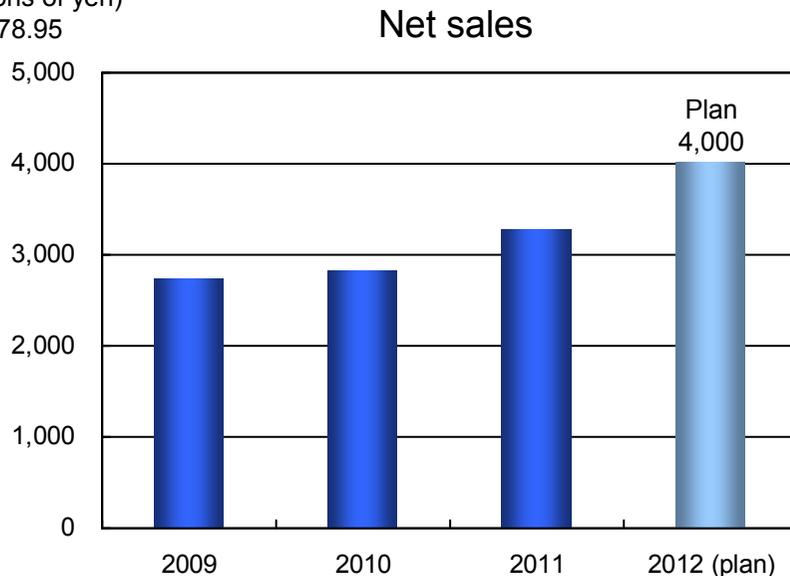


**Aquafirm+™**

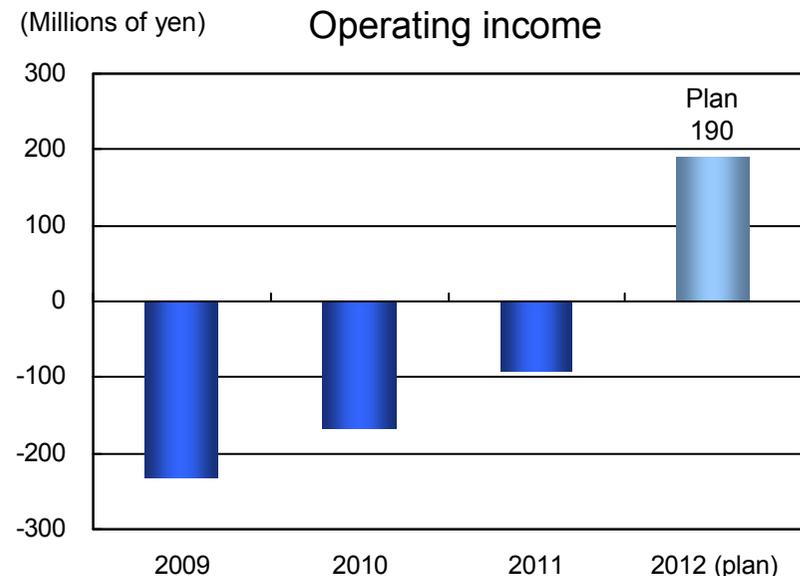
# Initiatives for Fiscal 2012 Onward (2)-2

## H2O PLUS earnings

(Millions of yen)  
1\$=¥78.95



(Millions of yen)



Note: Figures for 2011 and 2012 (plan) are for operating income prior to deductions for the costs for amortization of goodwill.

## Initiatives for Fiscal 2012

- ◆ Over 20% sales growth for H2O PLUS businesses overall
- ◆ 20–30% growth in China. Plan for shipments to luxury cosmetics stores
- ◆ Expanding new agents in Central and South America



H2O PLUS outlet in a Chinese department store

## Strategy 4—Reinforce R&D capabilities

POLA  
CHEMICAL  
INDUSTRIES

- ◆ Steadily shift the development of anti-aging and whitening skincare ingredients to the next phase
- ◆ Further evolve the OIL-CUT (oil-free) concept and formula
  - ⇒ Introduce the concept and formula when needed for ORBIS products



## Strategy 5—Reinforce the operating base

Business  
integration

- ◆ Implement a highly effective post-merger integration (PMI) of the two acquired companies

Personnel  
training

- ◆ Swiftly recruit and train global management personnel
  - ⇒ Establish Groupwide cross-organizational training seminars for management personnel
  - ⇒ Promote the exchange of staff with the two acquired companies
  - ⇒ Aggressively recruit from outside the Group



Internal company training

# Shareholder Return and Basic Dividend Policy

## Basic dividend policy

- A stable dividend of ¥40.00 per share
- Dividend increases considered according to level of profit growth



## Fiscal 2012

Increase ¥5.00 per share as planned, factoring in the forecast for operating income growth, as well as the impact of income tax rate changes, and tax effects

## Fiscal 2012

Annual dividend ⇒ ¥50.00 (planned)  
(Interim: ¥25.00; Year-end: ¥25.00)  
Payout ratio: 39.5%

## Reference

### Fiscal 2010

Year-end dividend ⇒ ¥40.00 (single payment for the year)  
Payout ratio: 29.1%

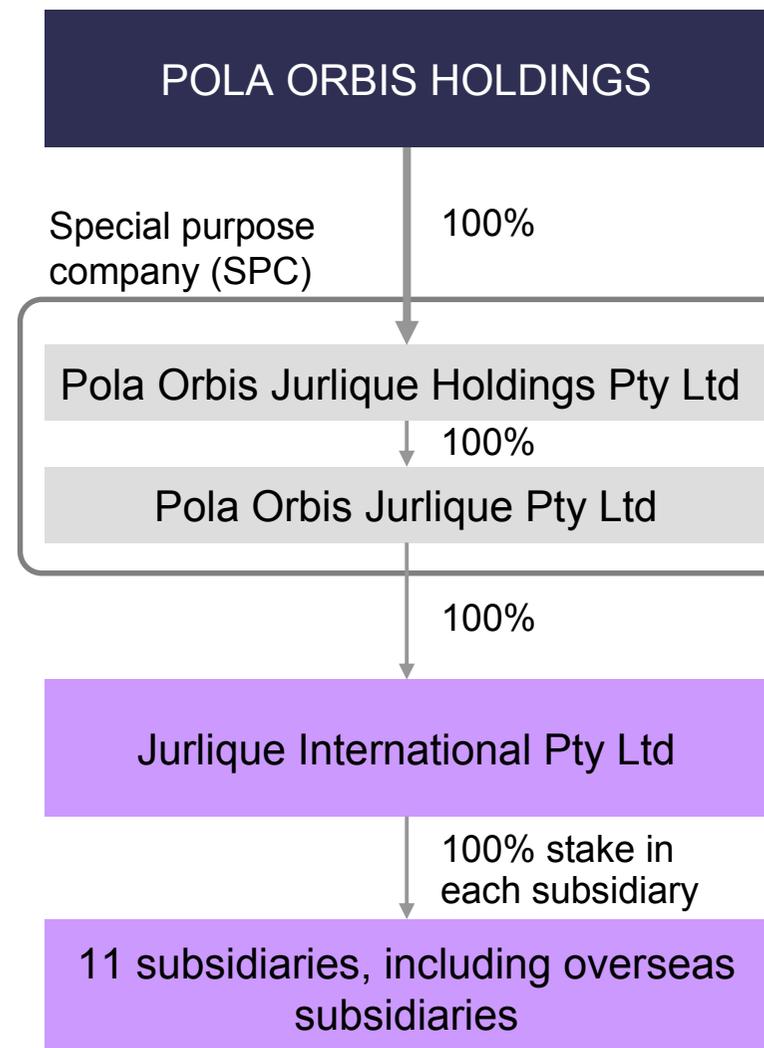
### Fiscal 2011

Annual dividend ⇒ ¥45.00 (Interim: ¥20.00; Year-end: ¥25.00)  
Payout ratio: 30.9%

1. Highlights of Consolidated Performance
2. Segment Analysis and Progress of Key Strategies
3. Forecasts for Fiscal 2012
4. Initiatives for Fiscal 2012 Onward
- 5. Acquisition of Jurlique International Pty Ltd**
6. Questions and Answers

# Acquisition of Jurlique

<b>Acquisition method</b>	Acquisition of all outstanding shares in Jurlique from investment funds and individual investors
<b>Acquisition cost</b>	Share acquisition cost ⇒ AUD278 mil. Assumption of liabilities, etc. ⇒ AUD57 mil. Miscellaneous costs* ⇒ AUD6 mil. * Including advisory fees and lawyer fees
<b>Financing</b>	Entire acquisition amount covered by the Company's own funds
<b>Timetable</b>	November 30, 2011: Execution of share purchase agreement February 3, 2012: Completion of the acquisition
<b>Comments</b>	Earnings will be included in consolidated statements from February 2012  The Company is currently assessing the likely impact on fiscal 2012 consolidated earnings and will accordingly make a prompt announcement as soon as this becomes clear



# Purpose of the Acquisition

Vision for 2020: Become a highly profitable global company

Net sales: ¥250.0 billion or more

Overseas sales ratio: 20% or more

Operating margin: Top level in the industry (13–15%)



Domestic:  
Achieve stable growth in  
Japan  
(CAGR of around 2%)

Domestic and overseas:  
Accelerate growth through  
M&A and alliances

Overseas:  
Grow flagship brands overseas,  
centering on Asia

## M&A Policy

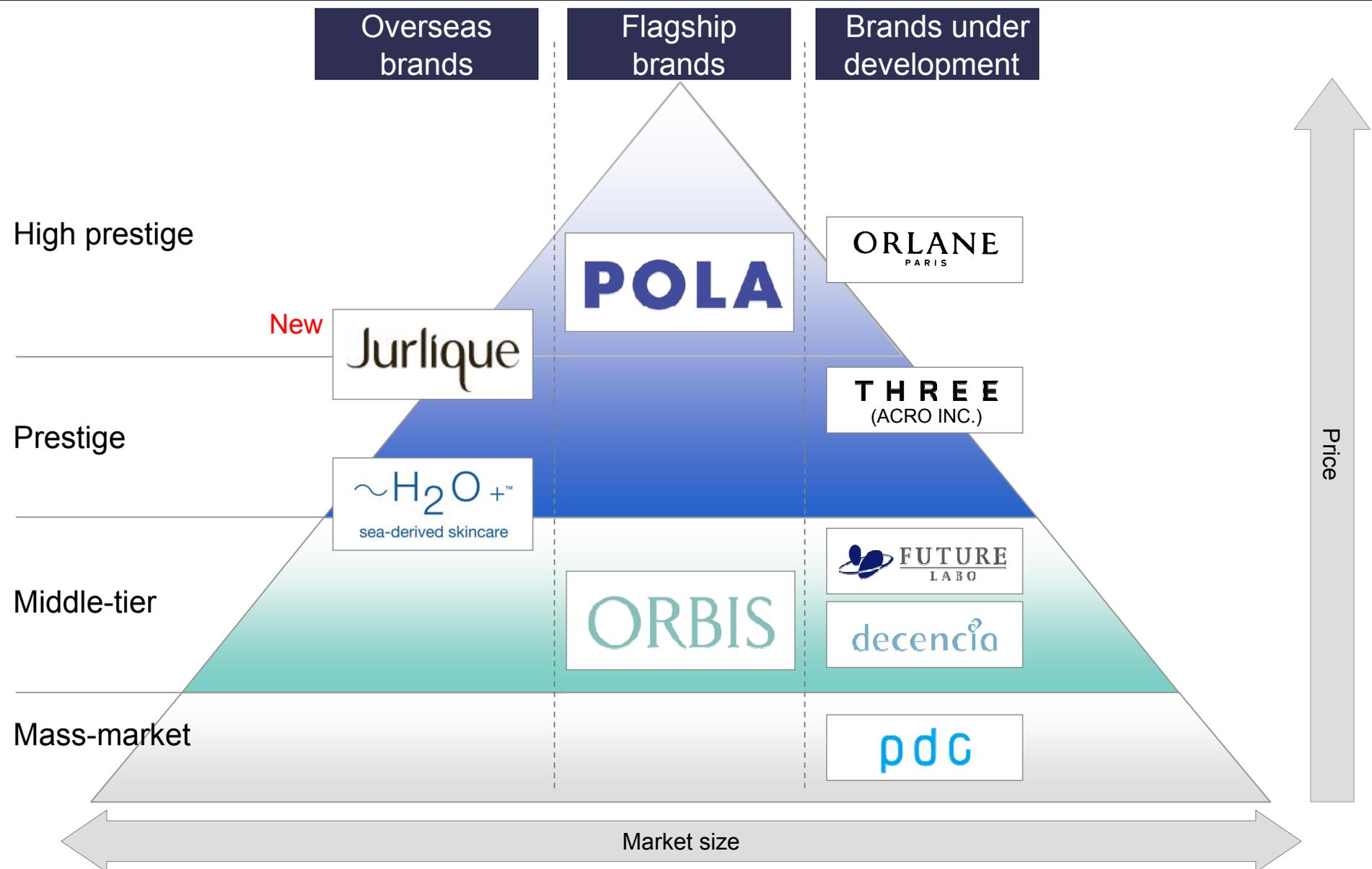
### Selection criteria

1. Brand concept ⇒ Clear brand concept (placing top priority on differentiation)
2. Ability to expand in Asia ⇒ Growth potential and ability to develop businesses in Asia
3. Generation of synergies ⇒ Able to generate synergies in R&D areas and in distribution
4. Management structure ⇒ A sound management structure that facilitates independence and autonomy

### Valuation of target company

Based on an overall assessment of the company, using several valuation methods, including the DCF method and the “guideline company transactions method,” and factoring in the potential of the brand itself

# Brand Portfolio



# Company Outline and History

## Outline

Company name: Jurlique International Pty Ltd  
 Foundation: 1985  
 Capital: AUD72,389 thousand (as of June 26, 2011)  
 Location: Mount Barker, State of South Australia, Australia  
 (Head office in suburban Adelaide)  
 Details of business: Selling cosmetics in 20 countries, using mainly organic ingredients  
 A pioneer of organic cosmetics, maintaining a consistent focus on original concepts since the company's foundation  
 Number of employees: Approximately 300

## History



# Management Structure

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## President & CEO: Sam McKay

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### Background

Born in Australia. Joined the company six years ago. In charge of Jurlique's Australian, Asian and Duty-free store (DFS) businesses. Previously engaged in management and marketing strategy for an entertainment group.

## COO: Takafumi Takezawa

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### Background

1994: Joined POLA INC.  
1998–2006: Engaged in business strategy in the Overseas Business Department of POLA INC.  
2007–2011: Representative Director and President at ORLANE JAPON INC.

## CFO: Rob Gratton

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### Background

Born in Australia. Joined the company six years ago. In charge of Jurlique's finance and IT departments. Previously worked in the investment banking division of a major U.S. financial institution.

Note: The five-member Board of Directors comprises the three corporate officers mentioned above and the following two part-time Directors:

Part-time Director: Naoki Kume, currently Director of POLA ORBIS HOLDINGS INC.

Part-time Director: Takako Konishi, currently Executive Vice President of POLA INC.

# Jurlique Brand Concept and Product Lineup

Brand concept

## Nature. Science. Innovation.

We constantly focus on leveraging the nature's abundance. We believe that there is nothing better than the power of nature, and we harness that power to produce luxurious products.

We continue to search the world for ingredients that ensure skincare efficacy and are full of natural vitality. We aim to consistently create highly effective cosmetics as we continue to support customers in their pursuit of beauty. This is the essence of our company, Jurlique.

Product lineup

### Skincare



### Bath & Body



### Gifts & Baby



### Core price range

### Ratio

### Customer

Basic  
\$40—50  
Whitening  
\$30—60  
Anti-aging  
\$40—70

Approx.  
60%

Hand care  
\$25—50  
Body  
\$12—40  
Bath  
\$20—40

Approx.  
20%

Gifts  
\$25—100  
Baby  
\$20—30

Approx.  
20%

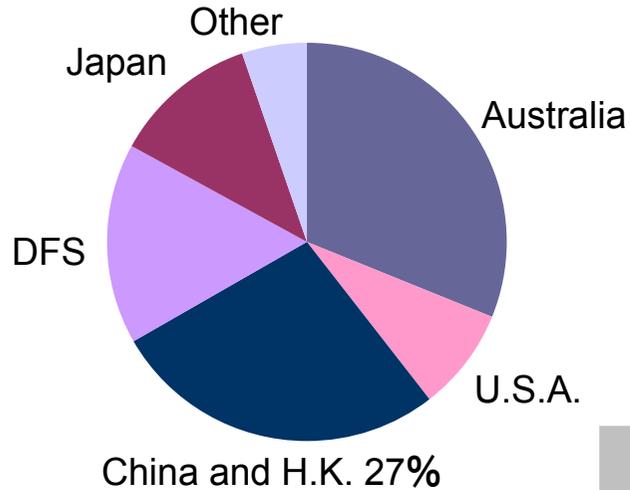
20s—40s

Note: Core price ranges are based on Australian prices.

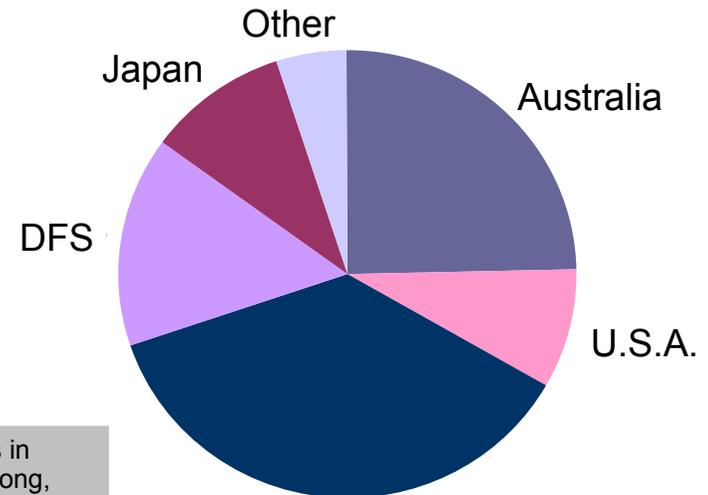
# Sales Breakdown by Country and Channel

Sales breakdown by country

Fiscal year ended June 2011 (Actual)

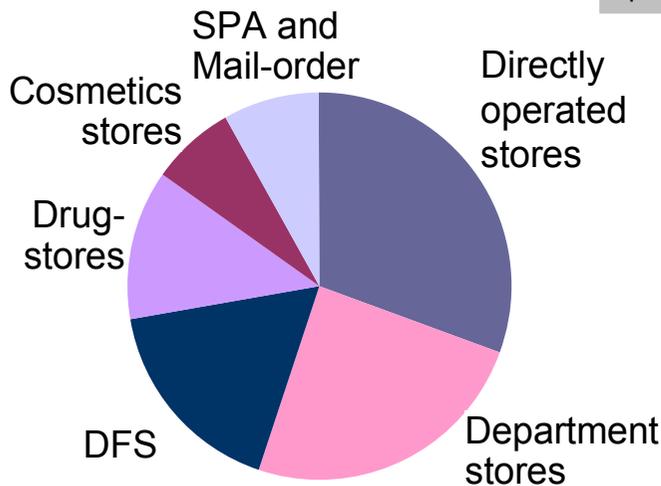


Fiscal year ending June 2012 (Forecast)

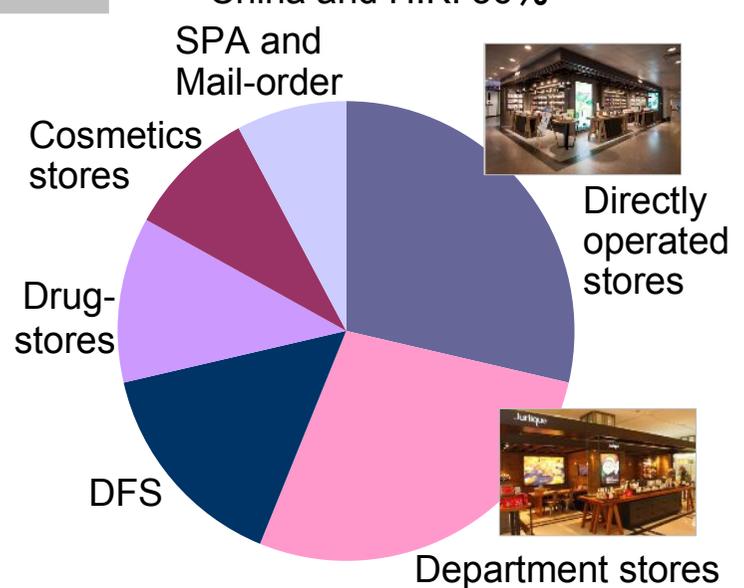


Strong sales in China/Hong Kong, representing a growing proportion of total sales

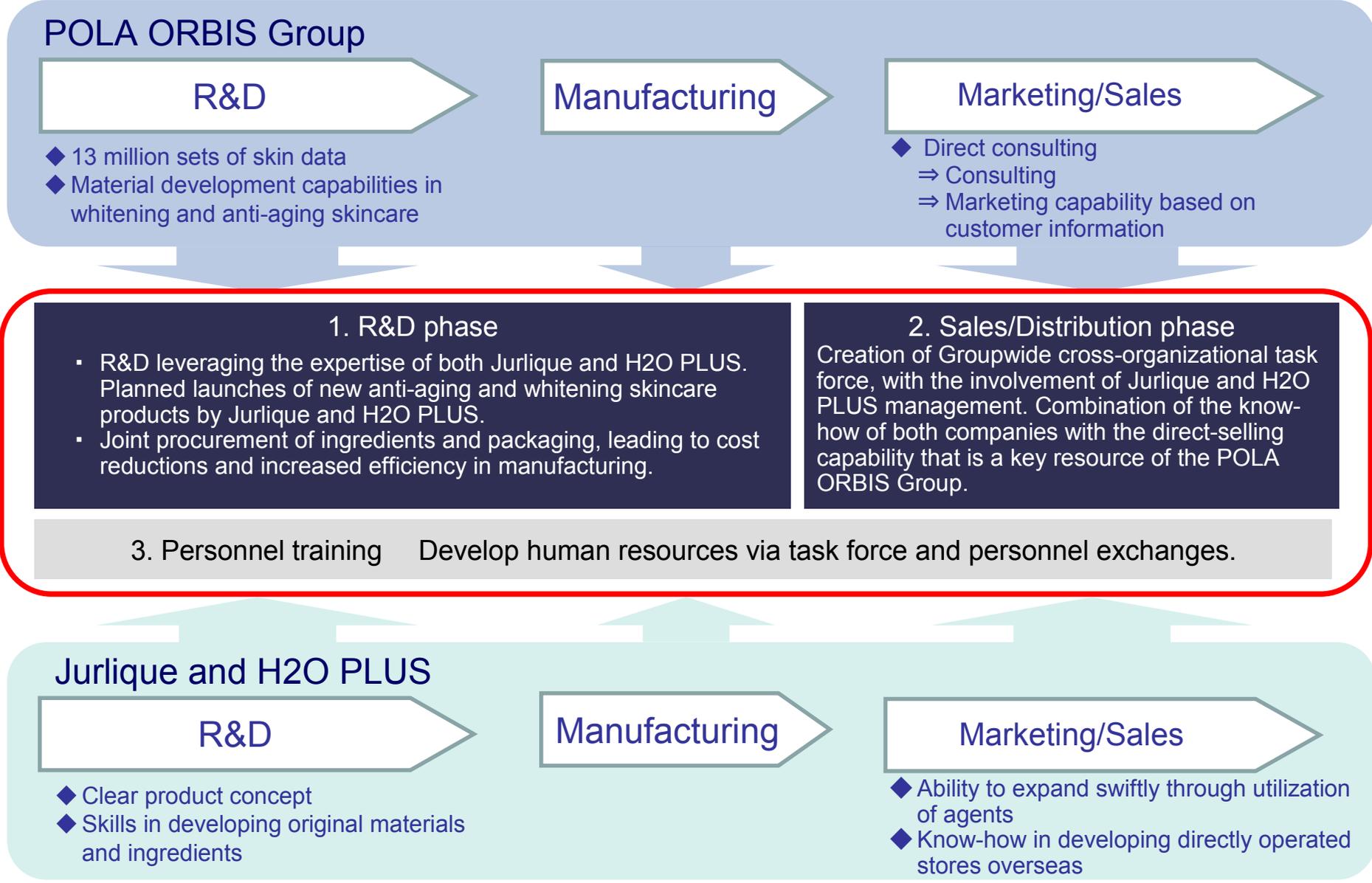
Sales breakdown by channel



Sales mainly generated at directly operated stores, department stores and duty-free stores



# Synergistic Effects

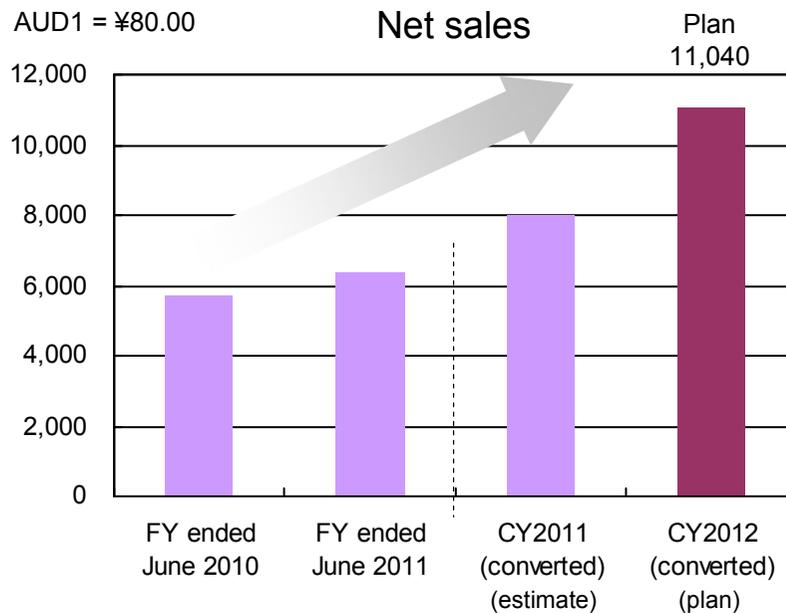


# Earnings and Impact on Consolidated Performance

## Jurlique Earnings

(Millions of yen)

AUD1 = ¥80.00

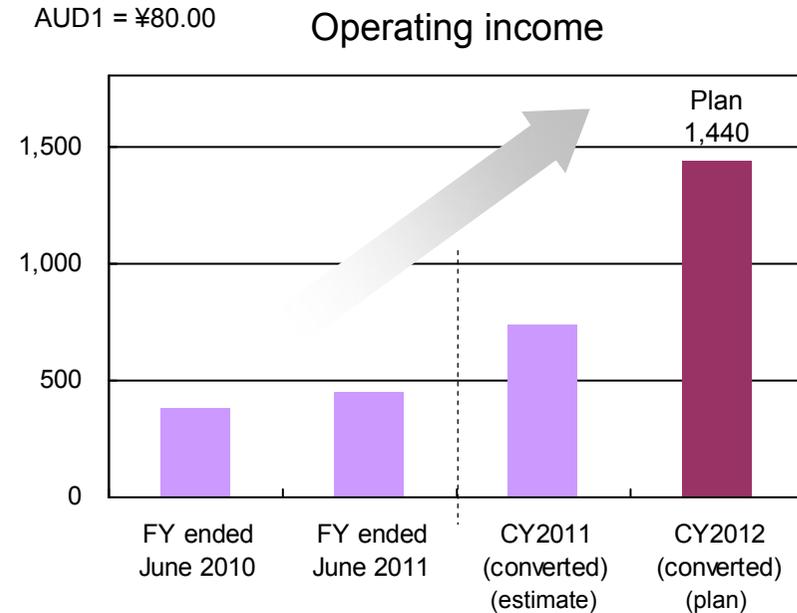


The CY2011 (converted) estimate includes a six-month contribution from the Hong Kong subsidiary.

The CY2012 (converted) plan includes a 12-month contribution from the Hong Kong subsidiary and a contribution from the mainland China subsidiary from February 3, 2012.

(Millions of yen)

AUD1 = ¥80.00



The CY2011 (converted) estimate includes a six-month contribution from the Hong Kong subsidiary.

The CY2012 (converted) plan includes a 12-month contribution from the Hong Kong subsidiary and a contribution from the mainland China subsidiary from February 3, 2012.

Note: The CY2012 (converted) plan is for operating income prior to deductions for the costs for amortization of goodwill.

## Impact on Consolidated Performance

- ◆ Jurlique's earnings will be reflected in consolidated statements from the first quarter (contribution starts in February) of fiscal 2012, the fiscal year ending December 31, 2012.
- ◆ The Company is currently assessing the likely impact on consolidated earnings and will accordingly make a prompt announcement when necessary.

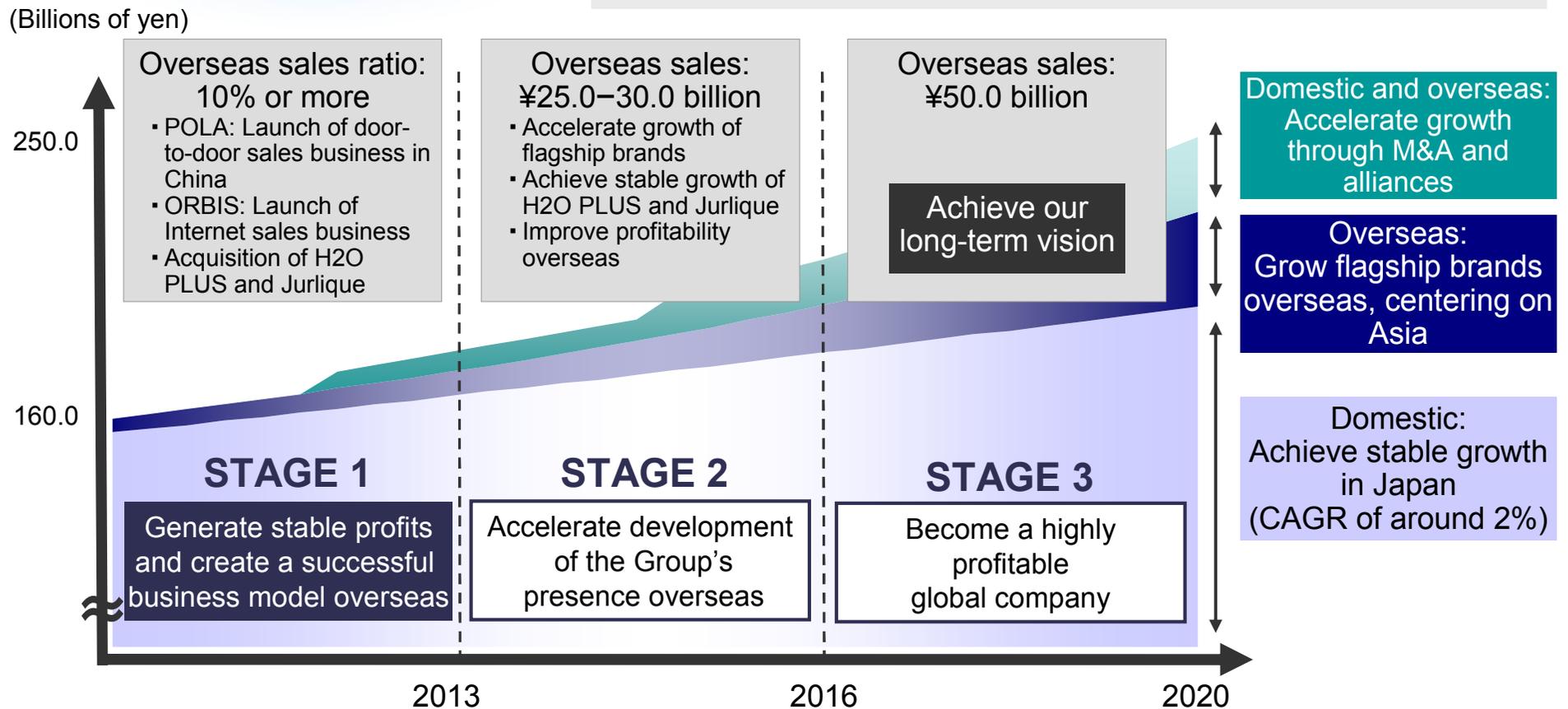
# Steps Toward Achieving Our Long-term Vision

## Corporate Philosophy

“Inspire all people and touch their hearts”

## Management Indicators

Net sales: ¥250.0 billion or more  
 Overseas sales ratio: 20% or more  
 Operating margin: Top level in the industry (13–15%)



## Reference Materials

Regarding revisions to reference figures in “Fiscal 2010 Results and Medium-term Management Plan for FY2011–FY2013,” P. 11 (February 15, 2011, in Japanese only)



Owing to a change in segments from fiscal 2011 onward, materials for the fiscal 2010 results briefing held in February 2011 show provisional figures based on the new segments (instead of actual fiscal 2010 results).



As disparities have emerged between the audited results and the provisional figures for fiscal 2010 segment operating income, the changes are shown below.

(Millions of yen)	(1) Feb. 15, 2011 Provisional figures	(2) FY2010 Results	Difference
Operating income	12,270	12,270	0
Beauty care	9,836	10,165	329
POLA	5,592	5,592	0
ORBIS	6,169	6,169	0
Other (brands under development)	-1,926	-1,596	329
Real estate	1304	1,304	0
Others	302	223	-78
Reconciliations	828	576	-251

Fiscal 2010 results in this document are based on the figures in column 2.

### Reasons

1. Ginza building costs have been reallocated from the Beauty Care segment to the Group as a whole (under “Reconciliations”).
2. Restoration costs have been reallocated from the Beauty Care segment to the Others segment.